

Norfolk Lake Master Plan Revision Scoping Report

U.S. Army Corps of Engineers



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Scoping Report

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Prepared by:

US Army Corps of Engineers

Little Rock District

P.O. Box 867

Little Rock, AR 72203

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Acronyms

ADA	Americans with Disabilities Act
CEQ	Council on Environmental Quality
CFR	Code of Federal Regulations
EA	Environmental Assessment
EIS	Environmental Impact Statement
EP	Engineer Pamphlet
ER	Engineer Regulation
MP	Master Plan
NEPA	National Environmental Policy Act
NRRS	National Recreation Reservation Service
OMP	Operational Management Plan
P.L.	Public Law
SMP	Shoreline Management Plan
URL	uniform resource locator

Section 1 - Introduction

1.1 Overview

The United States Army Corps of Engineers (USACE) Little Rock District is proposing to revise the Norfolk Lake Master Plan. The Master Plan (MP) guides the management of the government-owned and leased lands around the shoreline of the lake. The MP affects future management of natural resources and recreational opportunities to ensure the sustainability of Norfolk Lake.

The MP revision will set the stage for a later update of the Shoreline Management Plan (SMP), which is how the vision of the MP is implemented. The MP is the guidance document that describes how the resources of the lake will be managed in the future and provides the vision for how the lake should look in the future. The MP does not address the details of how and where shoreline use permits may be issued. After the MP is revised and when funding becomes available, the Operational Management Plan (OMP) and SMP for the lake would be revised to be consistent with the goals identified in the MP.

The current Norfolk Lake MP was developed over 30 years ago, and original estimates of future population and land use do not align with current demographics. The MP revision will re-classify the government lands around the lake based on environmental and socioeconomic considerations, public input, and an evaluation of past, present, and forecasted trends.

USACE Engineer Regulation (ER) and Engineer Pamphlet (EP) 1130-2-550 with Change 7 and Change 5, respectively, dated January 30, 2013, establish guidance for developing MPs and Operational Management Plans (OMPs) for USACE Civil Works projects. MPs are required for fee-owned lands, in addition to civil works projects, for which USACE has administrative responsibility for management of natural and manmade resources. The primary goals of a MP are to “prescribe an overall land use management plan, resource objectives, and associated design and management concepts” (EP 1130-2-550). MPs are reviewed every 5 years, and minor changes are made through supplements. A MP that has been excessively supplemented, is out-of-date, or does not serve its intended purpose due to changes in the project should be revised.

USACE will be preparing an environmental assessment (EA) in compliance with the National Environmental Policy Act (NEPA) of 1969 (as amended), the Council on Environmental Quality (CEQ) guidelines (40 Code of Federal Regulations [CFR] Parts 1500-1508), and ER 200-2-2 Procedures for Implementing NEPA. The EA will evaluate the potential environmental effects of the MP revisions. However, an environmental impact statement (EIS) would be prepared if significant environmental effects are identified during preparation of the EA as a result of the MP revisions.

1.2 Purpose and Need for Master Plan Revision

The purpose of the project is to review and revise the Norfolk Lake MP. The last revision took place in 1988. Updating the MP is now required for the following reasons:

- Most of the approved plans in the previous update have been implemented.
- The existing plan format and mapping technology is outdated and not compliant with current Master Plan format and technology requirements.
- Current USACE policies/regulations, budget processes, business line performance measures, and priorities are not reflected.
- Customer uses have remained similar, but trends, facility, and service demands have shifted in the past 30 years (e.g., an increase in visitation and tourism).
- Demands on fixed resources challenge the existing master plan.
- Shoreline development resulting in environmental and management issues have continued to increase, causing sustainability concerns.
- Partners and stakeholders are engaged with the USACE and seek to increase and sustain benefits provided by the lake.
- To provide an alternative recreational and natural resource experience for visitors to the White River watershed projects.
- To ensure project lands and water are not adversely impacted.
- To align past and current management practices and land classifications.

1.3 Project Area

Norfolk Dam is located in Baxter County, Arkansas on the North Fork River, about 4.8 miles upstream from its confluence with the White River. Norfolk Lake was authorized by the Flood Control Act of June 28, 1938. At conservation pool, the lake is about 54,410 acres of land and water with 258 miles of boundary line. The lake provides many recreational opportunities, along with fish and wildlife habitat.

During high water events and flood periods, Norfolk Lake is operated in conjunction with other lakes within the White River Basin to prevent flood damage along the White and lower Mississippi Rivers. The dam also generates hydropower electricity.

The lake provides many recreational opportunities, along with fish and wildlife habitat. With its clear, deep waters, Norfolk Lake is especially popular for fishing and scuba diving. There are 24 public use areas around Norfolk Lake. There are 10 parks on the lake presently operated by USACE. Six parks (Red Bank, George's Cove, Tecumseh, Hand Cove, Liner Creek, and Woods Point parks) have been reduced to lake access only. One park (Wilderness Point) is permanently closed. Four parks (Buzzard Roost, Howard Cove, Jordan, and Tracy) are operated by commercial concessionaires. One park (Boggy Point) is operated by Fulton County, Arkansas.

In addition to the public use areas there is also one fish hatchery (Norfolk National Fish Hatchery) located below the Norfolk Dam on the North Fork River and is operated by

the Department of the Interior, U.S. Fish and Wildlife Service and one Boy Scout Camp (Camp Spencer) operated by the local Westark Area Council of Boy Scouts of America. USACE lands around the lake also provide for other popular recreational activities, including hiking, hunting, swimming, and picnicking.

1.4 Purpose of this Report

The following report summarizes the public participation process for, and the public comments resulting from, the Norfolk Lake MP Revision public scoping comment period. “Scoping” is the process of determining the scope, focus, and content of a NEPA document. For a planning process such as the MP revision, the scoping process was also used as an opportunity to get input from the public and agencies about the vision for the MP update and the issues that the MP should address where possible.

Section 2 - Scoping Process

2.1 Overview

In accordance with NEPA and ER 200-2-2, USACE initiated the environmental compliance and review process for the Norfolk Lake MP revision project. An EA will be prepared to identify potential direct, indirect, and cumulative impacts related to implementation of the MP. The process of determining the scope, focus, and content of a NEPA document is known as “scoping” and this occurs at the start of the process. Scoping is a useful tool to obtain information from the public and governmental agencies in order to help set the parameters of issues to focus on and analyze.

In March of 2020, a global coronavirus pandemic (COVID-19) was declared. This prompted a lot of changes in the workforce, including USACE implementing telework schedules across the board to keep employees safe and social distanced. In addition, and due to the evolving Federal, State, and Local policies designed to address the spread of COVID-19, the project delivery team (PDT) determined that no in person agency or public scoping workshops would occur until the threat of the virus subsided. As an alternative, the Norfolk Master Plan Revision website was created to be the primary source of information during this time. Website information was provided through various sources, such notification postcards, news releases, agency scoping letters, and media outreach, for individuals to visit the project website to find out more information about the process to update the master plan for Norfolk Lake; to solicit comments for Scoping; and to communicate to the public of the reason behind changing the traditional USACE scoping process in response to the global pandemic. As part of the initial phase of the environmental process, an extended public scoping comment period was held between November 16, 2020 and December 31, 2020 to gather agency public comments on the MP revision process and issues that should be examined as part of the environmental analysis. The extension on the comment period was one response to the change in the traditional USACE scoping process due to the pandemic.

In particular, the scoping process was used as an opportunity to get input from the public and agencies about the vision for the MP update and the issues that the MP should address. When people visited the Norfolk Lake Master Plan update website, they were encouraged to provide input by completing a comment form that asked for responses to specific questions in addition to providing general comments about the plan and the environmental review. The questions included:

- How would you like to see Norfolk Lake in 20 years?
- What changes, if any, would you like to see at the lake?
- What about Norfolk Lake is most important to you?
- What about Norfolk Lake is least important to you?

USACE published notice of the scoping period through an email blast, a direct mail postcard, press releases, and agency notification letters. The postcard notice and email blast were sent to landowners adjacent to USACE-owned lands around the lake, holders of fishing permits purchased in Arkansas whose listed zip code is within 7 miles of Norfolk lake, dock permit holders, marina slip owners, marina and resort owners, dock builders, and those who held reservations to camp at Norfolk Lake campgrounds within the 2019 recreational season. Postcards were sent to those for whom only a postal address was available; all others received the email blast. Agency coordination letters were sent to potentially interested agencies.

2.2 Agency Scoping

Agencies were invited to participate in the scoping process and to provide input on the vision for the Norfolk Lake MP and on issues that should be addressed through the environmental assessment. A letter was sent on November 10, 2020 to 30 agencies (Appendix B) providing notification of the upcoming agency scoping comment period and links to the project website where more information could be found.

2.3 Public Scoping

Public scoping is an important element in the process of determining the focus and content of a NEPA document. Scoping helps to identify the range of actions, alternatives, environmental effects, and mitigation measures to be analyzed in depth and helps eliminate from detailed study those issues that are not pertinent to the final decision. Scoping is an effective way to bring together and address the concerns of the public, agencies, and other interested parties.

Notification of the scoping comment period was completed via several forms of media as described further in this section.

Notification Database

USACE maintains a database of stakeholder groups interested in activities around Norfolk Lake, which includes resort and marina owners. Other databases maintained by USACE include shoreline use permit holders, boat slip owners, and dock builders. In addition, USACE developed a list of adjacent property owners based on the databases maintained by the county assessors of the surrounding counties. USACE also compiled a list of parties who had made campground reservations through the Recreation 1 Stop (R1S) reservation system for camping visits at Norfolk Lake during the 2019 camping season. Finally, USACE obtained the database of holders of fishing permits purchased in Arkansas whose listed zip code is within 7 miles of Norfolk Lake. These combined databases included 3,726 email addresses and 10,637 postal addresses, to which notification was sent about the public scoping comment period and website information.

2.3.1 Public Notification Activities

Strategies to engage the public to participate in the MP visioning and environmental review processes included (1) making it easy to participate, (2) providing easy-to-understand information that helps people provide informed scoping comments, and (3) ensuring that stakeholders are aware of the planning process and understand how public input will be used. In addition and as stated earlier, it was important to USACE to communicate to the public why the traditional scoping process had changed during the pandemic—to protect the public and USACE employees and promote social distancing while still achieving the goal of soliciting for comments during the scoping comment period.

Each notification medium was assigned a unique short Uniform Resource Locator (URL) to direct recipients to the project website for more information. This allowed USACE to track how people heard about the scoping period and the master planning process and evaluate the effectiveness of various notification methods for future projects.

2.3.1.1 Direct Mail Notification

On November 16, 10,637 postcards were mailed to adjacent property owners, private boat slip owners, stakeholders, and holders of fishing permits purchased in Arkansas whose listed zip code is within 7 miles of Norfolk lake. The distribution of postcard recipients is illustrated in Figure 2-1 by zip code. Of these, 786 were classified as invalid addresses.

The postcard notification included information on the MP revision process, how to provide comments, the comment period closing date, and the project website address. The direct mail postcard is included in Appendix C. The postcard resulted in 262 visits to the project website during the comment period.

2.3.1.2 E-mail Notification

An e-mail blast was sent on November 16, 2020, to approximately 3,726 email addresses. These emails were sent to adjacent property owners, private boat slip owners, boat dock builders, stakeholders, and those listed on the R1S reservation list for whom valid email addresses were available. Of the total emails sent, approximately 15 were returned as undeliverable. The information in the email blast was the same as the information on the postcard notification. The email blast resulted in 1,063 visits to the project website during the comment period.

2.3.1.3 Project Website

A project website, <https://www.swl.usace.army.mil/Missions/Planning/Norfolk-Lake-Master-Plan-Revision/>, was developed for the MP revision project. The site included information about Norfolk Lake, the MP revision process, and the scoping process. Information on the scoping process included, how to submit comments and who to contact for more information. Between November 16, and December 31, 2020, 1,410 people visited the project website.

2.3.1.4 Other Notification Activities

To maximize the coverage of the outreach effort for the scoping period, a media release was sent to local media outlets using the Southwestern Division, Little Rock District, Mountain Home Media distribution list on November 16, 2020. A copy of the press release is in Appendix C, and copies of the media coverage are in Appendix H.

2.3.1.5 Website Statistics

Each type of media notification (e.g. display ads, postcard, email, Facebook page, etc.) provided a different URL or specific web addresses to the project website. This was done in order to gather information on how people found out about and accessed the project website. The following is a list of the number of people who accessed the website organized by the media notification web address used. In total, the specific project web addresses were used 1,410 times.

2.3.2.5.1	First news release and newspaper display ads: 65
2.3.2.5.2	Email blast: 1,063
2.3.2.5.3	Postcard notification: 262
2.3.2.5.4	Agency letter: 14
2.3.2.5.5	Comment cards: 6

2.4 Comments Received

The public scoping comment period was from November 16 to December 31, 2020, which provided a 45-day comment period. All interested people were provided opportunities to submit comments on the public website comment form as well as via email, fax, or mail.

In total, approximately 165 comment submittals (letters, emails, comment cards, or oral comments) from members of the public and 8 comment submittals from agencies were received by the end of the comment period. Copies of all the public comments submitted during the comment period are included in Appendix E. Copies of agency submittals are included in Appendix F.

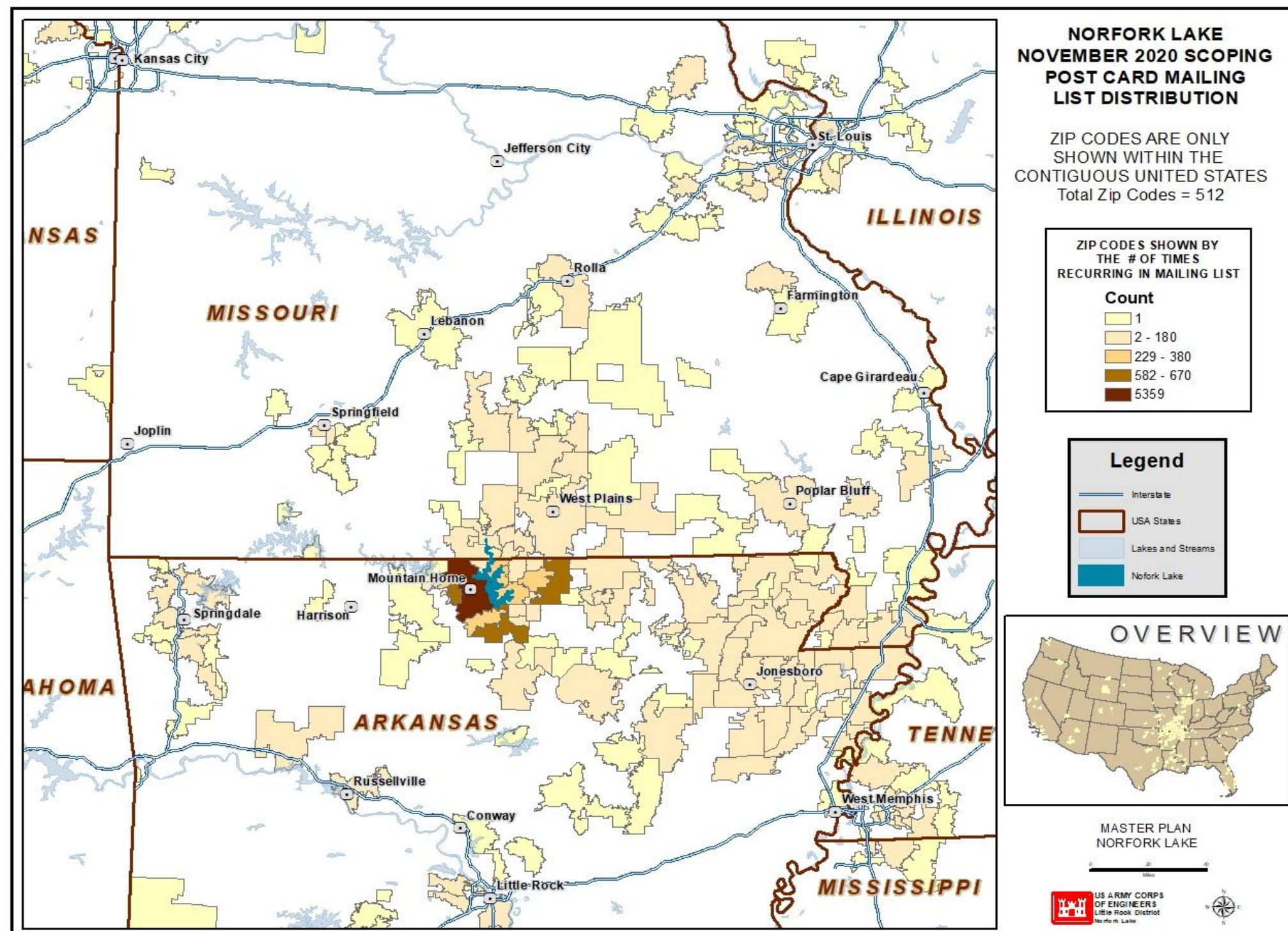


Figure 2-1. Distribution of Postcard Notification by Zip Code

Section 3 - Summary of Scoping Comments

3.1 Introduction

USACE accepted comments on the Norfolk Lake MP Revision throughout the entire scoping period from November 16 through December 31, 2020. Agencies, community groups, members of the public, elected officials, and other interested parties submitted 165 letters, e-mails, and comment cards during this period. The summary table (Table 3-1) provides a tally of the topics discussed in the comments.

It should be noted that the combined numbers of comments listed in the following subsections and the summary table will be greater than the total number of comment submissions because most people discussed multiple topics in their submission. Topics covered in the comments included general comments about the plan and the environmental review as well as answers to the following questions:

- How would you like to see Norfolk Lake in 20 years? What Changes, if any, would you like to see at the lake?
- What about Norfolk Lake is most important to you?
- What is least important to you?
- What changes, if any, would you like to see at the lake?

This section contains a summary of comments received during the scoping period. The actual comments may be found in Appendices E and F.

3.2 Summary of Comments

All comments were reviewed and categorized. The full text of each comment is included in Appendices E (public comments) and F (agency comments).

Table 3-1 provides a summary of the comments received during the scoping comment period. While this table does not include every comment received, it provides a general summary of the topics most frequently submitted during the comment period. A more detailed overview of comments follows in Sections 3.3 through 3.9. Several comments were not related to the plan or the environmental review, and these are included in the summary of additional comments in Section 3.7. The full text of all written comments submitted by members of the public or stakeholder organizations is provided in Appendix E. Agency comments are included in Appendix F.

Table 3-1. Summary of Comments Received

How would you like to see Norfolk Lake in 20 years?	<ul style="list-style-type: none"> ▪ Normalize(lower) Lake Elevation (56) ▪ Increase Hiking/Multi-use Trails (19) ▪ Limited Growth/Controlled Development (18) ▪ Campgrounds/Camping (18) ▪ Improvements to Campgrounds (18) ▪ Natural Beauty/Pristine/Peaceful (17) ▪ Limited Boat Size/Speed/Noise (12) ▪ Improve Fishing/Habitat/Species (12) ▪ Clean Water/Water Quality (11) ▪ More Restaurants/Services on Lake (9) ▪ More ADA Areas (7) 	<ul style="list-style-type: none"> ▪ Limit Additional Private Boat Docks (6) ▪ Debris Cleanup/Shoreline Maintenance (5) ▪ Recreational Uses (4) ▪ More Enforcement/Patrolling (4) ▪ Family Friendly (3) ▪ More Shoreline/Erosion Protection (3) ▪ More No Wake Zones (3) ▪ Additional Marinas (1) ▪ Decrease Hiking Trails (1) ▪ No Changes (Same as Today/Preserved) (1) ▪ ATV Trails (1)
What Changes, if any, would you like to see at the lake?	<ul style="list-style-type: none"> ▪ Accessibility - Boat Ramps/Campgrounds during high water (41) ▪ Increase Parking (22) ▪ Facility Improvements (8) ▪ Increase Boat Docks (6) ▪ Fishing (5) ▪ Natural Shoreline/Protection (4) 	<ul style="list-style-type: none"> ▪ More Regulations/Restrictions (4) ▪ Downstream Release Alert System (3) ▪ Decrease Boat Docks (3) ▪ Increase Tourism (3) ▪ Litter Reduction (1) ▪ Improve Navigation/Hazard Buoys (1) ▪ Reduce Nearby Sewage Systems (1)
What about Norfolk Lake is most important to you?	<ul style="list-style-type: none"> ▪ Natural Beauty/Pristine/ Peaceful (41) ▪ Clean Water/Water Quality (31) ▪ Fishing (29) ▪ Recreational Uses (27) ▪ Public accessibility Ramps/ Campgrounds (24) ▪ Quality Recreation Experience (15) ▪ Limited/No Development (15) ▪ Boating (15) ▪ Camping (14) ▪ Natural Shoreline (12) ▪ Improve Access to Lake/Docks (11) ▪ Limit Boat docks/Marinas (9) 	<ul style="list-style-type: none"> ▪ Hiking Trails (7) ▪ Improve Tourism (5) ▪ Improve Water Release Process/Notifications (5) ▪ More Parking (4) ▪ Hunting (2) ▪ More Development (2) ▪ More Shoreline Protection (2) ▪ More Shoreline Protection (2) ▪ White Line/ Fee Take Line (2) ▪ More Restaurant Services (1) ▪ Quality controlled Development (1) ▪ Improve Permitting Process (1) ▪ Limit Boat Size/Speed/Noise (1)
What is Least Important to you?	<ul style="list-style-type: none"> ▪ Commercial Development (12) ▪ Tourism (8) ▪ Boating (4) ▪ Hydropower (4) ▪ Boat Docks (2) ▪ Wildlife/Fisheries (3) 	<ul style="list-style-type: none"> ▪ Private Docks (2) ▪ Camping/Campgrounds (1) ▪ Restrictions on Shoreline Maintenance (1) ▪ Fishing (1) ▪ Pristine Shoreline (1)

Additional Comments	▪ Improve Access to Lake/Docks (7)	▪ Clean Water/ Water Quality (2)
	▪ More Access Points (7)	▪ Natural Beauty/Pristine/Peaceful (2)
	▪ Re-open Closed Areas (7)	▪ Limit Boat Size/Speed/Noise (1)
	▪ Open Campgrounds/Boat Launches Year-Round (7)	▪ No Homes on/near Lake (1)
	▪ Allow Additional Under brushing/ Clearing Below White Line (6)	▪ No Change (1)
	▪ More Hiking Trails (5)	▪ Limit Development (1)
	▪ Fishing (5)	▪ Encourage Development (1)
	▪ Increase Designated Parking (2)	▪ More Shoreline/ Erosion Protection (1)

3.3 Comments Related to Questions 1 and 2:

How Would You Like to See Norfolk Lake in 20 Years and What Changes Would You Like to See at the Lake?

The most frequent response to Question 1 was that people want to see improved lake level management after a high-water event on Norfolk Lake over the next 20 years (Table 3-1). 56 respondents commented on the lake level elevations being held high for an extended period. It is important to note that this concern is not within the scope of the Master Plan, but instead is within the intent of the Water Control Plan. This scoping report will not address water/lake levels, nor will the MP or accompanying EA. The second most common request was for boat ramps, parking lots, and campgrounds to be at a higher elevation for utilization during high water events. There were 41 comments from individuals who would like to see improvements for accessibility to existing recreational facilities around the lake to include 21 respondents indicating more parking is needed in these facilities. Many also indicated a desire for a natural shoreline with limited growth and development and the wilderness quality that the lake currently presents to visitors. A total of 19 respondents indicated a desire for limited growth/ controlled development on Norfolk Lake. In addition, 19 respondents indicated a desire to focus on camping, 19 respondents indicated a focus on increasing hiking and multiuse trails, and 17 respondents indicated a desire to preserve the lake's natural beauty/ pristine shoreline.

3.4 Comments Related to Question 3:

What About Norfolk Lake is Most Important to You?

The top response to what is most important about the lake was the natural beauty/pristine/ peacefulness of the lake (Table 3-1). There was a total of 41 respondents indicating this interest including 15 comments for limited to no development and 12 comments for a natural shoreline on Norfolk Lake. Several of these responses made mention that they did not want to see the beauty of Norfolk overdeveloped like Lake of

the Ozarks and that they recreate on Norfolk because of its natural shoreline and beautiful landscape. Of the comments, there were 31 respondents who indicated that clean water and water quality were most important to them.

Additionally, 29 respondents said fishing was most important and 27 respondents mentioned that recreational uses that Norfolk Lake provides is most important. A large majority of responses to what is most important indicates that the public prefer to see a natural lake with proper access to the lake and the existing amenities. However, 24 respondents indicated that public access to the lake and recreational areas is most important indicating in their comments that this has been an obstacle over the last few years due to high lake elevations.

3.5 Comments Related to Question 4:

What about Norfolk Lake is Least Important to You?

The most frequent response to what is least important about the lake included commercial development (12 comments) followed by eight comments making mention that tourism is least important (Table 3-1). Most of these responses were from people who desired the natural beauty of the shoreline of Norfolk Lake. Other responses identified as least important also included Hydropower and boating. It is important to note that this question received far fewer responses than any other question on the comment form. However, the overall responses reflect the interests indicated by input from the first three questions.

3.6 Additional Comments – Question 5:

Comments contained in letters or emails that did not directly relate to Questions 1, 2, 3, or 4 are summarized in this section. Many commenters provided most of their input into the first two question dialog boxes on the online comment form which at times included specific requests and did not conform to the typical responses.

There were also several comments regarding specific areas around the lake. The number of times a comment was raised by a different respondent is noted in parenthesis.

- Raise the road to Cranfield Campground for accessibility during high lake elevations (2)
- Rezone a section of shoreline within Crooked Creek Resort DACW0319300725, to allow for a private dock (1)
- Reopen Closed access points near Christensen Rd. and County Road 396 (?)
- Allow public access to Sand Island by Jordan Marina (1)
- Preferential treatment adjacent landowners with greater than 25 acres for approval of a private boat dock (1)
- Consider a state park on Norfolk (1)

- Sell Wilderness Point Campground for development (1)
- Make Buzzard Roost Launch Ramp more accessible (stair installation) (1)
- Utilize Corps land to complete Ozark Highlands Trail (10)
- Request for land allocation around Dellinger Point to allow for future private boat dock development (2)
- Request for land allocation around County Road 807 and Seward Point for potential community docks (1)
- Set aside an area for wake surfing and other water sports (2)
- Make Calamity Point a Dark Sky Location with more restrictions on development and light pollution (1)
- Request for trimming trees on USACE managed land (3)
- Increase Primitive Camping areas (2)
- Widen parking lot at George's Cove boat ramp (1)
- Public Access at McClellan (1)
- Increase parking at Fouts (1)
- Additional boat ramp at Hand Cove area (1)
- Designate Newton Landing park as High Use (1)
- Install dock at Woods Point (1)
- Request more private docks near Marker 3

3.7 Agency Comments

Eight agencies submitted comments during the scoping period. The official agency letters and emails are included in Appendix F. Agencies that commented during the comment period included:

- Southwest Power Administration
- Missouri Department of Conservation
- Missouri Department of Natural Resources
- Arkansas Department of Health
- Missouri State Historic Preservation Office
- United Keetoowah Band of Cherokee Indians in Oklahoma, Office of Historic Preservation
- Arkansas Department of Environmental Quality
- City of Mountain Home, Office of the Mayor

Common input from agencies included some “no comments” reply at this time but also provided general topics to be mindful of during the update process. All responding agencies requested to continue to be informed throughout the update process and indicated their interest in reviewing a draft document before it goes out for final review and approval.

Agency comments not covered in previous sections, as well as comments regarding specific areas of the lake, are summarized in this section. The full text of the agency comments is available in Appendix F. Comments not covered in earlier sections or regarding specific areas of the lake include:

- Request to raise causeway to Cranfield park 15 ft. to allow access during high water. – City of Mountain Home
- Coordinate with SHPO if changes cause effects to cultural and historical resources. -SHPO
- Coordinate with ADEQ if any changes to shoreline or flood relief footprint occur during the update. -ADEQ
- Land usage around the hydropower plant should include the potential for future expansion. -SWPA
- Master Plan should not include changes to water level management – SWPA
- Maintain buffer zone around water intake structures. -ADH
- Ensure land use allocation reflects proposal for new water intake structure. -ADH

Section 4 Next Steps: MP Revision Process

The purpose of scoping is to provide an opportunity for agencies and the public to comment on the purpose and need, the range of alternatives proposed for analysis, and to help the project proponent identify issues that should be evaluated in the NEPA document. USACE also used the public scoping process as an opportunity to gain feedback from the public regarding the scope of the MP revision.

4.1 Next Steps

The five questions were designed to help USACE elicit input not only on elements of the NEPA process but also on topics of interest to the public and agencies that may be revised or updated in the new MP. USACE will continue to work closely with the public, agencies, and stakeholder groups to address issues identified through scoping as the draft MP is developed and evaluated. An EA will be prepared to evaluate potential impacts from changes in the MP. However, an EIS would be prepared if significant environmental effects are identified during preparation of the EA as a result of the MP revisions. Both the draft MP and the EA will be made available for review and comment. It is anticipated that this public review would occur in the summer of 2021.

Individual responses to comments provided during scoping are not developed; rather, the draft MP revision that will be provided for review and comment will address comments received in a global manner. Where consistent with the purpose of an MP and where possible under the planning mechanisms available for an MP, USACE will incorporate the feedback and suggestions provided through the scoping comments.

4.2 Comments Related to Question 1 & 2

Question 1 “*How would you like to see Norfolk Lake in 20 years?*” and question 2 “*What changes, if any, would you like to see at the lake?*” provides direction to USACE on the MP vision and on issues of concern to lake users and stakeholders that should be evaluated through the NEPA process. Continued focus on campgrounds, limiting development, and maintaining the natural beauty of the lake, accessibility to recreational areas during high water, increased parking, and trail development ranked highly among the concerns raised in response to this two-part question. These resource categories will be addressed in the draft MP revision, and potential impacts to these resource categories will be evaluated in the NEPA document.

4.3 Comments Related to Questions 3 and 4

Question 3 “*What about Norfolk Lake is most important to you?*” and Question 4 “*What is least important to you?*” invited respondents to prioritize issues, features, or qualities of the lake experience that were important. This question provides insight both into issues that should be addressed in the MP revision and that should be evaluated in the NEPA document. Top concerns were related to natural beauty, clean water/ water

quality, fishing, recreational usage, and accessibility to recreational facilities. The top response related to what was least important was commercial development and tourism.

4.4 Comments Related to Question 5

Question 4 “Additional comments on the Master Plan revision or about issues that should be studied?” helps USACE identify additional priorities for action, whether through the MP revision or other means. It is important to note that much of the input on the comment cards were provided within the first two question blocks on the online comment form. The online comment form provided ample space to provide input and therefore topics of discussion that may better fit this more general question were provided early in the comment form. Input that was provided in this section included reiteration that improving the access to the lake/docks, build more hiking trails, reopening closed recreational areas, and keeping recreational facilities open longer into the non-peak season were topics people would like to be taken into consideration. There were also six comments from individuals who are adjacent landowners requesting consideration for vegetation removal between private property and the lake to maintain a view of Norfolk. Additional comments in this section mirrored comments provided in the first three questions and may be found in **Table 3-1**.

Appendices

<i>Appendix A</i>	Agencies and Organizations Notified of Scoping
<i>Appendix B</i>	Agency Notification
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	Postcard
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Appendix A

Agencies and Organizations Notified of Scoping

Agencies

- Arkansas Department of Parks and Tourism, Director
- Arkansas Department of Energy and Environment, Secretary
- Arkansas State Clearing House, Department of Finance and Administration
- Arkansas Forestry Commission, Assistant State Forester
- Arkansas Game and Fish Commission, Director
- Arkansas Natural Heritage Commission, Director
- Arkansas Historic Preservation Program, Director
- Arkansas Natural Resources Commission, Executive Director
- Arkansas Department of Health, Director of Engineering
- Cultural & Historic Preservation office, Director, Delaware Nation
- Environmental Protection Agency, Region 6 Environmental Review Coordinator
- Environmental Protection Agency, Region 6 NEPA Specialist
- Eastern Shawnee Tribe of Oklahoma, Preservation Director
- FEMA Region VI Regional Director
- FEMA, Region 6 Administrator
- Missouri Department of Natural Resources, Director
- Missouri Department of Conservation, Director
- Missouri State Historic Preservation Office, Director
- Missouri Department of Conservation, Chief, Fisheries Division
- National Park Service, Midwest Region, Regional Director
- Shawnee Tribe
- SEMA, Planner/ Area Coordinator
- Southwestern Power Administration, Administrator
- The Nature Conservancy, State Director
- Tribal Historic Preservation Office, The Osage Nation
- Tribal Historic Preservation Office, The Quapaw Tribe of Indians
- Tribal Historic Preservation Office, Cherokee Nation
- Tribal Historic Preservation Office, Caddo Nation of Oklahoma
- Tribal Historic Preservation Office, United Keetoowah Cherokee of Oklahoma
- U.S. Fish and Wildlife Service, Regional Director
- U.S. Fish and Wildlife Service, Field Supervisor
- U.S. Department of Agriculture, District Conservationist.
- U.S. Department of the Interior
- U.S. Geological Survey, Hydrologist
- U.S. Department of Interior, Regional Environmental Officer
- U.S. Department of the Interior, Program Analyst, NRM Team
- U.S. Environmental Protection Agency, Region 6
- U.S. Fish and Wildlife Service
- U.S. Department of Agriculture, Natural Resources Conservation Services

Organizations

Resorts

- Blue Lady Resort
- Blackburn's Resort.
- Crooked Hook Resort
- Fish and Fiddle Resort
- Hand Cove Resort & RV Park
- Holiday Hills Resort
- Hummingbird Hideaway Resort
- Keller's Kove Resort
- Mockingbird Bay Resort
- Rocking Chair Resort
- Four Winds at Norfolk
- Teal Point Resort
- Lawellins Three Oaks Resort
- Treasure Cove Resort
- Driftwood Resort

Marinas

- Panther Bay, Inc.
- Brooke Development, LLC
- New Management, Inc.
- Fout Boat Dock, Inc
- J & K Marina LLC
- Jordan Marina
- Tracy Ferry Marina Inc.
- Buzzard Roost Boat Dock
- DLC Investments, LLC

Dock Builders

- Lakeland Industries, Inc.
- Ozark Boat Docks
- Wilson Dock Company
- Dry Docker Boat Lifts & Docks
- Power Source Solar
- Crawford Power Systems

Appendix B

Agency Notification



DEPARTMENT OF THE ARMY
LITTLE ROCK DISTRICT, CORPS OF ENGINEERS
POST OFFICE BOX 867
LITTLE ROCK, ARKANSAS 72203-0867
www.swl.usace.army.mil/

November 10, 2020

CESWL-PM

Ms. Cindy Dohner
Regional Director
U.S. Fish and Wildlife Service
1875 Century Boulevard
Atlanta, GA 30345

Dear Ms. Dohner:

The U.S. Army Corps of Engineers (USACE), Little Rock District, is revising the Norfolk Lake Master Plan, which was last updated in 1987. Pursuant to the National Environmental Policy Act (NEPA) of 1969 (P.L. 91-190) an Environmental Assessment (EA) of potential impacts of the draft plan will also be prepared. Your agency is invited to provide comments and input to assist USACE with development of the Master Plan and the preparation of an EA under NEPA.

The Master Plan guides the management of government-owned and leased lands around the lake. Decisions about land use classifications in the Master Plan may affect future management of natural resources and recreational opportunities. Input from the agencies and the general public will help define the needed revisions to the draft plan, which is scheduled for public review in the summer of 2021.

The purpose of the update is to bring the Master Plan into compliance with current USACE policies and regulations, identify usage trends and customer needs, and balance shoreline uses with natural resource management. Updates to the plan are expected to reflect current and anticipated development around the lake and to take advantage of current technologies.

Your agency has been identified by the USACE as one that may have an interest in this project. The land classifications established through the Master Plan may have important implications for surrounding residential communities, businesses, parks, and natural areas. As a result, USACE is requesting your input and agency's expertise to assist in the development of an updated Master Plan and the preparation of an Environmental Assessment as required by NEPA and the USACE Engineer Regulation ER 200-2-2 "Procedures for Implementing NEPA".

Due to the evolving Federal, State, and Local policies designed to address the spread of COVID-19, the Corps will not hold our traditional public and agency Scoping workshops. We invite you to visit our website, <https://go.usa.gov/x7b9S>, to provide comments/suggestions for the Master Plan update.

The planning process will include an analysis of potential effects on the natural and social environment, including fish and wildlife, recreational opportunities, economics, land use, cultural and historic resources, aesthetics, and public health and safety. USACE is involving

agencies and the public in the planning process for both the Master Plan update and the NEPA analysis.

In addition to providing comments/suggestions to the above website, your agency may also submit comments via mail, email, or fax with attention to: USACE, Little Rock District, ATTN: NRM Planner, P.O. Box 867, Little Rock, AR 72203, Fax: (501) 324-6230, Email: CESWL-NorforkLakeMPUpdate@usace.army.mil, Website: <https://go.usa.gov/x7b9S>. Written comments must be postmarked, e-mailed, faxed, or otherwise submitted by 31 December 2020. If we do not hear from you within this time period, we will assume your agency has no comments at this time.

If you have any questions regarding this process please contact Dana Coburn, Project Manager, at (501) 324-5601 or via email at dana.o.coburn@usace.army.mil.

Sincerely,

Dana Coburn
Project Manager
Programs and Project
Management Division

Appendix C Notification Materials

- Direct Mail Postcard
- Email Blast
- Press Releases

Norfolk Lake Master Plan Update



**US Army Corps
of Engineers®**
Little Rock District

PUBLIC SCOPING NOTIFICATION

The Army Corps of Engineers, Little Rock District, is updating the Norfolk Lake Master Plan (MP).

The MP guides the classification and management of public lands around the lake and influence future recreational opportunities and natural resource management.

Pursuant to the National Environmental Policy Act (NEPA), an Environmental Assessment of potential impacts of the draft plan will also be prepared.

IMPORTANT COVID-19 UPDATE: Due to the evolving Federal, State, and Local policies designed to address the spread of COVID-19, the Corps will not hold our traditional public workshops at this time. We invite you to visit our website, address provided below, to find out information about the process to update the master plan for Norfolk Lake. You will be able to provide comments through the website. If you have questions, voicemail and email options will be provided and you will receive a response.

We want to hear from you! Please visit our website:

<https://go.usa.gov/x7b9v>

for current information or to submit comments.

Visit our website to learn the details of the MP update process. Your input will help define the Norfolk Lake MP Update scheduled for public review in 2021. Staff will be available to answer your questions by either a response phone call or email response. Find out how to leave a question on our website!

BUILDING STRONG



**US Army Corps
of Engineers®**
Little Rock District

P.O. Box 867
Little Rock, AR 72203

We want to hear from You!

Norfolk Lake Master Plan Update

<https://go.usa.gov/x7b9v>

Email Blast

NORFORK LAKE MASTER PLAN REVISION

The Army Corps of Engineers, Little Rock District, plans to revise the Norfolk Lake Master Plan. The Master Plan guides the classification and management of government-owned or leased lands around the lake and may affect future recreational opportunities and natural resource management.

Pursuant to the National Environmental Policy Act (NEPA) an Environmental Assessment of potential impacts of the draft plan will also be prepared.

The Army Corps of Engineers is notifying the public that the Scoping comment period will begin November 16, 2020 to accept input on the upcoming revision of the Norfolk Lake Master Plan (MP). "Scoping" is the process of determining the scope, focus, and content of master plan update documents. For a planning process such as the MP revision, the scoping process is used as an opportunity to get input from the public and resource agencies about the vision for the MP update and the issues that the MP should address where possible.

IMPORTANT COVID-19 UPDATE: Due to the evolving Federal, State, and Local policies designed to address the spread of COVID-19, the Corps will not hold our traditional public workshops at this time. We invite you to visit our website, address provided below, to find out information about the process to update the master plan for Norfolk Lake. You will be able to provide comments through the website.

We want to hear from you! Please visit our website:

<https://go.usa.gov/x7b9F>

for current information or to submit comments.

Visit our website to learn the details of the MP update process. Your input will help define the Norfolk Lake MP Update scheduled for public review in 2021. Staff will be available to answer your questions by either a response phone call or email response. Find out how to leave a question on our website!

Comments may be submitted via mail, email, or fax with attention to: Norfolk Lake MP Planner, Natural Resources Management Section, USACE, Little Rock District, P.O. Box 867, Little Rock, AR 72203.

Fax: (501) 324-6230, Email: CESWL-NorfolkLakeMPUpdate@usace.army.mil

Written comments must be postmarked, e-mailed, faxed, or otherwise submitted by December 31, 2020.

PRIVACY ACT STATEMENT INSTRUCTIONS

AUTHORITY: ER 1130-2-406, and the laws and regulations referenced therein.

PRINCIPAL PURPOSE(S): To provide a means for the maximum practicable public participation in Master Plan formulation, preparation and subsequent revisions, through the use of public meetings, group workshops, open houses or other public involvement.

ROUTINE USE(S): Information you provide will be available for public review or may be disclosed to members of the Department of Defense or other Government agencies who have a need for the information in performance of their official duties, and where use of such information is compatible with the purpose for which the information is collected.

DISCLOSURE: Voluntary; however, failure to furnish the requested information may prevent the Agency from being able to direct meeting notices or provide additional information to commenters.



NEWS RELEASE

U.S. ARMY CORPS OF ENGINEERS

BUILDING STRONG®

Release No: 87-20
Release: Immediately
Nov. 16, 2020

Media Contact:
Public Affairs Office, 501-324-5551
CESWL-PA@usace.army.mil
Media after hours: 501-563-6835

USACE seeks public input for Norfolk Lake Master Plan revision process

Mountain Home, Ark. – The U.S. Army Corps of Engineers is notifying the public that the scoping comment period for the Norfolk Lake Master Plan revision will begin November 16.

“Scoping” is the process of determining the scope, focus, and content of the master plan update documents. For a planning process such as the MP revision, the scoping process is used as an opportunity to get input from the public and resource agencies about the vision for the MP update and the issues that the MP should address where possible.

The MP guides the management of the government lands around our reservoirs. It also affects future management of natural resources and recreational opportunities to ensure the sustainability of Norfolk Lake. The planning process will include an analysis of potential effects on the natural and social environment, including fish and wildlife, recreation opportunities, economics, land use, cultural and historical resources, aesthetics, and public health and safety.

--MORE--

U.S. ARMY CORPS OF ENGINEERS – LITTLE ROCK DISTRICT
700 West Capitol, Little Rock, AR 72201
www.swl.usace.army.mil

Due to the evolving Federal, State, and Local policies designed to address the spread of COVID-19, USACE will not hold traditional public workshops at this time.

To find out more about the MP revision and to submit a comment visit the Norfolk Lake MP webpage at: <https://go.usa.gov/x7bXZ>. Comments are due by December 31, 2020.

--30--

U.S. ARMY CORPS OF ENGINEERS – LITTLE ROCK DISTRICT
700 West Capitol, Little Rock, AR 72201
www.swl.usace.army.mil

Appendix D

Scoping Materials

Norfolk Lake Master Plan Revision

The Army Corps of Engineers, Little Rock District, is revising the Norfolk Lake Master plan. The master plan guides the management of the government-owned and leased lands around the lake. The Master plan affects future management of natural resources and recreational opportunities to ensure the sustainability of Norfolk Lake.

The master plan revision will set the stage for a later update of the Shoreline Management Plan.

This is your opportunity to let the Corps know how you would like the lake to be managed for the future.

The planning process will include an analysis of potential effects on the natural and social environment, including fish and wildlife, recreational opportunities, economics, land use, cultural and historic resources, aesthetics, and public health and safety.



About Norfolk Lake

Norfolk Dam is located in Baxter County, Arkansas on the North Fork River, about 4.8 miles upstream from its confluence with the White River. Norfolk Lake was authorized by the Flood Control Act of June 28, 1938. The lake is about 54,410 acres of land and water with 276 miles of boundary line. The lake provides many recreational opportunities, along with fish and wildlife habitat.

During high water events and flood periods, Norfolk Lake is operated in conjunction with other lakes within the White River Basin to prevent flood damage along the White and lower Mississippi Rivers. The dam also generates hydropower electricity.

What is a master plan?

A master plan is the guidance document that describes how the resources of the lake will be managed in the future and provides the vision for how the lake should look in the future. The master plan does not address the details of how and where shoreline use permits may be issued, however, it does set the stage for implementation of the shoreline management program. After the master plan is revised, the operational management plan and shoreline management plan would be revised to be consistent with the goals identified in the master plan.

Development of the revised master plan will include consideration of:

- Regional and ecosystem needs
- Public interests and desires

The Norfolk Lake Master Plan Update main objectives are:

- Conserve the resources of the lake within the current policies and guidelines of the Corps of Engineers
- Accommodate current and projected use patterns with maximum efficiency
- Identify and protect cultural and natural resources
- Attract maximum participation by the general public and local government

For More Information Visit Our

Website at:

<https://go.usa.gov/x7bXW>



Why Update the Norfolk Lake Master Plan?

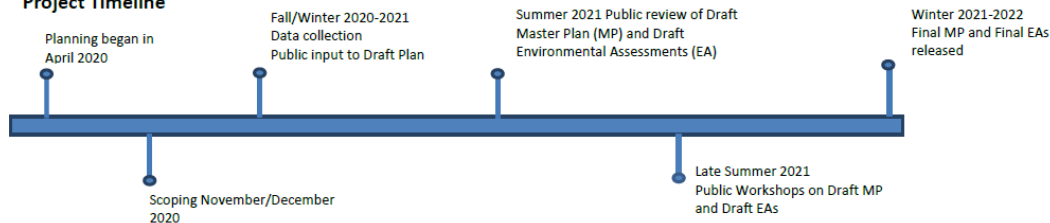
The current Norfolk Lake Master Plan was developed more than 30 years ago and is outdated. The master plan revision will classify the government lands around the lake based on environmental and socioeconomic considerations, public input, and an evaluation of past, present, and forecasted trends.

Lands may be classified into one of these categories:

- **Project Operations:** lands required for the dam, spillway, offices, and other areas used solely for the operation of the reservoir.
- **High Density Recreation:** lands acquired and designated for use as parks or other areas for intensive recreational activities by the visiting public. Shoreline Use permits should not be allowed in these areas.
- **Environmentally Sensitive Areas:** lands designated for areas where scientific, ecological, cultural, or aesthetic features have been identified. These areas are managed to protect environmental resources.
- **Multiple Resource Management Lands:** This classification allows for the designation of a predominant use with the understanding that other compatible uses may also occur on these lands; these additional uses may include:
 - **Low Density Recreation:** lands classified for use for activities such as hiking trails, primitive camping, limited lake access points, and other similar activities by the visiting public. Shoreline Use Permits may be permitted in these areas in accordance with the shoreline management plan.
 - **Wildlife Management:** lands allocated as habitat for fish and wildlife and are generally open for hunting and fishing.
 - **Future/Inactive Recreation Areas:** Lands intended for recreation, but which were never developed or have been closed.
 - **Vegetative Management:** Lands designated for stewardship of forest, prairie, and other native vegetative cover.
- **Water Surface:** For those projects that administer a surface water zoning program, this will be included in the Master plan revision process.
 - **Restricted:** Water areas restricted for project operations, safety, and security purposes.
 - **Designated No-Wake:** To protect environmentally sensitive shoreline areas, recreational water access areas from disturbance, and for public safety.
 - **Fish and Wildlife Sanctuary:** Annual or seasonal restrictions on areas to protect fish and wildlife species during periods of migrations, resting, feeding, nesting, and/or spawning.
 - **Open Recreation:** Those waters available for year-round or seasonal water-based recreational use.

These land and water classifications are established in the master plan and will guide future updates to the operation management plan and shoreline management plan, which implements the master plan.

Project Timeline



Norfolk Lake Master Plan Revision and
Environmental Assessment



Please use this form to provide comments and suggestions about how you would like to see the Norfolk Lake Master Plan revised; or provide comments on the issues that should be studied before a decision is made on Master Plan revisions. Feel free to take an extra form to provide to friends or neighbors and send the forms back, before December 31, 2020, to USACE at the addresses below.

(Optional Information)

Name/Organization :

Address:

E-mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?

What about Norfolk Lake is most and least important to you?

Additional comments on the Master Plan Revision or about issues that should be studied.

Comments may be submitted via mail, email, or fax with attention to: Norfolk Lake MP Planner, Natural Resources Management Section, USACE, Little Rock District, P.O. Box 867, Little Rock, AR 72203.

Fax: (501) 324-6230, Email: CESWL-NorfolkLakeMPUpdate@usace.army.mil

Website: <https://go.usa.gov/x7b9H>

Written comments must be postmarked, e-mailed, faxed, or otherwise submitted by December 31, 2020.

PRIVACY ACT STATEMENT INSTRUCTIONS

AUTHORITY: ER 1130-2-406, and the laws and regulations referenced therein.

PRINCIPAL PURPOSE(S): To provide a means for the maximum practicable public participation in Master Plan formulation, preparation and subsequent revisions, through the use of public meetings, group workshops, open houses or other public involvement.

ROUTINE USE(S): Information you provide will be available for public review or may be disclosed to members of the Department of Defense or other Government agencies who have a need for the information in performance of their official duties, and where use of such information is compatible with the purpose for which the information is collected.

DISCLOSURE: Voluntary; however, failure to furnish the requested information may prevent the Agency from being able to direct meeting notices or provide additional information to commenters.

Postage Required

Norfolk Lake MP Planner
Natural Resources Management Section
Little Rock District, U.S. Army Corps of Engineers
P.O. Box 867
Little Rock, AR 72203

-----**Fold Here**-----

Tape ends before mailing

Appendix F

Public Scoping Comments

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 4, 2020 9:59:30 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Improve boat ramps and parking due to high lake levels.
What about Norfolk Lake is most and least important to you:	most fishing, least is power boats.
Additional Comments on the Master Plan Revision or about issues that should be studied:	The trend of very high lake levels for the past 5 years. Can campground and boat accesses be improved so they are not closed most of the year.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 8572c42a-ec7f-4d7f-a183-d85e29d57661
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 74.194.120.200

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 17, 2020 4:46:38 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

We simply would love to have access to our dock regardless of lake level. I understand the need for flood control. However the newport gauge seems to be an outdated model to control Norfolk Lake's level.

I am not against more development, within reason, around the lake. Allowing on-lake floating cabins at limited marinas (I have seen this in TN and NC) would help with marina with revenue and sustainability. We love our marinas, anything to help them thrive is a positive for the lake.

What about Norfolk Lake is most and least important to you:

Access to personal docks regardless of lake level.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 7555cff0-8bd9-4bcb-bacb-375c7b3f6df2
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 68.188.80.170

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 9:16:53 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>“How would you like to see Norfolk Lake in 20 years?”</p> <p>Need to see significant reduction in lake level volatility in order to maintain use of the lake for recreational purposes. In recent years, extremely high lake levels have contributed to major lake shore erosion and extended periods (months) of inaccessibility to my personal dock, not to mention the multiple hazards associated with flooded recreational facilities, major floating debris/pollutants and general inaccessibility for the public; all of which significantly impact the local economy.</p>
What about Norfolk Lake is most and least important to you:	<p>“What about Norfolk Lake is most important?”</p> <p>Maintaining it’s pristine quality and accessibility. Avoiding prolonged periods of high water levels and the associated above mentioned concerns.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>“Additional comments on the Master Plan Revision”</p> <p>Build in some flexibility on decision making regarding discharge of excess water from the lake. Place this in the hands of the Corps experts (Hydrologists, etc) and tailor these decisions based on the conditions as they exist during any particular season.</p>

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: d68e673c-d4d3-4169-bc96-b4c94695dece
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 72.166.19.150

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, November 26, 2020 10:46:46 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I have enjoyed the pristine beauty of the Norfolk Lake area for around 60 years. As a visitor and now resident I have seen many improvements and some things that I find concerning. With the influx of these large powerful wave board boats using the smaller coves and long narrow inlets, I am seeing shoreline erosion that will continue to worsen if not corrected somehow. I fear that left uncontrolled this could lead to degradation beyond repair. Establishing more no wake zones like were set up on table rock could be helpful here. I realize waves from boats is inevitable but using common sense and maybe boater education are also options but enforcement of no wake zones may also be an option. A typical busy weekend will render the buzzard roost and panther creek areas silted with banks eroded to the point that trees are falling in. I have seen this in other area over the lake. These large waves in smaller areas also create a danger to other vessels with the waves not having enough area to dissipate.

What about Norfolk Lake is most and least important to you:

The conservation of this pristine lake is most important to me and my family. I do however realize that these yearly heavy rainfalls we have had have been very hard to manage and I also am very aware that the lake is doing exactly what it was built for, flood control. With that said I wonder if anything can be done to prepare for these events such as lower winter spring drawdowns to allow for more storage space.

Additional Comments on the Master Plan Revision or about issues that should be studied:

I was very happy to see the Corp cooperation with the Arkansas game and fish allowing them to use resources on the shoreline to replenish the fish attraction sites this year and I am hopeful this continues in the future. My hopes are that looking into erosion caused by uneducated boaters and the damage they leave behind will help elevate tons of silt being left over from a busy weekend. Thank you for allowing me to have be part of this conversation.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 6ed00629-4596-4671-82ed-067518a8f028
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.213.96

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 2:28:26 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I have been a resident of the Cranfield Area for 45 years. The high water has become a reoccurring issue reaching well into the end of summer. In the past few years we have seen shift in the way the flooded areas are utilized. It seems now that when the swim areas and the boat launches are flooded that the area exposed by default becomes a boat launch and the swimmers are banished from the area. This makes for a class system in our lakes. If you have a boat you are given priority over the swimmers. Be it for their safety this is understood however in the MH area there are no swim areas close to MH (Short of muddy pigeon creek) that swimmers are allowed to exercise. It would only seem proper that one or more of the flooded roads be designated for swimmers. Currently if you have a boat you are given preferential accessibility to the lake while swimmers, often lower on the economic scale and possibly without reliable transportation are banished. This does not seem appropriate. Why not designate Cranfield to be swimming (as there is no parking during high water for trailers) and the others for launching? It would only seem proper to accommodate those that live here all year and probably exercise more control and pick up the trash around the lake more than the weekend warriors. The resorts are a thing of the past, there is no down side to this plan economically. Panther bay certainly has more parking during high water for the boats. Thank you for your consideration.

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

What is the water treatment plant along side Cranfield dumping back into the lake? When I boat in this area it appears to be algae blooms that are concentrated along the creek coming down from the water treatment plant mid way back in the cove. The pool of water above it is visible via google earth. Can this not be handled in a proper fashion? Should I submit photos? I have to wash the hull of my boat during the summer if I go back into this area.

HTTP_CMS_CLIENT_IP:

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 8:58:00 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Would like to see updated campgrounds. The floods the past years has destroyed a lot of them . It would be nice if there was a way to build some restaurants near the lake you could put up to in your boat .

The most important is a clean beautiful lake to enjoy. I also enjoy camping around the lake .

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 1e56223b-50ae-4a3f-ad2e-268d0faea099
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.213.4

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 8:51:48 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Currently the lake floods most Corp parks throughout the year causing many issues for businesses that rely on tourism and surrounding area utilization support.

Locals are deprived of proper fishing, boat launches and recreational activities.

I realize it's complicated and there's numerous considerations in additional ie downstream areas relating to water levels etc.

I would like to see lake levels dropped in dry seasons so they will not become extraordinarily high most of the year flooding most boat launches, swim areas, day use areas, campgrounds and connecting water ways like the large creeks bordering properties!

Greatest issue is what appears to be a lack of balanced lake levels and seldom is ever are reasonable but extreme.

Balanced water levels within an except able range below and above the base level of the lake.

What about Norfolk Lake is most and least important to you:

This is the greatest complaint in the area as it touches most of the local concerns relating to economy, tourism, recreational activities from fishing to camping and even the effects of local properties surrounding lake tributaries which render even private land unusable and undependable for use for over a year at a time due to extremely high lake levels.

Your consideration and assistance is greatly appreciated!

JGB

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 6:06:58 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Privacy Act of 1974, 5 U.S.C. § 552a

This is important to me...Thanks

I am not sure how to do this, but here it goes...

I live on the lake and own a home here. I was born here, and I'm now retired here. I absolutely love it here. I have roots on this lake. My father was on the crew that built the Hwy 62 bridge that is under water, that is so famous with the divers. My family name is one the original founders of this area and the original name of Mountain Home,

Privacy Act of 1974, 5 U.S.C. § 552a

What about Norfolk Lake is most and least important to you:

Now I only said that so maybe you could listen to me a little. Not that I have any importance at all, but what I would like to see is a few community docks for us - meaning residents and owners who live here all the time. I feel like we deserve to have that, even more so than just visitors or people who just vacation here. And there needs to be a good bit, maybe a big one near a community that have permanent residence, and some smaller ones near residence that live away from town. I cannot afford the marina dock fees, and a lot of them are already full. The ones that do have space are too far from me. So please, at least look at where I live on the water and see if this could be something you would consider. I know of quite a few residents just on my road that would love to have a 'community dock' we could all share that is not too far from us. My road is Country Road 806 Gamaliel. For our area, the cove at the end of CR807 would be ideal for a community dock. Or somewhere in the Seward Point area. These are just a couple of suggestions that would be hidden in a cove and not detract from the lake's appeal.

Also, we enjoy David's Trail near us, but it seems to only be maintained once a year. I understand that it is maintained by another group of volunteers, and we truly appreciate their hard work. I only mention it here because it is on COE land, so I don't know what involvement there would be. We would love to enjoy

the trail more, but the section of trail near us just becomes unpassable during the spring and summer months. Thank you for your consideration in these matters and thank you for the work you do in maintaining Lake Norfolk!

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 2600:100b:b127:1923:1c78:6586:acc6:d00



North Arkansas Fly Fishers

PO Box 1213

Mountain Home, Arkansas 72654

December 14, 2020

To Whom it May Concern

RE: USACE Norfolk Lake Master Plan

Not entirely related to the Norfolk Lake, but still of major concern for management of the Norfolk System under USACE.

The Norfolk River is well known for its excellent trout fishery, attracting visitors to the area from across the country and abroad. But because it is a tailwater, the water on the river can rise suddenly, trapping wading anglers in the stream. While there is an audible horn at the dam warning anglers of an imminent water release, this warning cannot be heard downstream.

On behalf of the members of North Arkansas Fly Fishers, the Board of Directors requests that the Corp of Engineers, while reviewing the Master Plan for the Norfolk Lake Master Plan, consider adding additional horns downstream (perhaps half-way downstream and near the Ackerman access) for the safety of the anglers on the river.

Additionally, it would be ideal to have an alert system via cell phones to notify anglers when the Southwest Power Authority actively adjusts generation or water releases. Such a system could be used to improve safety on all the fishable tailwaters. Anglers could subscribe to the service and keep their phones with them while on the river to monitor flow changes and stay safe.

Thank you for your attention to our concerns.

North Arkansas Fly Fishers

Privacy Act of 1974, 5 U.S.C. § 552a

cc: Senator John Boozman
Representative Rick Crawford

<http://www.northarkansasflyfisher.org>
An affiliated club of Fly Fishers International®

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 11, 2020 9:55:39 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

A more consistent lake levels during the spring and summer seasons .

Most important is the fish stocking programs and the recreation side of the lake .

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HTTP_TRUE_CLIENT_IP: 2600:6c40:1a00:1e3b:3996:2447:f73:1b98

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 15, 2020 9:59:10 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<ol style="list-style-type: none">1. Continue to limit the building on and around the lake.<ol style="list-style-type: none">a. Maintaining the Corp land around the lake to preserve the woods and avoid development.b. Don't allow more docks, consider removing permits for docks that are not maintained.2. Understanding that water levels and repeated releases impact the entire system, something needs to be done to correct what has become the new normal for water volumes If more water can't be released could the engineers make changes in the lake's design to allow more volume retention without creating 20+ foot excess pool levels all summer. The excess pool renders boat ramps, picnic areas, camping, area, etc. unusable.3. Support the marinas in their upkeep, similar to building leases. The Corp should support upkeep by providing capital investment funds back to marina lease holders for projects that maintain the aesthetics of the lake.4. Maintain the fisheries, proper stocking and harvesting
What about Norfolk Lake is most and least important to you:	<ol style="list-style-type: none">1. The clean waters2. The undeveloped surrounding land3. The marine ecosystem, maintaining fisheries
Additional Comments on the Master Plan Revision or about issues that should be studied:	<ol style="list-style-type: none">1. Ensure the lake design is still correct for today's needs and water volumes2. Fish volumes and stocking needs

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.192.184

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, December 26, 2020 10:45:16 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Protect all the land base from development but install high water boat ramps.
What about Norfolk Lake is most and least important to you:	Pristine undeveloped shoreline.
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.216.136

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, December 26, 2020 11:21:49 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Maximum protection of the shore lines and expansion of wildlife management areas with limited to NO development.
What about Norfolk Lake is most and least important to you:	Protection of the shore lines and the installation of high water boat ramps.
Additional Comments on the Master Plan Revision or about issues that should be studied:	Limit any discharges into the lake, and not allowing any septic systems close to army corps boundary lines.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, December 19, 2020 2:18:44 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would hope the lake can remain as beautiful as it is now. I first started coming to the lake in 1962 with my parents. I brought my kids up here for vacation in 2000 - 2019. And now I am retired here. Consistency of the lake water quality is very important. As is the shore line and established businesses. The CORPS need to review their water level management plan and processes and begin a more aggressive winter drawdown, and aggressive spring releases. What good does it do to hold back because of the white river gauge then blow open the floodgates on Norfolk and Bull Shoals and flood everyone.
What about Norfolk Lake is most and least important to you:	Most important is water level and lake usage for recreation and businesses. Least important is re-defining CORPS boundaries using new GPS/GIS datum. This has the potential to impact businesses and properties that have been operating for decades and now find the CORPS saying they are encroaching on land. This needs to be evaluated and addressed.
Additional Comments on the Master Plan Revision or about issues that should be studied:	I do not believe that the water level management in the winter and spring is adequately addressed to avoid what now is yearly flood stage levels for the lake all summer long. This significantly impacts lake use and local businesses.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 2:08:28 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

better high water management . don't keep high all summer high

high water management most,

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From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 4:40:55 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to see Bidwell, Cranfield and Robinson Point campgrounds open from mid March through mid November.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 6:28:30 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would like to see the lake be more accessible during high water years - more high water parking and launch ramps, beaches. I would like to see restrictions loosened on resorts, and commercial marinas. I would like to see the amount of developable shoreline be at the very least sustained, if not expanded
What about Norfolk Lake is most and least important to you:	The most important thing to me is recreation as our local economy largely depends on it. That said, making the lake accessible and attractive. Another important factor is maintaining our fish population and anything that effects tthat population is well maintained. Also i.portant is the availability of WMAs. Least important would be restrictions that keep people feom easily maintaining their private dock/shoreline areas.
Additional Comments on the Master Plan Revision or about issues that should be studied:	Another factor on our lake is limitations on areas to shoreline fish; limitations foe the local community to have access to the lake. We would love for the opportunity to have only a few (1-3) eateries accessible by water but are satisfied with not having structures built up around the shoreline (we don't want to be a lake of the ozarks

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 12:50:45 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

All lots on Mallard Point should be allowed to have a boat dock.
If there is too much traffic, then cut back on commercial docks.

Peace and calm is most important.

Bass tournaments, jet-skis, and huge boats are least important.

Encourage more unpowered watercraft, such as sailboats, canoes, and kayaks.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 11:20:52 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I'm commenting not just for myself but for the many people that use the lake by way of the Gamaliel Recreation Area and Fout Boat Dock.</p> <p>The PARKING for the launch area needs to be expanded at regular lake level and desperately needs it during high water which has become very common.</p> <p>The launch road into the lake has hazardous drop-offs under the water that need to be repaired.</p> <p>A bathroom that's open year round with a flush toilet has been mentioned by many fishermen.</p> <p>There is a growing need for 50 amp service at the campground. The Gamaliel campground needs some updates - it is long overdue. It is one of the only campgrounds that totally stays above water always. Additional campsites would be greatly appreciated.</p>
What about Norfolk Lake is most and least important to you:	<p>We like the fact that the lake is natural and not spoiled by uncontrolled commercial growth and the craziness that goes with it.</p> <p>Parking for vehicles and trailers is very important.</p> <p>The playground and bathroom facilities at Panther Bay that are kept open all year are very much appreciated.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>Hiking trails are very popular with local people and visitors to the lake and campgrounds.</p> <p>The difficulties associated with launching a boat and finding a place to park are causing some people to give up on Norfolk Lake. Also, not being able to find a campsite to stay at. This in turn means a loss of revenue to businesses in the area of Norfolk Lake and a loss of tax revenue.</p>

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 2, 2020 10:54:59 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

First, I'd like to see 2 or 3 high water launching areas with adequate parking distributed over the lake. A prime area is the camping area at Panther Bay, under the Hwy. 62 east bridge. If the COE cannot control the lake levels, and Norfolk Lake continues to flood every spring, then adequate launching and boat trailer parking is a must. Second, open up more campgrounds for winter camping. Our winters are mild compared to other areas up north, and the area could benefit from a little more tourism. With all of the flooding in recent years, the COE has not enforced its Day Use Fee, due to limited access to recreational areas. It's time to drop this fee altogether. When the fee was being collected, I saw no major improvements in this area. Where did the money go? Parks were shut down, such as Jordan, Pigeon Creek, Red Bank, and others. Why pay money if it is public property and government-owned, and I pay taxes to the government for such things? People are tired of being nicked and dined and there's not much to show for it. And last, allow camping on the shoreline all over the lake. It would be nice to take a canoe or kayak trip and stop and camp in a spot away from crowds. If a permit needs to be issued for someone to camp away from Corps parks, then issue them as needed. It's a shame to have all this area to enjoy, but we have to be inundated with countless regulations for public property.

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

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From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 10:03:27 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Ideally, the lake itself would be essentially unchanged in 20 years. Please reopen the campgrounds and campsites that have been closed in recent years. Also, please look at the seasons most of the campgrounds are open. They do not open until late and most of them have closed earlier than scheduled for the last few seasons - if they are even open at all. The few that are open have a greatly reduced number of campsites due to the high lake levels and are extremely busy and booked weeks in advance. Then, when the lake levels finally decrease, there is a huge amount of repair work to be done each year that takes additional time and money to repair. This seems like a huge waste of taxpayer dollars. The lake levels have been so high over the last several years that it is nearly impossible to find a campsite. Please make these facilities available for all of us to use again.

There is not enough parking at the limited amount of boat ramps - if they are even usable due to the high water levels. Parking lots are covered with water and if you are lucky enough to find a place that you can put your boat in, wait in the long line for your turn, then you still have to park 1/4 - 1/2 mile or more away. This makes for dangerous conditions along the roadways as most people just park anywhere they can find a spot, most of the time, not even getting all the way off the roads.

What about Norfolk Lake is most and least important to you:

Please do not continue to allow private docks and commercialize our lake like the Lake of the Ozarks. Please patrol these lakes more as they are now becoming increasingly overcrowded and dangerous - especially on the holiday weekends. This Labor Day weekend we witnessed several near-collisions on the water as well as multiple boaters who let their children out of the boats in the main channel waterways and then left them at least 100 feet away in the middle of the lake while boats were speeding past them in every direction, barely seeing the swimmers in the middle of the lakes. I honestly don't know how someone wasn't killed in these situations.

Please look at limits for the amount of time that people can stay in a campground. It is becoming very common for people to live in our campgrounds and just switch a spot or find a friend to switch

	a spot with every 14 days. This does not give other people a chance to reserve or even find a "first come, first served" campsite.
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>My husband and I are fortunate to have lived in this area our entire lives. We have 3 children and we LOVE to spend time camping and boating on our beautiful lakes and campgrounds with our friends and family. Please take these suggestions into consideration. While we do understand the importance of tourism to our area, please understand that there are thousands of us living here in the same area who have been very limited on what we are able to do now due to the fluctuating lake levels and constant closures of campgrounds and accesses.</p> <p>Thank you, Stacie Coy</p>

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 2:19:20 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

More hiking trails. Open more parks, some are closed and would like to camp and hike on new area.

Most important is keeping water clean and clear.

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HTTP_TRUE_CLIENT_IP: 97.114.152.91

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 18, 2020 2:39:09 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see Norfolk Lake maintained not just for flood control and power generation, but as the recreational area it has become in the last 20 years. The Lake level needs to be more static and less volatile. Since 1998, the lake has risen to and above 580 msl multiple times. This has created an environment in the lake that is unsafe for boating with incredible debris fields from shoreline erosion. The debris is not just organic material but also man made pollutants such as walls, refrigerators, insulation, water heaters and more.

Privacy Act of 1974, 5 U.S.C. § 552a

Furthermore, many state campgrounds are underwater and no camping is available when the lake floods. Fishing is heavily restricted due to the inaccessibility of boat ramps. This has a tremendous negative impact on the local economy due to the loss of tourism that comes from recreational use. Many marinas have flooded parking areas and boat launches due to high water which results in significant losses in revenues for the owners. Lake Norfolk is usually a pristine lake with inflows from springs flowing into the Norfolk River. In recent years the clarity and quality of the water has been significantly compromised by flooding.

What about Norfolk Lake is most and least important to you:

The current water management plan that allows the lake level to rise to and above 580 msl is the most impactful issue for the **Privacy Act of 1974, 5 U.S.C. § 552a**. Those of us that built or **Privacy Act of 1974, 5 U.S.C. § 552a** were told that the lake level would never exceed 580 msl. We found out in 2008 that the lake could rise above 580 msl if the Corp decided to go into "Surcharge Plan". No one knew about this part of the plan as it was never used prior to 2008. It exceeded that level in 2008, 2011 and 2017, damaging multiple properties on Mallard Point. This year it rose to 579.83 msl in June, and stayed above 579 msl for nearly a month. While we expect some high water years, it is happening more often and the high levels stay throughout the summer. The water management plan needs to be revised as a result of the climate change that we seem to be experiencing.

The hydrologists in Little Rock should be allowed more discretion in managing the discharge of water from the lake. They are tied to a rigid plan that in my opinion is obsolete for the climate we are currently experiencing. The Newport gauge, which determines

Additional Comments on the Master Plan Revision or about issues that should be studied:

when and how much water is discharged, is regulated to provide farmers with more land to plant downstream. In 1998 the regulating stage in the spring went from 16 feet to 14 and then 12 feet. This is too low for our dam to hold back the water from the spring rainfall. I recommend that it be no lower than 16 feet and probably higher than that considering the weather these days. Additionally, the power management needs to be in the hands of the Corps and not the power companies, as their interests are certainly different from those of our community.

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HTTP_ORIGIN: https://www.swl.usace.army.mil

HTTP_TRUE_CLIENT_IP: 2601:681:5180:de50:90f2:cd22:d105:1953

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 3, 2020 10:25:51 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see another boat ramp in the Hand Cove area. Difficult to gain access to lake in this area. Also interested in the Newton Landing Park designated as high use area on the lake. What are the plans for this area?

Thanks for your time.

Privacy Act of 1974, 5 U.S.C. § 552a

What about Norfolk Lake is most and least important to you:

Most: Clear Water and Access
Least: Lake level

Additional Comments on the Master Plan Revision or about issues that should be studied:

There are erosion issues on several roads that lead to boat docks all around the lake. Would it be prudent to work with the County to improve these roads, so there is less sediment flow into the lake? Proper parking locations near boat docks on Corp land would be beneficial to overall water quality. Proper water detention areas, etc. could be employed.

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HTTP_TRUE_CLIENT_IP: 170.10.13.31

From: noreply@dma.mil
 To: [CESWL-NorfolkLakeMPUpdate](#)
 Subject: Public Comment Submission for Millwood Lake SMP / MP
 Date: Monday, November 16, 2020 2:44:47 PM

Name / Organization
 Address
 E-Mail
 Phone

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?

I've been frequenting Lake Norfolk since the late 1980's. There has obviously been new management for the past 10 years. I do not understand why the water is being held so much higher above pool now. It was never a problem in the past. This lake is most important for fishing and recreation to me and many others. I fully understand that it was built for a bigger purpose. However, in the past the water levels were maintained better and there was still plenty of water for generating. Has anyone traced the miles of shoreline and determined the long term effect of all the dead trees the high water is killing? Surely, that needs to be listed with all the other negative impacts the high water levels are causing. I sent the letter below back in early April. As usual it gains zero traction or attention. I'm not trying to be difficult or unreasonable. There simply needs to be better management of the current water levels. It worked for years. Why was it changed? Can we as the public view the criteria for the rationale?

Lastly, I know many boaters who have damaged their motors, props, hulls, pontoons, etc... The high water leaves debris above and below the surface that is extremely dangerous.

Over the next 20 years we need to take a look back and then forward on how to manage Lake Norfolk. If there are immediate problems with down stream drainage, those need to be addressed rather than ignored.

What about Norfolk Lake is most and least important to you?

N/A

The letter below I sent back in April. We could not even get to our dock via vehicle until after Labor Day. This is the new and unacceptable normal. It wasn't because of constant flooding. It was because the water levels were kept at extreme high levels. At one point, the water was encroaching the Max Limit!

Elizabeth,

Thank you for accepting my phone call regarding our boat dock situation. We've had at least one stall on the early 90.'s. During the first 15 years of being a member I can only remember one particular time that we had experienced high water and had to take a boat, just to get to our boat. We know

Privacy Act of 1974, 5 U.S.C. § 552a

**Additional Comments on
the Master Plan Revision
or about issues that
should be studied**

have two stalls and 7 out of the past 8 years we've had to deal with this high water situation. We all agree that sometimes Mother Nature just prevails and we work around the high water conditions. However, this has become a yearly problem and it makes it really hard to get grand parents and children to our boat dock slips, especially in cold weather. We know that when the lake hits a stage of 563-564' we can not access our dock any longer. I have some questions below that I wish to have answered.

1. Is it possible to move our dock directly North approximately 100yds to the backside of Wilderness point? There appears to be a great road into Wilderness Point and this would alleviate our problem at our own cost. We would be willing to help with any fees or maintenance as well.
2. Is it possible to raise our current road height and/or cut a new road down the power line access around the problematic area?
3. Is there a way to adjust the high water more aggressively to stay away from the flood stage pools? Of course, we understand those South of the Dam and agree at certain times that may not be feasible.

We are open to any suggestions and assistance. At this point, our boat dock is truly of no value. We would be better off launching at Henderson each time we go out on the water. This will cause further crowding and congestion at these areas as well. Our families have a lot invested in this private boat dock and from our children to our grand parents, we are missing out on a lot of memories being made. The high water has caused many to not even attempt to go out on the water.

Please forward this message to your superiors and let's all try to look for any reasonable solutions.

Thanks for your assistance with this matter,

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HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 7a125901-fc50-469f-bb06-3690775b8004

HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil

HTTP_TRUE_CLIENT_IP: 69.173.200.90

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 11:25:03 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see less walking trails on the land we are giving to hunt. I am sick of going hunting and people just start walking around on these trails with no respect of the hunters. I also don't think more trails are needed! There are plenty of places for people to go walk in the 20-40 degree temps besides the middle of the land during deer/turkey season.

What about Norfolk Lake is most and least important to you:

The other is we have to have some high water ramps one on bull shoals and the other on norfork! Mid lake area on norfork would be a great place to have one! I have lived here my whole life and it's pretty sad that we cant have a good place to launch a boat in high water and have places to park. We lose so much money throughout the year because we have no place to park or launch off of a good ramp. I am an avid bass fisherman and fish a lot of tournaments and it gets old having no place to launch a boat with 30 ft of water held back. We need parking and high water ramps on our lakes! We would have so much more income coming into our community if we had these!
Thank you

Additional Comments on the Master Plan Revision or about issues that should be studied:

It's all important to me!

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 71374d49-6a96-4cd4-b80c-6cc107b02706

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 2600:100b:b10b:cb81:7095:3e82:b8f5:2d84

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 1:26:31 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Need more parking at Fouts. Oly have one lane of traffic to get boats up the road.

The fishing and good water

Parking at the boat raps

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: c23d6b25-e307-4036-80a6-5c53d52a7667
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 166.181.87.81

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 25, 2020 4:53:25 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would like to see the the roads that lead to core properties be reopened so hunters can make to core properties without the land owners calling the law or game wardens or new roads made to access the core properties!!!
What about Norfolk Lake is most and least important to you:	The fishin & how clear the lake is!!!
Additional Comments on the Master Plan Revision or about issues that should be studied:	Roads that lead to core properties

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 98486282-b318-4db5-8ebe-34a315ec7570
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 2600:100b:b122:bd63:d01d:f918:2778:e320

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, November 19, 2020 6:23:46 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

As an elderly fisherman I would like to see handicapped parking areas. Not a single one can I find at any ramp. High use areas such as Buzzard Roost and Panther Bay have no rest room facilities. There is a portable jon at Panther but nothing at Buzzard. Why can't Henderson be opened up? I know its under water most of the year but when its not its still closed. It should be managed better as a flood area so it is not destroyed every year.

Close to my living situation.

Flood issues and the damage it causes They hold the water to minimize down stream flooding but what it floods at the lake should also be considered.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 9a080cc8-7a09-4dd5-a18e-c5a9d001c470
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.231.249

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 10:39:06 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Stop letting it flood every spring!! Maintain level under the extreme!
What about Norfolk Lake is most and least important to you:	Water level. Most important
Additional Comments on the Master Plan Revision or about issues that should be studied:	

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 173.216.232.254

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, November 28, 2020 9:04:36 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Have all Corp campsites open year round for camping, if you open them they WILL come. Open back up the parks that have been closed.

Most important is to have courtesy docks at EVERY Corp launch ramp.

Keep all Corp parks open year round for camping!

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: b96e3f5d-cdd4-4095-be0e-8f4ae62d1be1
HTTP_ORIGIN: <https://www.sw1.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.219.146

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 4:47:22 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Too many floods! Keep the lake level lower! Outlaw trolling for Stripers! Stripers are almost gone!!
What about Norfolk Lake is most and least important to you:	Lake levels and fishing
Additional Comments on the Master Plan Revision or about issues that should be studied:	Striper fishing should be studied!

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 425d926d-2c84-4286-be8c-152872c7c747
HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 173.216.206.139

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 3:41:04 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Biger parking lot at all boat ramps high enough to be above high water level.

Fishing and boating.

Why you spend big money on one park that has been under water all summer. Why you abandon parks that people use a lot. If water level is going to be managed as the last few years we need parking and boat ramps we can use .

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 1d06c8ce-00c7-4016-8c05-533808bc47e7
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 2600:387:b:3::79

Privacy Act of 1974, 5 U.S.C. § 552a

From: Privacy Act of 1974, 5 U.S.C. § 552a

Sent: Tuesday, December 29, 2020 1:29 PM

To: CESWL-MH SWL <MH.CESWL-MH@usace.army.mil>

Subject: [Non-DoD Source]

We would like to keep Norfolk Lake commercial free- no restaurants, casinos, bars, pubs, -- free and truly family friendly. We also would like more interest and updates in campgrounds as more and more families are enjoying camping-- also no closure of current access -- it is public property and as such should be accessible to all to enjoy!!-- update Udall in [mo.to](#) usable campground with water and electricity-- & a decent shower house --it is needed on that end of the lake--- keep all boat launches and provide more parking-- leave Calamity Beach as is -- flooding is an yearly occurrence so no need to upgrade there.& most people like the quite remoteness of it when it is usable for swimming or fishing --,please no commercialism of the lake such as has occurred at Lake of the

Privacy Act of 1974, 5 U.S.C. § 552a

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 16, 2020 7:09:19 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

There needs to be better management of the Rivers and Lake system.

I'm not going to pretend how to do your job but there has to be some better way. Maybe draining more thru the gates during the winter so therefore come spring showers/tornado seasons etc the water level has more room to expand? Or if for some reason having the rivers higher during winter isnt a solution than maybe start opening sooner than wait until its too late at the levels are so ridiculously high the fishing is crap for the season, cant swim dilue to E Coli, closed beaches, and unsafe conditions. This really hurts our tourist season. I'm sure having too many more years like the recent Bass Pro wont continue to do the fishing tournament here either. Ive lived here my entire life and the last 10 years have been awful for our "lake season". My kids havent gotten to experience the lakes like I knew it because its always closed due to the levels every year.... We live in an area by the lakes in expectation of actually using it. Cant swim because it isnt safe, no good fishing because your lure is caught in all the trees amd poles under water, cant take the boat out either because there's a good chance you'll hit a watered log and mess your boat up. The whole situation is sad. I ultimately hope something can be fixed and water levels will be handled better so the people of Baxter County and actually enjoy the lakes like we use too.

What about Norfolk Lake is most and least important to you:

I do not think residents of BxCo should have to pay full prices at swim beaches. Honestly I pay taxes here, I shouldnt have to pay to sit there or. To watch my kids swim. Residents should recieve FREE or reduced day/ year fees. I live 2 min from Cranfield but yet drive 45 min to a different part of the same lake to avoid the fee.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: d3450e30-6bcb-4fb1-aa97-4e561f755a2e

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 11:59:41 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

It is obvious that the corp parks and access areas were not set up or designed for the water levels that are "normal" it seems now. I would like to see a restructuring of parks and access to match the high water levels. I have a private dock that has not been accessible in the summer for four years straight. Parking and roads on corp land need to be changed. This actually will preserve the beauty and environment of the lake and surrounding habitat. This would also make it much easier for recreational use and fishing.

What about Norfolk Lake is most and least important to you:

Accessibility is the most important. Safe parking areas and a clean lake.
least important is debating about what the lakes are intended for, when we should be looking for solutions not finger pointing. All aspects of the lakes are important!

Additional Comments on the Master Plan Revision or about issues that should be studied:

Most of the issues are common sense issues. Of course funding is always the bottom line on improvements. I ask that the corp would be bold in their Master plan revision.

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 43cf223a-5b83-4dc0-a85e-6994b01ad869

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 216.41.131.244

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 9:02:31 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to see the continued development of multi-use trail systems along and through USACE lands. Expenses could be offset via public/private partnerships with local organizations (Master Naturalists, Ozark Highlands Trail Association, etc) These trails could bring a different type of tourism in conjunction with already present industries, that could prove to be beneficial to the surrounding areas.

Most important is the upkeep and cleanliness of the lake, shoreline, and public use areas. One consistent comment that is heard when talking to tourists is how clean this lake is, and I believe that is one thing that keeps bringing people back.

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 41126f8c-5cad-46ed-a04b-485f90307cbb

HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil

HTTP_TRUE_CLIENT_IP: 216.134.229.4

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 6:38:18 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would like to see Lake Norfolk protected from outside/commercial development. Its beauty is in its most natural state....undeveloped.. As water becomes more valuable, I would also like to see legislation that would protect its waters from being taken by out-of-state interests.
What about Norfolk Lake is most and least important to you:	I know its main importance is to manage floodwaters for down-state agricultural reasons. That should remain #1. It is the main water source for the city of Mountain Home. That is super important to residents as to quality and availability. We love recreational boating on the lake.
Additional Comments on the Master Plan Revision or about issues that should be studied:	We have many friends who are interested in the ongoing maintenance and further development of David's Trail. Development of non-invasive projects like that will bring more tourism to the lake.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: bd51e2a0-397a-435b-8c64-d93656138ba5
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.228.207

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 11, 2020 2:57:55 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would like to see the lake level management changed. I understand that the lake is for flood control, but when there is no chance of down stream flooding the lake should be lowered to help accommodate a big rise in water. The high water floods in the summer months are very detrimental to the economy of the area. Resorts, marinas, restaurants and in general all businesses in the Mountain Home area are negatively affected. In addition to the economic impact the high water in the hot summer months negatively impacts the striped bass and hybrid bass population in the lake. High water during the hot months, depletes the oxygen levels in the lake and the striped bass die. This die off of striped bass also affects the economy as fishermen wanting to fish for striped bass do not come. Tourism is hurt.
What about Norfolk Lake is most and least important to you:	Tourism is the most important aspect by Norfolk Lake.
Additional Comments on the Master Plan Revision or about issues that should be studied:	

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 3d6d35d7-3648-41f7-93ed-26902e523d68
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.240.111

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 18, 2020 10:18:00 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Hi. A warning siren or phone notification for flow rate increases is absolutely necessary. The published schedule is insufficient since it frequently not accurate. Wade fishermen are in danger of being swept away daily. My wife and I have been caught on the wrong side of the river and its a long walk around, but better than risking a dangerous crossing. Thank you.
What about Norfolk Lake is most and least important to you:	It's great. Keep maintaining good access points with clean bathrooms.
Additional Comments on the Master Plan Revision or about issues that should be studied:	

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: bb71e4a2-7a22-4323-9a57-a6f06d7e8838
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 73.153.29.202

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 10:16:51 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

We need boat ramps and parking lots that are accessible during high water, new normal, periods.
Move improved camping areas up and out of the areas affected by high water.
Make the rules for placing fish habitat much less restrictive.
Allow primitive camping all around the lake.
Keep the large very fast boats off the lake. I haven't experienced it but I've heard that they are a safety hazard on many lakes.

I really like that the shoreline isn't full of houses.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: aa5c6f04-fc8e-4336-8f36-7c0ae0a21752
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 2600:100b:b109:ca74:acd8:83e3:e8f3:e889

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 9:01:44 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Wake boats are getting bigger and bigger every year. Very dangerous while on docks. Would like to see more parking at boat launches.

Most important is the habit of the lake. We have a very clean lake.

Make laws about wake boats. Getting very dangerous

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 2600:100b:b02b:ad9:34c0:d7ca:c48d:78b5

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 1:43:43 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

More Wheelchair accessible fishing spots and hiking trails. A must have "Jordan Campground Shower House.

Clean water.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 421910de-73e4-4ecd-92d4-dfec0d32634b
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 107.77.197.187

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 10, 2020 5:52:38 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

As a retired family member enjoying my remaining years on this lake, I am concerned about the future of the lake... When I first started coming to the lake in 1972, my historical pictures indicate a very clean and stable lake. Water skiing, scuba diving, fishing and simply enjoying the beauty of the Ozarks... Slow rides on the ferries that ran between Gamaliel and Henderson to the city of Mountain Home were to be enjoyed! Sure, you sometimes got behind a gas truck which necessitated a 15-minute wait or so, but there was always something to do while you waited; visit with locals, visit with out of towners, or simply rest and enjoy the leisure ride...

And, as time passed, the marina owners were starting to complain about the water level being so inconsistent. Travelers from far away did not particularly like not being able to camp near the water's edge or the ability to launch from your favorite campgrounds because the water was over 20 feet high!

There were many people who traveled miles to enjoy the lake only to find access to some of the campgrounds were closed due to high water...

Further, the stability of marina owners became suspect as campers cancelled their reservations because of the lack of lake access... Boat sales and repairs began to dry up and disappear. Only the strong survived... And I see this situation only getting worse.

Per my notes above, the lake has lost some of its cleanliness, the water clarity has diminished, and marina owners have reduced some of their options for out of towners due to the inability to properly plan for summer activities. What is important to me is stability. Post the level of the lake for all to see. Ensure that the level of the lake during the vacation months be maintained so that there will be a consistency that can be planned on.

What about Norfolk Lake is most and least important to you:

As for the power generation, many small dams have realized that power can be purchased much cheaper (and more reliable) than hydropower plants...

	<p>The purpose of the dam was to help manage flood control. This has been modified for the betterment of the farmers downstream. We ALL live downstream! Open up those dams and flood the fields that are there to eliminate a flooding condition downstream. But do not punish the people who love this lake with the constant changing of the water level...</p>
<p>Additional Comments on the Master Plan Revision or about issues that should be studied:</p>	<p>Baxter County has many options for retirees who want to live in the Ozarks... Unfortunately, due to the poor management of the lake, some people who would have moved here have changed their mind... There is a beautiful entertainment center just south of Mountain Home that catered to the young and old alike. It is now closed due to a lack of patronage... There was a driving range just east of Mountain Home that has been bulldozed and is now an empty lot, due to a lack of business... The mall around Walmart is waiting for new businesses to move in, but I don't see that happening without more people moving into this territory to support the business...</p> <p>Mountain Home has one of the best hospitals in the country. Seventeen hundred and 50 employees and approximately 500 volunteers make this one of the safest areas to be in if you are in poor health or elderly. The infrastructure of this area is the strongest you can get for a population of approximately 12,500 people.</p> <p>But if the lake continues to drive people away, it will not exist forever...</p>

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 HTTP_ORIGIN: https://www.swl.usace.army.mil
 HTTP_TRUE_CLIENT_IP: 216.41.131.37

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 4:10:18 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see that the great Camp grounds that you have installed and maintained over the years continue to be maintained and updated as Necessary.
Once the Coronavirus has some kind of control, I would like to make sure your policies change back to the way they were prior to the virus as far as camping reservations are Concerned. That being that you have BOTH Reservable and non-reservable sites. This is very important to my wife and myself as I am sure it is important to many others.
We are retired and love the travel in our camper for long periods of time. We don't like to travel on a schedule but rather roam as the mode strikes us. In the past when you had non-reservable sites the only planing we had to do was move to our next camp sight during the middle of the week and we could usually find an open site. With it being reservable only sites we find that if we do find a site we have to be out by the weekend because some one has reserved it for those 2 two days and then it comes open during the work days the following week. By going back to the way it was prior to the virus it is a win / win you will have more campsites full dearing the week and it will allow us retired folks travel and enjoy this country the way we would like to.
Thanks for listening and we do love what the Corps of Engineers does for this great country (retired veteran)

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_TRUE_CLIENT_IP: 96.47.114.169

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 30, 2020 2:03:16 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I'd love to see more campgrounds be developed in general - there aren't enough.</p> <p>I'd love for the existing ones to be upgraded to include sewer connections at each site. Not only does that increase the enjoyment while camping (not having to worry about tank size), it would reduce the number of people needing to use the campground's bathrooms and shower houses which is healthier for everyone at the point.</p>
What about Norfolk Lake is most and least important to you:	<p>Camping is the most important!</p> <p>I did not camp as a child or young adult, but have started in my 50s and now see how beneficial and nurturing it is. I feel that it's a wonderful way for families to do real family activities and spend real family time together that aren't otherwise an option.</p> <p>Some families have limited income and this provides a way to escape the normal day to day at home and have a vacation. And for those with plenty of funds to do whatever, camping allows a place to disconnect from this busy world and enjoy simplicity.</p> <p>My grandchildren love to go camping with us and hope that it provides as good of memories for them as it does for me to enjoy watching them now.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>I would like to see that the flood gates are opened earlier to prevent campground closures for most of the camping season. Many of our reservations have been cancelled over the last few years and that's extremely disappointing when you plan 6 months in advance and secure a camp site only to be left with no where to camp when the actual time rolls around.</p> <p>I would like to see that all campsites are reservable. For the working population, it is always feasible to head to the campsite in the middle of the workweek to get the "prime spots".</p>

HTTP_CMS_CLIENT_IP:

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 5:53:14 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Would like to see less traffic on the lake. As for changes, it would be great if the corps could keep the lake level between 551 feet and 559 feet. This would do less damage to the shoreline and make boat docks more manageable. A published set of clear and concise rules concerning the use of public lands and enforcement of the rules to be consistent for everyone. Develop and implement a plan to clean the lake and keep it that way. More No Wake Zones, especially around private docks.
What about Norfolk Lake is most and least important to you:	The most important item is to keep the lake clean and help maintain a good habitat for fish and other wildlife. NEVER allow the lake to become like Lake of the Ozarks!
Additional Comments on the Master Plan Revision or about issues that should be studied:	Least important would be the development of more recreation areas designed to bring more and more people to the area. Put in place a better plan to manage the water level. Holding water in the lake until it reaches 579.9 feet does no good whatsoever. The people down stream have already gotten the worst and just a little bit more water from Norfolk will not make their situation any worse. It is worse for them to hold water until all the other lakes are back normal pool and then release Norfolk. This just makes it longer period before they can get back to normal.

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HTTP_TRUE_CLIENT_IP: 97.114.145.187

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 1:58:15 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to keep Norfolk Lake from turning into Lake of the Ozarks. The size and speed of boats permitted on the lake has a direct correlation to safety. I'm not sure what rules can be made to help out with this. But what I do know is on this size lake there would be no need for a boat over the length of 30' to go over 50 mph.

Parking at marinas during high water seasons has been horrible. Marina owners should receive a grant to help improve parking.

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.209.32

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 1, 2020 11:00:07 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Keep Norfolk Lake rural & as natural as possible, this is why Norfolk lake is very special and is a step above many of the other area lakes which are over developed and commercialized. It is fantastic to take a boat trip out on the lake and feel like you are in the middle of a forest and it has the feel of a wilderness because the core land creates a natural buffer zone and keeps development on private land. Keep Norfolk Lake natural & rural as possible.
What about Norfolk Lake is most and least important to you:	I'm a property owner with 34 acres adjoining core land at the head of Koso point. It is very important to retain the rural character of the lake. Many of the other area lakes are over commercialized and have too much development which changes their character from a rural lake to an urban lake. Let's keep Norfolk lake rural and natural as possible. I'm not opposed to some modest improvement but not at the expense of adjoining property owners. The plan needs to be well thought out and not create a propensity for private property impacts such as trespass, poaching, parking congestion. Let's avoid urbanization of this lake.
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>I'm a property owner with 34 acres adjoining core land at the head of Koso point. I think any changes to the current plan should ensure no negative impact to adjoining lake property owners. Changes can have unintended consequences such as unintentionally creating an 'Attractive Nuisance' situation where access across private land is incentivized because due to changes it creates a shortcut to access campgrounds, boat launches, hunting areas, etc. Any changes to the plan must take into account the access needed and parking requirements to avoid trespassing on private land or parking congestion. Fencing should also be included in plan changes as the core boundaries are not well marked and legal users of core land often stray unknowingly onto private land which creates confrontations.</p> <p>I also suggest that larger property owners perhaps 25 acres minimum adjoining lake core land should have preferential opportunity for accessing the lake and receiving modest boat dock permits.</p>

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, December 12, 2020 10:14:23 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I'd like the lake more developed for recreation. Many parks have been closed, there are severe restrictions on dock ownership, there are no restaurant options on the lake to boaters. This could be carefully controlled, just not completely stopped. Raise fees for access to a manages camping area if necessary. The virus this year has redirected families from their phones and iPads toward family trips and the outdoors. Time to redirect taxpayer money to support this change of habit. Flood control is primary, but recreation should not be squashed. Other lakes in Arkansas under Corps control aren't treated as restrictively as Norfolk.

What about Norfolk Lake is most and least important to you:

Family recreation opportunities rank above flood control to my family. The lake level fluctuations of over 20' each year is devastating to dock owners who are trying to make a living while paying lease fees to the Corps.

Additional Comments on the Master Plan Revision or about issues that should be studied:

The tax revenue that the area around Norfolk lake can benefit from by developing recreational options on the lake.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 2:05:53 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I know the lake was designed and built for flood control. When the lake is at the higher levels there are very few areas that you can load a boat. And park a trailer. It would be nice if improvements were made to the ramps for high water access and parking. The lake is used a lot more

We use the lake for recreation and fishing

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HTTP_TRUE_CLIENT_IP: 2600:100a:b107:ec5f:94d:755d:4fcd:e62d

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 2, 2020 7:19:26 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Access by restaurants or business to Corps property to accommodate a few boat up bars and food services on the lake. Easier access to obtain private boat docks permits is needed. More hiking/biking trails around the lake on Corps property. The high lake levels make lake access to boat docks and boat launches impossible during high water. It also increases erosion. (Better water/flood control is needed) More camp grounds around the lake on Corps property Camping areas on the proposed hiking trails with no utilities (unlike a camp ground) are needed.
What about Norfolk Lake is most and least important to you:	
Additional Comments on the Master Plan Revision or about issues that should be studied:	

HTTP_CMS_CLIENT_IP:
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HTTP_TRUE_CLIENT_IP: 173.218.15.32

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 2, 2020 12:15:17 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Norfolk Lake is a hidden gem and we like it that way! When we first started coming to Lake Norfolk the water was so clear that you couldn't tell the difference between it and bottled water when placed side by side. Due to the changes in water levels (i.e. flooding) this is no longer the case. In the spring and early summer we had more debris floating in the lake than ever! We'd like to see it go back to being pristine and a beautiful place to swim! We believe if water would be let out all winter, it would prepare for the spring rains that have caused the flooding we've been experiencing.

As you know, it is next to impossible to get a dock, and making more shoreline use permits available.

As a resident, it would be really nice to be able to boat to a restaurant. This would be great for the tourists as well!

What about Norfolk Lake is most and least important to you:

Our family has been coming to Lake Norfolk for 30+ years. And in all that time, until we bought our house in 2008, we had not experienced the flooding that has occurred since then. We moved here full time in 2016 and since then our lake has been flooding 3 out of 4 years. We bought here because of the lake and socializing on our dock is a big part of our lake experience. Unfortunately, for the last two years we've not been able to walk onto our dock by land until just before Labor Day. This has been frustrating for us, as well as our neighbors, the resort owners and marinas. So, to answer the question succinctly, recreation is the most important thing to us. To be able to swim, fish, boat and get to our docks is what we moved here for.

Additional Comments on the Master Plan Revision or about issues that should be studied:

We realize that lake management has many facets, and selling the water rights to Southwest Power, and the changes to the lake levels for minimum flow are just a part. However, it seems very simple to us...let water out all winter and we won't have the flooding issues in the spring.

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 9:26:35 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Continued habitat and conservation efforts for the lake and Corp areas. For the lake to continue to be a place to be enjoyed by families for recreation, fishing and boating. For a more leveled plan of power production that keeps the lake at more normal levels than always extremely high or too low. The only people holding water too long benefits is the power company. It hurts the environment, the wildlife, and the lake lovers.
What about Norfolk Lake is most and least important to you:	Most important-Lake levels remaining more constant. Other areas of importance-Improvements to camp grounds and boat ramps. Revitalizing areas that the Corp could use to produce money, such as the revitalization of the Wilderness point camp ground and woods point. Least important-The power companies profits
Additional Comments on the Master Plan Revision or about issues that should be studied:	People want to camp, enjoy the lake and the outdoors now more than ever. Balance the lake levels and make improvements that will support this revitalization. If planning and improvements are done in a smart manner the improvements would pay for themselves and then some.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 10:50:10 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to see the completion of the Ozark Highland Trail along Lake Norfolk along with more trails with signage at trailheads.

Clean water and healthy fish and wildlife is most important to me. Least important are noisy, gas propelled water sports.

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 167.100.127.202

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 25, 2020 2:50:19 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I've lived here for 36 years, I've seen how the lakes been managed over that time. You've shut down motorized traffic on public land for what reason? Since then our crime has sky rocketed. Theft, drugs, drunks has increased significantly in the past 20 years. But you never shut down boat traffic. Ironical that a few tabs is more harmful to the lake than storing thousands of boats that are leaking petroleum into the water. Into our water table. But myself and many natives are seeing the bigger picture here, it's another opportunity for you to create revenue off citations, and legitimizes your office as even more law enforcement. That's why many of the people I know, including myself make a habit of making your tourists lives as hard as possible while they spend their weekends and holidays trashing our roads and woods and private property. We notice the only time the state brush hogs the sides of the roads, it's usually a major holiday, lord knows you'd hate to disappoint the tourist all while not giving two cents about people that were born and raised here. I'd like to see the boats off the water and stored at the owners expense at their own storage on land. Or at least open the public land up to off road vehicles. Atvs side by sides, dirt bikes etc.

What about Norfolk Lake is most and least important to you:

Cleanliness of the water is most important, the tourism and out of state folks are at the very bottom of consideration for me and many others.

Additional Comments on the Master Plan Revision or about issues that should be studied:

Yeah, shut the lake off to motorized boats entirely.

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 174.255.131.125

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 11:47:42 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would love for the lake to be much improved in 20 years! I know the lake was built for flood control but that was not the only reason it was built, with the other reason being to bring jobs. This year with the continued high lake levels along with Covid have crippled so many businesses in the area. The biggest change we would like to see, of course, would be to regulate the water levels better by taking the lake levels down more during the fall/winter months so when the big spring rains come, there is minimal flooding. If this is not possible, then the Corp needs to change the normal pool to a higher level and redo all of the ramps, parking lots and campgrounds so they can at least be used more during the high floods during the recreational summer months. We have had a boat at Cranfield over 20 years and we never had problems like this years ago. Now it seems to be the norm for the levels to remain high all summer long then returning to normal quickly after the summer season is over. Again, if the lake levels are going to remain high during the summer months, then steps need to be taken to redo all of the ramps, parking lots and campgrounds so they can at least be used or remove them so they won't be the eyesores they continue to be during the high water. Cranfield has very little parking during normal lake levels, but almost zero parking during high water and the causeway to the campground seems to stay underwater every summer. Maybe raising the causeway several feet would allow it to be used. Also eliminating the tiny, outdated campground by the marina and turning it into a parking lot would allow more people to have access to their boats. Also, more ramps all over the lake would be very beneficial! Another thing we would like to see happen is for the Corp to clear underbrush and trim trees on Corp property or allow property owners that join the property to restore lake views that would in turn increase property values. It is still a beautiful lake but it seems to be suffering from neglect and is not the beauty it once was. Thank you for listening!

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 2:49:56 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I am a volunteer with the Ozark Trail Association, who coordinates construction and maintenance on the Ozark Trail. We have recently Sept 2020) started work constructing the connection between the Ozark Trail and tge Ozark Highland Trail via David's Trail in and around Norfolk Lake. We have been working with James Hodges and Jackson Rhodes who have been working with your organization to approve a trail corridor on the COE lake easement. We want encourage the Core to include the trail corridor in ALL future plans to help insure that the Conbined trail systems can be built and maintained for future generations. By supporting the trail connection, the Core will increase public use of all of the resoyrces provided by Lake Norfolk and increase visists by hikers, backpackers abd day users who will come from all over the United States to experience the unique outdoor wonders of the Arkansas and Missouri Ozark Plateau.

What about Norfolk Lake is most and least important to you:

The most important function if Norfolk Lake is that it anchors so many other recreational and outdoor activities which would not exist otherwise. All of the combined uses provide an economic engine that helps the entire region in both Arkansas and Missouri where there would be none...thus helping raise the economic oportunities that help allready depressed communities that lack a diversity of financial development.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 12:02:56 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to see abandoned camp grounds cleaned up and reopened so there is more campsites that we can enjoy.

Most important is maintaining a more stable water level

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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 2600:387:6:9a2::16

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 2:40:43 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

More campsites and more access (in designated areas) for off road vehicles. With the increased popularity of camping, more campsites would benefit a lot of people. Also, please consider access to camping during high water times. We have had multiple campsite reservations that we have been notified have been cancelled do to high water. We understand why this happens and that there is not much that can be done with the existing campsites, but This is of course mostly an issue in the spring and early summer but those are very popular times for people to camp. Often times it may not be that the campsites are under water but the roads leading to them are- such as at Cranfield park/campground. If future campgrounds are ever in the plans, maybe they could still be accessible during the times the lake level is high. I would also like to mention that we really, really like the option to reserve any and all of the campsites- I know this came about due to the pandemic but I hope this option stays even after the pandemic. My husband and I both work so once we pack up and head for one of the campgrounds after work, we want to be certain that their is a campsite available before we just drive around, so reservations are a must for us.

What about Norfolk Lake is most and least important to you:

Camping is important to us but we are also off road enthusiasts and this is also very important to us but access for off road use is almost non-existent around the lakes. Areas designated for off road vehicles and dirt bikes would be very much appreciated. Most off roaders are respectful of the land and the surroundings and would not destroy areas set aside for such use. We would like consideration for use of our public lands for this sport.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_TRUE_CLIENT_IP: 216.206.73.34

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 3, 2020 12:19:55 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>Such a beautiful lake. We've loved it since buying our cottage in 1971!</p> <p>I wish you would allow select trimming of trees so those of us could see the lake from our porches!! Even if you would be the controller of the trimming, it would be nice to have part of our scenic view returned to us!</p>
What about Norfolk Lake is most and least important to you:	<p>Most - the beautiful clean lake - we did some diving and although it's not the ocean, we still enjoyed it.</p> <p>Least - I don't know.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: c6749478-449e-4c6a-b016-52a2667f0086
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 2600:1702:4610:56a0:387a:da4:a2f1:716f

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 1:13:43 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

The next 20 years:

1. Complete the Ozarks Keystone Trail (OKT) to connect the Ozark Highlands Trail (OHT) in AR and the Ozark Trail (OT) in MO to connect make the key connection in the envisioned 700+ mile Trans-Ozark-Trail (TOT).

- Establish convenient parking for trail users, to include school buses, at numerous OKT access points between the Dam and Dawt

- Corps install informational and educational signage to direct trail users, maintenance volunteers, students, community members, and visitors to all OKT access points from the Dam to Dawt

- The OKT will be the contiguous trail from Lake Norfolk Dam, AR to Dawt Mill, MO "Dam-to-Dawt"

- The OHT will run concurrently with the OKT in AR and the OT will run concurrently with the OKT in MO, much like the BRT/OHT run concurrently along the Buffalo River in AR

- The existing 17-mile "David's Trail" section will remain a segment of the OKT/OHT in AR as already designated in honor of David Floyd

2. Establish designated Back-Country/Dispersed Camp Sites while also allowing camping at non-designated dispersed backcountry sites (sometimes the sunlight runs out before people get to designated sites, especially when there are long distances between sites) for long-distance "Through-Hikers."

- Backcountry camp sites should be free with year-round access

3. Provide updated (digital and downloadable) trail maps on Corps and Recreation.gov and other partner sites with lake levels noting which sections of the OKT are underwater at various lake levels and impassable by bushwhacking around the water on Corps land (i.e. where there's no way through during high water without trespassing) - I can help with that--I have a pretty good list.

4. Corps contract to fix bad erosion spots, install culverts and drainage structures where needed, and crossings of steep ravines or high water points that are more than what typical trail construction partners typically purchase or install (to include potential land easements or purchases):

- To include places where ArDOT, Baxter County, or Corps roadway water runoff and or other naturally occurring concentrations of water volume and velocity erode the forest into the lake and where culverts and drainage structures would address the erosion
- To include the Corps pursuing an easement or land purchase for easier access through/around constraining terrain or private land choke points (from South to North on the trail route):
 - Drainage/cove Northwest of Quarry Park near Tedder property between Rolling Lane and Shoal Creek Road, need small easement to stay above high water line
 - Point East of Shoal Creek Road and creek inlets near Bettenhausen property, need small easement to stay above high water line
 - South Shoal Creek crossing near Schmidt property, need small easement to stay above high water line
 - North Shoal Creek crossing near Shultz property, need small easement to stay above high water line
 - Just South of the end of the Belle Cove Road cul-de-sac at the Radcliff property, need small easement to stay above high water line
 - Adjacent to Sandstone Circle/Baxter County Road 384 near George/Linderman property and Jones property, need small easement to stay above high water line and steep bluff or use BCR384/Sandstone Circle with small easement to rejoin trail above 580' MSL
 - 2 creek crossings at unnamed drainage to the South and Fall Creek to the North near the Chrenko property (elevated hunting stand super-structure) and the Scott property to the West and North, need small easement to stay above high water line
 - Southeast corner of the Wolf/Jones property at the end of Slick Rock Road, need a very small easement across their corner to stay above high water line
 - Multiple drainage crossings South of Buzzard Roost Park, AR near County Road 399/Brushy Knob, to include portions of the Finch property, the Kramm property, and the Lewis Property, need small easement to stay above high water line
 - Ravine just North of Three Oaks Resort near County Road 806, Gamaliel, AR; enable routing around the rim/waterfall of the ravine rather than using the "loco ropes" to get up/down the ravine bluffs/cliffs
 - Fix the trail erosion, drainages, grades, routing, and spurs in the Seward WMA, AR to "sustainable" designs
 - Drainage just North of the Red Bank, AR trailhead that typically fills with driftwood, need small easement to stay above high water line
 - In Doc Hollow, MO, just north of the MO-AR state lines, need small easement on the South side of the cove to stay above the high water line
 - In Cane Creek/Provo Hollow, MO, North of the MO-AR state

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

lines and South of Possum Hollow, need small easement stay above the high water line and/or above the small bluff/steep slope on the North-West sides of the cove for easier walking and trail building

-- In Possum Hollow, MO, just north of the MO-AR state lines, need small easement stay above the high water line and/or above the small bluff/steep slope on the East and North side of the creek inlet/cove for easier walking and trail building and at the mouth of the drainage to stay above the high water line

-- Ravine to the Northeast of Udall Campground, MO, need small easement to stay above ravine for easier walking and trail building (probably NOT going to happen due to hostile neighboring land owner...)

-- Approval for a high-water bush-whack route on Corps land around Bridges Creek through Hasty Pudding Hollow when the water is over the bridge

-- At the last major "North-South/East-West corner due South of Tecumseh at Corps boundary marker/monument 392A-2/2-1, south of Ozark County Road 551A, need short easement to stay above high water line for easier trail maintenance

-- Between Corps Boundary markers/monuments 396-5A, 396-6, and 396-6A, ensure the trail can cross on Corps land above the high water line without concern from the neighboring land owner, but where the adjacent land has what appears to be a maintained lawn on Corps land

-- Ravine East of the "Forks" confluence of the Norfolk River and Bryant Creek in the middle of the major bend of the Norfolk River between the "Forks" and Dawt, MO, need short easement to stay above ravine for easier walking and trail building

-- Near Corp Boundary markers/monuments 407-1 and 406-4, need small easement through creek bank and creek bed to stay above high water line and to enable easier trail construction and maintenance

-- Near Corp Boundary markers/monuments 407-1 and 406-4, need small easement through creek bank and creek bed to stay above high water line and to enable easier trail construction and maintenance

-- Near Corp Boundary markers/monuments 407-3, need small easement to cross onto Dawt Mill Estates South Road/River Road corner to access the public access/community road that leads to Dawt Mill

5. Obtain National Scenic Trail designation

- A National Scenic Trail is a designation for trails that consist of trails of particular natural beauty. They are among America's most iconic trails, obtain notoriety, and earn Congressional designation.

6. OKT outdoor trail-based education and enrichment opportunities for K-12.

- Over 1000 students from local School Districts visit the trail annually--we need to expand this use for underserved School Districts near the trail, such as Norfolk, AR Gainesville, MO.

- Trails near these major access points need to be designed and built such that students can walk/hike side-by-side without encountering overhanging limbs, vines, weeds, and poison ivy while enabling teachers and parent chaperones to supervise, teach and ensure safety while the students walk in side-by-side lines along the trail.

- The traditional single-track trail corridor is too thin for this trail user group.

7. OKT outdoor recreation opportunities.

- The trail benefits the economy and revenues of local outdoor recreation related industries such as lodging, dining, convenience stores, guide services, transportation/shuttle services, and facilitates small business growth and entrepreneurship to serve this market niche.

- The through-hike trail also enhances sales of backpacking gear at sporting goods stores and local outfitters, such as Aspire, Norfolk Adventure Supply, Gearhead, and Pack Rat.

8. OKT health and wellness opportunities:

- Spending time in nature, walking in the forest, wandering along the shoreline, being active, outside, and on the trail are all scientifically proven to improve physical health and mental wellness.

9. Establish a parallel OKT Blue/Water Trail for safe activities with educational and informational signs & buoys that allow boats to peacefully co-exist with other non-motorized lake users.

- Popular Olympic sports, such as open water swimming, paddle boarding, and flat-water kayaking/canoeing are all low-impact, environmentally-sound, and health-and-wellness options to connect people with the lake.

10. Continue to support and expand events that draw large numbers of people to the trail, lake and local area in the off-season (Fall-Spring) that spur business opportunities for local lodging, restaurants, convenience stores, grocery stores, sporting goods, outfitters, guides, etc, to include:

- Corps-sponsored (and partnered with OKTE, NCAMN, OHTA, etc. volunteers) School education visits, like the National Park Service does with Rangers/Interpreters

- Corps-sponsored media events to include national and local elected leaders (U.S. Senators, US Congressmen, AR & MO Governors, US Army Corps of Engineers Commander, Corps local commanders/leaders, other local leaders, and local Partners, especially OKTE, OTA, OHTA, and NCAMN), such as groundbreaking ceremonies (to start each new segment), the AR-MO "Golden Spike" construction start, and ribbon-cutting ceremonies (to officially open each new segment).

- Establish the OKT (and its connection of the OT and OHT to make up the TOT) along Norfolk Lake as one of the Corps recreation projects' national "Crown Jewels" and advertise it as such

- David's Trail Endurance Run

	<ul style="list-style-type: none"> - A potential 100-mile endurance run/ultramarathon from the town of Norfolk, MO to Dawt, MO - Potential Iron-Man type triathlons and adventure races - Potential open water swims
What about Norfolk Lake is most and least important to you:	<ol style="list-style-type: none"> 1. Full, free, year-round access and dispersed camping to the OKT 2. Fix terrain choke points, such as severe erosion spots, high water, and steep ravines 3. Install convenient parking for public users and school buses at numerous OKT access points between the Lake Norfolk Dam and Dawt Mill. 4. Install dDirectional, informational and educations signage to direct users, students, community members, and visitors to all OKT access points from the dam to Dawt Mill. 5. Friendly, enduring, and enriching community & school partnerships with the US Army Corps of Engineers and other partners that encourage community and K-12 students to be active, outside, and on the OKT. 6. Local, State, and Federal COE leadership that values and supports the OKT with funding, prioritization of other time & resources, trail maintenance and enhancements, media support, etc., etc.
Additional Comments on the Master Plan Revision or about issues that should be studied:	<ol style="list-style-type: none"> 1. Strategies to provide interest and enthusiasm for long-distance through-hikers, section-hikers, trail runners, bikers, etc to hike, bike, paddle & camp along the entire trail, Dam-to-Dawt. 2. Updated (digital and downloadable) trail maps with lake levels noting which sections of the OKT are underwater at what lake levels (when applicable).

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HTTP_ORIGIN: https://www.swl.usace.army.mil

HTTP_TRUE_CLIENT_IP: 173.216.232.162

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, January 2, 2021 1:20:41 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would love to see Calamity Point designated as a Dark Sky Location. Unpolluted dark skies are becoming very rare in the United States but we still have some of them in North-Central Arkansas. By designating Calamity Point as a dark sky park and protecting it from wasteful streetlights and "security" lights, the Corps of Engineers could set a model for surrounding property owners to consider following.
What about Norfolk Lake is most and least important to you:	
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.196.55

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 8:53:17 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

The thru hiking potential of the Ozark Highland Trail (w/ David's Trail) should be a high priority of the recreational development of Lake Norfolk. NCAMN has done considerable trail maintenance on the Norfolk Trail sections near the dam, however the trailheads are hard to access, and parking, maps and signage are insufficient.

Also: our property in Hand Cove is adjacent to the Corp land, but the months of high water seem to be nearly an annual problem for lake recreation. I don't know how this can be managed better with the trout fishing and flood control balance needed. We've observed the lake for nearly 30 years, and high water used to be rare occurrence----now it seems most years. The landings become flooded, and this impacts the economic benefit of vacationers to the area.

Thank you for considering these comments.

Sincerely,

Privacy Act of 1974, 5 U.S.C. § 552a

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 9149c8fa-8b20-41d3-b85d-6154cd32a9ca
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.196.55

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 7:41:49 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>As we continue to see much higher lake levels, many areas of the lake are inaccessible for much of the time you would want to use them. Entire camp grounds and public use areas are not usable. It is my understanding that this particular plan does not change the way the lake is used as far as holding water. If we cannot change that, I'd like to see trees cleared out along the banks and new facilities/public use areas put in at a higher level. People are still going to go to the lake. A safe, accessible public swim area, adequate parking, and safer boat launching conditions can be achieved if the Corp will allow some shoreline changes. I know historically, the Corp is very much against shoreline changes. However, the overall conditions of the lake have changed (higher overall water levels each year). Because of this, it's time to allow shoreline changes. As long as there is water, people will come to the lake. Giving them safe areas to use the lake should be a priority of the Corp. As a resident of Mountain Home, I also know the lake brings in substantial amounts of people to the area. They may start choosing to go elsewhere if we can't provide better access to the lake due to high water levels. That would have a heavy impact on the economy. We don't want to be Table Rock, but investing in the infrastructure and shoreline areas at higher elevations would certainly be positive overall. In 20 years, I'd like to see Norfolk similar to the way it has been in the past: accessible camp grounds, boat launches, parks/swim areas, etc that people can access easily and safely.</p>
What about Norfolk Lake is most and least important to you:	<p>Most: recreation, tourism, flood prevention</p> <p>Least:</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>It would be nice if we simply could use the public areas we have now. The current winter water level is perfect and all areas are accessible. If we cannot change the management plan in regards to lake levels or water releases, I believe the Corp should make the lake access easier/safer based on the new average summer lake levels.</p>

HTTP_CMS_CLIENT_IP:

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 14, 2020 11:39:47 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

See more changes that protect and respect landowners that have land that back up to the Corp. Example: Trespassing and Poaching

Most important is have fishing and hunting habitat. Least important is poachers coming in from the lake on private property from access points on the Corp.

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From: noreply@dma.mil
 To: [CESWL-NorfolkLakeMPUpdate](#)
 Subject: Public Comment Submission for Norfolk Lake SMP / MP
 Date: Thursday, December 31, 2020 9:55:34 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I have been going to Norfolk for over 45 years. I have many great memories with grand parents, parents, kids and friends at this lake. I have owned property on the lake for about 20 years now. Over the years I have lived in NC, VA, and TN, visiting many lakes in those states in addition to the major lakes of Arkansas, and I can say without a doubt Norfolk is my favorite. We love the “natural” feel of Norfolk with limited development around the lake. Limiting the homes, business and docks on the lake makes it unique and beautiful. Please do not make major changes in that area. Most of the lakes we frequented while living in VA had their shorelines completely covered with homes and docks. It would be nice if there was lake (boat access) to a couple of nice restaurants on the lake. Other than that, I like the way the shoreline is managed and would like to see that remain the same. There is adequate number of marinas, boat launches and campgrounds if the water level is managed better.</p> <p>Up until around 2010, it was very rare for the lake level to get and stay above 560 for very long. Something has changed and we are now regularly seeing the lake over 570 (I think 5 of the last 6 years) with it even hitting that max 180 a couple times in the past few years. The high water makes the campgrounds and boat ramps and parking unusable. The high water also makes for unsafe boating/skiing/tubing conditions with all the debris in the lake. The high water is also killing a lot of the trees and vegetation growing around the normal pool shoreline. In addition, the high water makes it where we cannot access our private boat docks. We are no longer able to get the elderly and young kids to the dock and out to enjoy the lake. This reduced access to the lake and the docks has also greatly reduced the value of the investments I have made in my lake house and private dock.</p>
What about Norfolk Lake is most and least	<p>I know the lake was built primarily for flood control and power generation, but I think those goals can still be accomplished while maintaining the lake for good tourism which drives the economy of Baxter county.</p> <p>Most important to me is maintaining water levels closer to the 550 normal pool so we can get access to boat docks, boat ramps, parking and swimming areas. This also keeps the lake free of</p>

important to you:	<p>debris so we can boat, swim, ski, and tube without risk of damage to our boat to risk of personal injury.</p> <p>Wildlife habitat is also very important to me. We love seeing the deer, turkey, bald eagles and even the occasional bear. Good fish habitat is becoming more important as I get the ability to spend more time at the lake and get back into fishing.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>I would again just ask for help controlling the water level, or at least working with the private dock owners to allow us to relocate the docks to nearby areas where we could gain high water access. There are win/win solutions if we are willing to explore them.</p> <p>I look forward to spending even more time on Norfolk and watching my future grandkids grow up enjoying the lake and making more great memories.</p> <p>Thanks for the opportunity to give feedback.</p>

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HTTP_TRUE_CLIENT_IP: 173.218.133.32

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, November 27, 2020 10:15:42 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Establish GPS coordinated elevation for the white line. We all know that the white line is very arbitrarily placed, relative to Lake elevation. It should be set at a predetermined level above a certain pool level, and regulated at that level. There are some places on the lake, that the white line is 20 feet above pool, and other places that the white line is hundreds of feet above pool. I understand the difficulty in consistently establishing a white line in the 1940s, but in the 2020s, this should not be a difficult task.

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HTTP_TRUE_CLIENT_IP: 107.201.220.52

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 8:38:44 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I encourage the Corps to complete the planned Ozark Highlands Trail along Lake Norfolk, and to erect signs and trailhead kiosks so the public will be aware of existing trails. There are approx 50 miles of hiking/nature trails on Lake Norfolk, and I'd like to see more.

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HTTP_TRUE_CLIENT_IP: 2600:100b:b122:d771:acf8:dd04:48d4:9d97

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 11, 2020 1:55:32 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

While I know this Master Plan Project's purpose is not to address the extremely high water levels experienced the last few years, I believe you can do something that would make the lake easier to access during the time of high water. Living in the Jordan Area there are minimal places to launch a boat (Jordan Access-Quarry Access) during normal lake levels. Adding upwards of 18 feet of water which has been the case the last few years during the spring and summer, there is no access at Jordan (it's underwater), so you have to go to Quarry to launch. Parking at Jordan for those who use the Marina to keep their boat is almost nonexistent. Add to that it becomes very difficult for the aging population in the area to navigate the steep hillside resulting from having to park higher up in the park. Parking at Quarry is just as difficult since every car there has a trailer attached taking up more of the limited parking space. While I'm not sure there is a location in this area to create additional lake access, I do believe something can be done to fix the parking situation at both locations.

Most important-

What about Norfolk Lake is most and least important to you:

Making it easier to access the lake (i.e. additional parking where access to the lake already exists)

Additional Comments on the Master Plan Revision or about issues that should be studied:

Continue to limit the number of private docks (we don't want to become another Lake of the Ozarks or for that matter Table Rock Lake)

Make sure when you send out a notice for comments be sure to include the correct website to access.

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 97.114.168.64

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 4:34:43 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Privacy Act of 1974, 5 U.S.C. § 552a

Would like to see the Ozark Highland Trail and the Ozark Trail in use along the entire length of the Norfolk Lake.

What about Norfolk Lake is most and least important to you:

Making the connection of the OHT, AR, and the OT, MO at our borders. The sooner the better. When our two trails and two states become connected, the huge attention that our two states will get is almost unreal. The ability to begin and complete the 700 mile trail becomes much easier than trying to do it one state as a time. The financial gains are obvious.

Least important is working on the trails in MO and AR that is not being the first focus or priority. Connecting the trails together at the border is the most important thing that needs to be done soon.

Additional Comments on the Master Plan Revision or about issues that should be studied:

I am a member of both Associations and whenever I tell anyone we will make the connection at the border of our two trails and will become a 700 mile through trail, I always get a positive response. The big question always is:
WHEN WILL THE TRAILS BE CONNECTED! This is a big deal to many people.
Not only will our states have a positive outcome, but so will the mid west also benefit. To look beyond, a trail from the great lakes to the gulf could happen, passing their way through MO/AR.

Hope this helps,

Privacy Act of 1974, 5 U.S.C. § 552a

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 6:45:21 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Continuing the development of the Ozark Trail & connection to the Ozark Highland Trail through the area. Continued maintenance and protection to the trail will be imperative to future generations getting to enjoy the area in a way otherwise unable to do.

What about Norfolk Lake is most and least important to you:

The hiking trails being developed are most important. As a Missouri native, finding good quality trails in my own backyard is a passion of mine. I'm blessed to live near St. Louis currently, where there are an abundance of trails, but love being able to travel to other parts of my own state to hike other trails as well. The impact of good trails on the local communities surrounding them can be massive - new people means new business, new hikers means trails being partially upkeep just by the walking done on them.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 11:17:55 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see the lake levels between labor day and memorial day to not exceed 560 ft. The road to my boat dock submerges and becomes impassable once the lake level exceeds 560ft. Since 2015, I have only had access to my boat dock during the summer months in 2016. Also, I would like to see relaxing of restrictions on creating parking areas for boat docks. The increase of the average lake level has restricted parking for my boat dock when we can get to it. I would also like to see ATV access to low density areas.

What about Norfolk Lake is most and least important to you:

I would like to see the lake levels between labor day and memorial day to not exceed 560 ft. The road to my boat dock submerges and becomes impassable once the lake level exceeds 560ft. Since 2015, I have only had access to my boat dock during the summer months in 2016.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 92bd7878-c8c2-49db-a8c2-fbf325a02947

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 173.218.105.84

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 11:57:27 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

The water level has been so high from March to September we have not had land access to our boat dock. If the summer water level cannot be reduced, we would like permission to construct a new road and parking area. Also, ATV land use has been prohibited and it would be nice to have some low density area opened up for the teenagers.

What about Norfolk Lake is most and least important to you:

We enjoy fishing, but access to launch areas and truck/trailers is almost impossible to find.

Boating and fishing are most important.

High water levels are my biggest issue.

Swimming areas are least important.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: a98ea311-4c4d-4b5a-ac37-4e0cd5f537d3

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 173.218.19.17

From: noreply@dma.mil
 To: [CESWI-NorfolkLakeMPUpdate](#)
 Subject: Public Comment Submission for Norfolk Lake SMP / MP
 Date: Tuesday, December 29, 2020 1:31:52 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

We have been Lake users for the past thirty years, enjoying the boating, fishing, and swimming: while raising a family. Over the past several years, we have not had access to our boat dock or launch area because of high high water levels. The road going to our dock has been underwater from March until September this year and is a good example of previous years. For the past three years we have not been able to access our boat because of the high level of the water.

Access is our greatest need. If the high water is our future then we need to have permission to build up our access route to shorten the time that the high water would limit the access. People in our community found paths for 4-wheelers through the government stripe to get within swimming distance of our docks, but the paths were sealed with Tee post and bull wire. No trespass notices were put up.

Our next need is launch areas. We use primitive launch sites close to our docks, as the improved sites are so congested and there is no parking on the Henderson side of the lake. With the high water even our primitive sites are gone putting more pressure on launch site.

We used to ski but waist lines and age has put that out of the question. We love to ride around in our boat and do what my wife calls bobbling in the water letting the wind. I Love fishing on Norfolk and it has changed over the years in our little bay.

Originally, it was catfish that was always there, then crappie and bass. Now the catfish seem to have moved off and been replaced by strippers and the occasional walleye. I would like to see a return of the catfish in our cove and the addition of some habitat.

What about Norfolk Lake is most and least important to you:

1. The ability to improve our road going to our dock for high water access. Reopen of 4 wheeler paths to allow for lake access during high water
2. Increase in the number of improved water access points on the Henderson side of the lake.
3. increase in the number and quality of fish attractors

Additional Comments on the Master Plan Revision or about issues that

The lake levels are a concern. It is a handicap for currently built roads that were built to accommodate lower lake levels. People with investments in lake use such as dock memberships need a method to allow for updating access routes without undo stress

should be studied:

from ACE.

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 7d06fdd1-4728-476c-9bdb-8730fab806b7

HTTP_ORIGIN: https://www.swl.usace.army.mil

HTTP_TRUE_CLIENT_IP: 173.218.19.17

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 5:00:10 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Complete the OHT along Lake Norfolk. Erect signs an trailhead kiosks . My husband an I semi retired here a year an a half ago an love it here. Being new to hiking these improvements would really help travel in these areas an lessen chance of getting lost.

Most important, maintaining wildlife.

Thank you for opportunity to comment and for all you all do. We appreciate you!

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 97.114.14.72

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, January 5, 2021 12:33:22 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Citizens should be able to purchase their current land from the Government with a Lake view from their current property? And have road access to the lake. Sincerely.

Lake View.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: cbbc9971-5a76-4c4c-9f6c-26acda57950e
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 97.114.222.76

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 17, 2020 12:08:06 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

More handicap accessible spots for folks like my 94 year old mother. I appreciate what sites there are!!
The discharge from the Norfolk needs to have a better alert system. I have personally got caught to far from the walkin access when I see the water coming up. This causes me to have to almost run to get out. Since there are not many walkin access points, there should be an early warning system that tells us the water is being turned on. Maybe use our phones. Maybe have a siren system like there is at the dam. The Norfolk River rises so fast, it would really be helpful if we had some kind of early warning system.
The Norfolk River needs a public access at McClellan.

What about Norfolk Lake is most and least important to you:

It is a beautiful lake and I enjoy fishing it. Most important is keeping it beautiful and clean.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.198.87

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 11, 2020 5:35:15 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see the water quality return to how it was during the last master plan update (1988). While reading that master plan it appeared that preserving water quality was an important consideration. Having been spending time at lake Norfolk since the mid 1990's the water is no where near as clear as it used to be. It used to be a great lake to snorkel in but now its not. You used to be able to see the bottom down 15-20 feet. Now your lucky to see 5 foot down

Everyone knows the lakes primary reason to be built was for flood control. Everything else is secondary. But.....

We need to figure out how to control the lake level! Water levels for 3 of the last 5 years have been near flood stage in the spring. Then it takes all summer to be drawn down. Something has changed with level control and it did not change for the better. This high water did not happen that often in the past. I can only remember a couple times from 1997 to 2015. I don't believe the spring rains have been that much different these past 5 years versus the previous 20 years.

We need to revisit who has control over the water rights at particular lake levels. There doesn't appear to be a reason the lake couldn't be lowered more In the winter to prepare for the spring rains.

Does no one think we are stressing out the dam itself by running it up to its capacity every year. It's man made and whatever man makes eventually wears out.

Personally I think the multiple years of high water has something to do with the clarity of the water. To high of water along with increased boat traffic making waves on shore bring more dirt and silt ect. back into the water

First and second are water level and clarity. (see above)

Next the lack of development and commercialism should be commended. Please do not let lake Norfolk become another Table

<p>What about Norfolk Lake is most and least important to you:</p>	<p>Rock lake or lake of the ozark. Continue to limit development and keep it as natural as possible.</p> <p>That said you are killing the few resort and marina owners on the lake (not to mention the dock owners) with the continued high water. There's no place to access the lake when water is high like this. You have people doing unsafe things to get their boats in the water. Parking at the few access points is crowded and dangerous at best. The money that could be brought into the community at the resorts and marinas is gone. Tourism is by no means as important as flood control but the economic impact needs to be factored into water level discussions.</p>
<p>Additional Comments on the Master Plan Revision or about issues that should be studied:</p>	<p>Fishing is fantastic keep up what your doing</p> <p>I've watched the COE spend thousands of dollars, probably hundreds of thousand, to rebuild Robinson Point park after high water events. Only to have to do it again because the water gets high again. This is not a smart strategy and as a taxpayer who helps foot this bill it doesn't sit well. I reference Robinson Point but there are other areas on the lake that see the same thing. Over and over again.</p> <p>If we're not going to control the lake level maybe we should quit rebuilding things we know will flood down the road again.</p> <div data-bbox="544 984 1359 1142" data-label="Text"> <p>Privacy Act of 1974, 5 U.S.C. § 552a</p> </div>

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 HTTP_TRUE_CLIENT_IP: 2602:306:3879:4809:307a:6558:f81b:330c

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 7:55:25 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see a boat dock installed at woods point asap also a better place to park your truck my wife and I enjoy fishing there and that is almost always our first stop the dock would make it easier for us to launch our boat as well as others thanks would also be great to have camping there as well thanks again on another note it would be great if flooding control was a lot better and campground prices were low

What about Norfolk Lake is most and least important to you:

Most important is having a boat dock and good parking and updated campgrounds with water and sewerage least important for us would be swimming area as we do not swim

Additional Comments on the Master Plan Revision or about issues that should be studied:

Better flood control and I know that is not an easy task

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 64.233.144.143

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 2, 2020 7:10:42 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

20 years from now I would like to see the lake look much like it does today.

The most important thing to me about the lake is keeping it clean.

No doubt the biggest issue that has to be taking care of is the level of water. For a few years now the water level has been so high that summer vacationers are not coming. Somebody needs to figure out another solution.

HTTP_CMS_CLIENT_IP:

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 2600:1700:d050:3f20:3198:56e2:b5e2:beef

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 7:53:55 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

We have been fishing lake Norfolk the first week in may for over 30 years, the lake level has been 20 feet above normal the last few years! It has ruined over fishing trip. Can you control the lake level better? Please let me know what you can do! Thank you, don

Water level most and fish abundance the least!

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 7ea7da60-4a94-4fbb-ac09-66bc07bd023c
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 73.74.197.190

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 7:20:32 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Outlaw wake boats or implement a new regulation on distance they are allowed to get to docks with a reduced speed limit. It is dangerous for people on private docks when they speed by causing Hugh wakes, the pontoon boats are hitting top of docks and young children are in danger of being seriously injured or thrown into the water.

Lake levels reduced in late spring early summer we cannot even get to our boat or dock for high water seriously considering moving to a different lake. Allow small tress and brush be Removed by dock owners so docks can be moved Closer to land and have access to private docks if The lake levels are high.
Allow additional private docks to be placed on water.

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_X_ARR_LOG_ID: 3343f7df-04c9-4f8f-bd86-ee8f1c01405b
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 97.114.109.198

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, December 19, 2020 8:15:37 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

1. We need a State park on Norfolk Lake!
2. The Newport gauge level controlling water levels on Norfolk Lake needs to be revisited. Times have changed a commerce on Norfolk Lake deserves attention and consideration!
3. Wilderness Point Campground should be allowed to be sold to private investors for development, if the Corp does not have plans for it.
4. Would love to see more commerce around the lake!
5. There are many coves that have home accesses where docks should be allowed.

Most important is controlled water levels!

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.197.38

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 15, 2020 6:51:27 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Would like to see a couple of restaurants available by boat. I would like to see the boats that make those huge waves, banned from the lake.

Most important is to be able to relax and swim with more places with sand to be able to beach boats. Least important to me is the fishing but I don't fish.

I realize this lake was built for a reservoir to control the water on the river but times have changed and the lake has become a source of family togetherness and friends to socialize especially now with so many restrictions

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 173.218.147.4

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 10:05:23 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I'd like to see the lake grow . I'd like to see nicer camp grounds, more family activity's such as valley ball , basketball areas . I'd love to see the lake levels lower
What about Norfolk Lake is most and least important to you:	
Additional Comments on the Master Plan Revision or about issues that should be studied:	Lake levels , park updates , camp ground up dates and re opened

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 93693562-c821-44e9-8398-a12ee7ed5911
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 216.114.120.137

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Millwood Lake SMP / MP
Date: Monday, November 16, 2020 3:09:22 PM

Name / Organization

Address

E-Mail

Phone

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?

Our family loves to camp, boat and fish on Norfolk Lake. Our favorite campground is Cranfield. We would like to see the road raised to this campground so we can access it even when the water is high. We have reserved sites several years that was cancelled due to water over the road. We usually spend 3-4 weeks on the lake ever year that we can get a site. But last year due to Cranfield being closed we didn't hardly get on the lake.

What about Norfolk Lake is most and least important to you?

The ability to camp and boat.

Additional Comments on the Master Plan Revision or about issues that should be studied

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 2600:387:b:5::4d

From: [C.M.](#)
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: [Non-DoD Source] Norfolk Lake MP Planner, Natural Resources Management Section, USACE, Little Rock District, P.O. Box 867, Little Rock, AR 72203
Date: Monday, November 23, 2020 6:29:46 PM

Dock Per

Address: **Privacy Act of 1974, 5 U.S.C. § 552a**

Contact:

To whom it may concern:

Privacy Act of 1974, 5 U.S.C. § 552a

years. We have enjoyed our ability to provide accommodations and revenue on Norfolk Lake over those years, but we are getting to the point that we would like to settle down and potentially cease operations of our resort. Before we did that though, we wanted to see if it's possible to zone our dock shoreline to allow it to become a private dock.

Unfortunately, our dock is attached to the business only and is not zoned for personal use. according to the lease, the dock would have to come out of the water if we were to cease operations.

The dock and road have been here since the 60s and a new metal dock was installed in 1993. We have taken good care of the road access and its parking area, it's also in a location where the dock can move up and down easily in high and low water.

We are asking if the dock can be zoned for private use. Our family would be good stewards of the access and its location in the many years to come. We also believe we would be able to meet all requirements under the new master plan.

Thanks for your consideration.

Privacy Act of 1974, 5 U.S.C. § 552a

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 1:45:58 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	
What about Norfolk Lake is most and least important to you:	5 more lighted boat ramps, other than than keep it the same Progress to chand for sake of change is leat Keeping lake the same and clean
Additional Comments on the Master Plan Revision or about issues that should be studied:	

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 8e41db15-7fc7-414a-88e7-a4fe765bf4ec
HTTP_ORIGIN: https://www.swl.usace.army.mil
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From: [REDACTED] Privacy Act of 1974, 5 U.S.C. § 552a

Sent: Monday, December 28, 2020 5:58 PM

To: CESWL-MH SWL <MH.CESWL-MH@usace.army.mil>

Subject: [Non-DoD Source] Norfolk master plan

I would like to see more or at least a couple of high water ramps constructed so we can enjoy the lake when the levels are above normal. It would also be nice to see a joint effort between the Corps and Game and Fish to introduce another strain of bass in the lake.

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 9:46:27 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

First and foremost I would love to see the lake at normal pool for the summer months. I understand the lakes were built for flood control. What I don't understand is why can't the lake be drawn down below top power pool in the winter knowing the spring rains will bring it back up. I am in my 50's and I grew up on this lake and until the last five years have never seen the lake levels as high as they have been the last five years. I would like to see my grandkids be able to enjoy camping and vacationing on this lake for years to come.

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 97.114.194.204

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 7:52:46 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

The lake needs to be lowered in the winter so that the spring rain do not flood the lake. The last 4 out of 5 years have been terrible. The lake is not safe due to floating debris. We have a dock and have been unable to use our dock due to the road being under water. The high lake levels have hurt the merchants and the economy of the area. In the past the lake would occasionally be high but in the last several years it has constantly been at flood level during the summer months. This year it was after the summer season before the lake was at a normal level. Please maintain Norfolk as you do the other lake in Arkansas and operate the damn to generate energy for the tax payers of Arkansas.

Most important: maintain the natural beauty and f the lake by restricting building around shoreline and better management of lake levels.

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HTTP_TRUE_CLIENT_IP: 2600:100b:b128:ffd8:956e:6da9:5a1e:1235

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 6:22:21 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Perhaps you could consider putting in some stairs going to and from the ramp at Buzzard Roost boat launch. That walk up that ramp going to the parking lot is a little challenging for us senior citizens. Thank you!

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.227.82

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 21, 2020 10:12:53 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What we would like to see is Norfolk Lake not being flooded as often as it seems to be. We know that tourism was not the primary reason for its construction, but tourism has become a very important factor in the local community. We have been here since 1981 and do not remember the lake being in flooded conditions as often as it is, and has been, for the last several years. We are hearing more critical comments from our guests as to the boating and fishing conditions. We have lost some of our guests due to the flooding issue. Years ago, we had a lakeshore cleanup in September and the lake levels were drawn down. We had lower water levels going into the winter and spring seasons, thus allowing for the Spring rains. Now we end up with flooded parking lots, ramp closures, sometimes through the summer season, and massive amounts of debris in the water. That drives our customers to look for lakes that have better management. We love this lake and want it's natural beauty to be preserved for many more years. Thank you for the opportunity to offer our opinion.

Privacy Act of 1974, 5 U.S.C. § 552a

What about Norfolk Lake is most and least important to you:

Water quality and the ability to service our customers are some of the more important issues.

Additional Comments on the Master Plan Revision or about issues that should be studied:

Sorry, but what is the Master Plan ???

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: b36db048-9f23-428b-9973-3947a1b0c8e4
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.240.123

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 1, 2020 5:57:08 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to be able to clear out some of the thick vegetation behind my cabin and even possibly have a lake view. It would make our area way more desirable. It would also increase the wildlife in that area bc they could move easier and find areas of rest more easily. The area just looks extremely overgrown and not taken care of.

The most important is maintaining the clear water and keeping trash and brush out.

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 8b479f1b-0ec0-41d3-a6e0-d945fe89cd8b

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 2605:ab80:ffe:a400:d145:7057:cbcd:558a

From: noreply@dma.mil
 To: [CESWL-NorfolkLakeMPUpdate](#)
 Subject: Public Comment Submission for Norfolk Lake SMP / MP
 Date: Wednesday, December 30, 2020 7:43:00 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

1. The Ozarks Keystone Trail Endowment (OKTE) continue to be empowered to machine-build and machine-maintain the dam-to-Dawt Mill Ozarks Keystone Trail (OKT).
 - The OKTE is a 501c(3) public charity focused on building, maintaining, and promoting the Ozarks Keystone Trail (OKT) and its health, wellbeing, and economic connection to Mountain Home Public Schools and trailside communities.
2. OKTE and COE continued cooperation and collaboration focused on
 - Construction and completion of the OKT.
 - Promotion of the OKT.
 - Improvements to the OKT to encourage expanding trail usage.
3. COE signage, Trail Maps, and informational kiosks to help students, community members, and visitors understand how they can use the OKT.
4. COE rules and regulations that enhance the value and long-term utilization of the OKT by diverse user groups.
 - hunting
 - fishing
 - walking
 - hiking (short hikes, day hikes, section hikers, all thru-hikers)
 - camping
 - bird watching
 - dog walking
 - running
 - biking
 - K-12 outside classrooms
 - outdoor education
5. COE (matching) financial support to build, maintain, and promote the OKT.

What about Norfolk Lake is most and least important to you:

1. Continued local, state, and federal COE leadership that values and supports the OKT and the OKTE.
1. Strategies to help acknowledge and show gratitude to COE individuals who have (or are) gone above and beyond their call of duty by making key contributions to the OKT
- BRIGADIER GENERAL DONALD E. (ED) JACKSON JR. - He helped start the trail.

Additional Comments on
the Master Plan Revision
or about issues that
should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

2. Strategies for monuments to celebrate OKT connection points
 - Where the OKT & OHT connect (around the dam/Quarry)
 - Where the OKT & OT connect (around Dawt Mill)
 - Where the OKT crosses the AR/MO State Line

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HTTP_X_ARR_LOG_ID: ea072a3b-6df1-48ac-9b80-c02ebd61a76c
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 63.151.186.114

From: Privacy Act of 1974, 5 U.S.C. § 552a
To: Privacy Act of 1974, 5 U.S.C. § 552a
Subject: [Non-DoD Source] DOCK & BOAT SLIP ?
Date: Thursday, January 7, 2021 4:22:56 PM
Importance: High

To whom it may concern,

I understand a new Shoreline Management Plan will be in place later this year.
Will this allow for new/additional boat docks & slips?
My specific ? is will new docks be allowed near mile marker 3. Baxter 1281 road.

On the interactive Map it is a Low Denisty area and if I understand correctly a LDA (limited development area)
There are NOT enough current boat slips for the number of home owners in the Sycamore Springs area.
We recently purchased a home in this area and I am simply inquiring about the possibilities.

What permits and approvals are required to build a dock? Etc.

I look forward to hearing back...Thanks for your time.

God Bless – Privacy Act of 1974, 5 U.S.C. § 552a

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, November 20, 2020 4:31:14 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see the Lake Water continue to be crystal clear! Maintaining that clear water while also bringing in more development on the lake. A place or two to have dinner for example. I would love to see a restaurant on the lake.

I would like to see more docks/boat slips for private owners. There appears to be a great shortage. Marina's don't have room for boats (some have longer waiting lists) as their slips are full.

I would like to see the lake have a greater positive economic impact on the local community.

What about Norfolk Lake is most and least important to you:

Most important is the expansion/addition for more boat docks in the LDA's.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 129.130.18.177

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, November 21, 2020 1:12:28 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

My family have been coming to Robinson Point to camp for 30 years.
There is more flooding and we cannot count on getting to camp there, we love the lake. I would like to see the campgrounds updated for the larger rv's and something done so the campgrounds don't get torn up and run down all the time from the rise of the water. I had hoped we would get to camp there a lot once we retired, but that hasn't happened due to the parks closing because of flooding. I worry the campgrounds will close permanently and that saddens me. This is one of the best summer vacations for families to have quality time together.

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Flooding

HTTP_CMS_CLIENT_IP:

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HTTP_TRUE_CLIENT_IP: 216.114.96.98

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 1, 2020 10:48:16 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to see more campgrounds. I believe the Corps could increase revenue in recreational facilities by having more campgrounds open around summer time. Better flood control on the lake and better parking at boat ramps to keep people who are launching boats from parking in campers areas. Also some camping areas need a refresh. Raise camping fees to \$25 a night to help cover cost for campground refresh.

I like to camp and fish every chance I get. Keep up with the great fishing we already have on the lake.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 1:17:56 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Would like to be able to maintain roads and parking areas, general safety for resort dock like handrails and stairs. Thanks Paul Pierski
What about Norfolk Lake is most and least important to you:	
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 30, 2020 11:56:11 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>The water clarity has diminished greatly over the last few decades. Rocks, etc. are covered in algae and water has a green tint. I'm not sure if this is due to septic systems, fertilizer, or what but I think it needs to be addressed.</p> <p>I think private boat docks should be limited.</p> <p>The lake needs more public access swimming areas and camping areas.</p>
What about Norfolk Lake is most and least important to you:	<p>The natural beauty is most important.</p> <p>Commercial and residential construction is the least important.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>The water clarity has diminished greatly over the last few decades. Rocks, etc. are covered in algae and water has a green tint. I'm not sure if this is due to septic systems, fertilizer, or what but I think it needs to be addressed.</p> <p>I think private boat docks should be limited.</p> <p>The lake needs more public access swimming areas and camping areas.</p>

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HTTP_TRUE_CLIENT_IP: 207.242.5.126

From:
To:
Subject:
Date:

Privacy Act of 1974, 5 U.S.C. § 552a

[CESWI-NorfolkLakeMPUpdate](#)

[Non-DoD Source] Beaches

Monday, November 16, 2020 12:44:21 PM

Dear Sirs or Madame

There used to be really good beaches here, however since the beaches are now mostly rock, they are not exactly tourist or even local friendly. We cannot even enjoy the beaches because we cannot even walk on them. Browns Beach (I realize this is Bull Shoals, but added for future points) Panther Bay, Robinson Point area...how much does cost for a couple dump trucks full of sand to be dumped? I'm sure the increase in tourism money and tax dollars would more than pay for it.

I am just curious about this matter, as it seems that some of our tourist towns no longer can sustain themselves due to this loss of revenue.

As far as the outline or scope of what is intended, I feel as though after reading the info sheets that there is not enough information about what is actually the scope. I'm sure this will be addressed in the future at the meeting. Thank you for your time,

Sincerely

Privacy Act of 1974, 5 U.S.C. § 552a

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 30, 2020 8:41:08 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

No jet skis.

A more stable water level. Not this 20+ ft. rise in the spring each year then high all summer where parks/campgrounds closed.

Keep it natural. Find a way to eliminate the private grandfathered boat houses and the houseboats that stay anchored year round.

No jet skis.

The deer population is out of hand in several populated areas. I can vouch for the Tracy Ferry area where there are 4 times more deer than humans. The homeowners feed the deer. Very few are killed by hunters. The deer are inbred such that no bucks have horns wider than their skull. You can't have a garden unless you high fence it.

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HTTP_TRUE_CLIENT_IP: 148.170.198.84

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 6:11:54 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I support the need to keep, improve and protect the Ozark Trail and Ozark Highland Trail connection corridor intact.

The COE has approved the entire 56 mile corridor that the connection is to build through and we need to keep and even improve the corridor so that the 2 iconic trail systems can be connected and create a 700 hundred mile unique wilderness outdoor experience through the Arkansas and Missouri Ozarks.

Not only does this provide exceptional outdoor recreational activities but it also adds positively to the economic Support of the area

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_TRUE_CLIENT_IP: 2600:387:b:9::c6

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Sunday, December 20, 2020 9:00:54 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would like to see more areas developed for bank fishermen with structure in water to hold fish. Maybe have some coves closed to boats with a trail around it for bank fishing access. Most of the best fishing spots in the parks, you cant fish unless you are camping.
What about Norfolk Lake is most and least important to you:	Having good fish habitat is very important. The AGFC does a good job of this, but most of it you have to have a boat to access it. The fishing dock at cranfield is nice, but you have to be a senior citizen or handicapped to use it. Keeping the water clean is also very important also.
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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HTTP_ORIGIN: Unavailable
HTTP_TRUE_CLIENT_IP: 74.197.176.86

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 12:43:03 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>Boating, water activities, along with power generation, and flood control are well established.</p> <p>I hope we can use the lake shore property for more activities in the next 20 years.</p> <p>I have helped with building David's trail on lake shore property generously made available by the US Army Corps of Engineers and know many friends and groups who use this for a healthy outdoor activity.</p> <p>If we can get the trail finished from the dam to the Ozark Highlands trail in Missouri, it will leave only a short section remaining to connect to the Ozark trail in Arkansas—giving miles and miles of trail thru the Ozarks. Making this one of the premier trail systems in the nation.</p> <p>This can be a big milestone with Lake Norfolk in the middle of the system.</p> <p>I would like the master plan to reflect the importance of using the lake shore property for this trail project !!</p> <p>Thanks</p>
What about Norfolk Lake is most and least important to you:	
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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HTTP_X_ARR_LOG_ID: de211cad-27ff-4572-8b2b-4093b5a97a6b
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.231.234

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 6:51:54 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

1. Ozarks Keystone Trail (OKT) completed.
 - The OKT is a contiguous trail from Lake Norfolk Dam to Dawt Mill to connect the Ozarks Highlands Trail (OHT) with the Ozark Trail (OT) and thereby completing the TransOzarkTrail (TOT).
 2. National Scenic Trail designation.
 - Celebrating the Ozarks, a National Scenic Trail is a designation for trails that consist of trails of particular natural beauty. They are among America's most iconic trails.
 3. OKT outdoor trail-based education and enrichment opportunities for K-12.
 - Over 1000 students from the Mountain Home School District visit the trail annually for a variety of outdoor-classroom & recreation activities. Students walk or hike side-by-side with teachers and parent chaperones supervising by walking alongside up and down the long line teaching and encouraging students. Old-style, head-down, single-file hiking on a narrow trail wading through the brush does not promote reoccurring outdoor-classroom opportunities. A double-wide trail encourages conversations and collaboration among diverse trail users.
 4. OKT outdoor recreation opportunities.
 - The economic benefits of local outdoor recreation empowers OKT trailside communities and facilitates small business growth and entrepreneurship.
 5. OKT health and wellness opportunities.
 - Spending time in nature, walking in the forest, wandering along the shoreline, being active, outside, and on the trail are all scientifically proven techniques & strategies to improve health and wellness.
 6. OKT Water Trail for safe activities with educational signs & buoys that allow boats to peacefully co-exist with other non-motorized lake users.
 - Open water swimming, paddleboarding (SUP), and flat-water kayaking are all low-impact, long-distance (1k-25k), environmentally-sound, health-and-wellness options to connect people with the lake. These Olympic sports are popular worldwide.
1. Full, free, year-round access to the OKT matters most.
 2. Convenient parking for school buses at numerous OKT access

<p>What about Norfolk Lake is most and least important to you:</p>	<p>points between the Lake Norfolk Dam and Dawt Mill.</p> <p>3. Helpful and educational signage to direct students, community members, and visitors to all OKT access points from the dam to Dawt Mill.</p> <p>4. Friendly, enduring, and enriching school & community partnerships with the US Army Corps of Engineers that encourage K-12 to be active, outside, and on the OKT.</p> <p>5. Local, State, and Federal COE leadership that values and supports the OKT.</p>
<p>Additional Comments on the Master Plan Revision or about issues that should be studied:</p>	<p>1. Strategies to provide interest and enthusiasm for long-distance OKT through-hikers and section-hikers to hike & camp (and paddle & camp) along the entire Dam-to-Dawt Mill trail.</p> <ul style="list-style-type: none"> - Rules to allow camping - Rules to allow fire-ringed campfires - Accommodations (drinking water, etc.) for winter hiking and camping <p>2. Updated (digital and downloadable) trail maps with lake levels noting which sections of the OKT are underwater where and at what lake levels.</p> <p>3. Erosion spots and OKT deep ravine reviews - places with ArDOT highway water runoff and or other naturally occurring concentrations of water volume and velocity erode the forest into the lake.</p>

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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 63.151.186.114

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 1:58:45 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

The pandemic in 2020 brought about numerous changes throughout the country. The public's behaviors have also changed in many ways. There was a increase for rental demand driven primarily from people vacationing local and moving out of the larger cities. Norfolk Lake is poised to gain financial in this migration of the public. With digital technology, many people are working remote and looking to purchase lake property or near lake property, but stay employed at their current jobs. This increase has strained the already limited availability of dock slips. Western Fulton county is too far to drive to rent slips and the zones are very, very limited. I would like to see the zones in Fulton county expanded or enlarged to accommodate the increased demand. Currently there are twelve families that own property in the Osage Village(Kerley Point) area that are looking to purchase.

What about Norfolk Lake is most and least important to you:

Additional dock zones and expansion of existing ones. With the addition of services in Fulton County, the infrastructure can be addressed at the county level to accommodate the expansion of new cabins and homes.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 170.135.241.45

Norfolk Lake Master Plan Revision and Environmental Assessment



Please use this form to provide comments and suggestions about how you would like to see the Norfolk Lake Master Plan revised; or provide comments on the issues that should be studied before a decision is made on Master Plan revisions. Feel free to take an extra form to provide to friends or neighbors and send the forms back, before December 31, 2020, to USACE at the addresses below.

(Optional)
Name/Org
Address:

Privacy Act of 1974, 5 U.S.C. § 552a

E-mail:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?

The pandemic in 2020 brought about numerous changes throughout the country. The public's behaviors have also changed in many ways.

The area surrounding Norfolk Lake saw a major uptick in rental demand and an increase in land values driven by people vacationing local and moving out of larger cities. There is a limited allocation of dock zones that are already at max capacity. People can now work remote with digital thus increasing usage of the lake with no capacity to expand dock zones. We need to increase zones or the area will suffer financially with this unique opportunity.

What about Norfolk Lake is most and least important to you? Increasing access to Norfolk Lake and expansion of services available, primarily in the Fulton County section of the lake. If you study the map, Baxter county has benefited exponentially more in household and land values/taxes along with infrastructure investment. Fulton county has some beautiful areas of the lake to enjoy, but are disproportionately disenfranchised because of the number of zones and boat access areas. You can't get zones approved in Fulton in large part for the number in Baxter.

Additional comments on the Master Plan Revision or about issues that should be studied.

I have attached a highlighted section of the interactive map along with a survey of the Dillinger Point addition that is being redeveloped. This area actually adjoins the Big Creek and Brushy Creek areas with lots within less than 100 feet of the normal pool. In fact, the lake backs up on lots 1 and 7 when the lake elevation hits 580 and is within 50 linear feet in normal pool. There is also an existing road, with no impact to the shoreline if a zone is added, resulting in access to a large deep cove on the main Big Creek channel. Lot 4 is encroached by the lake at a slightly higher point, but is within 100 feet at normal pool. An original road bed used during construction of the lake with minimum disturbance to the shoreline if approved. This area would provide a much needed zone on Brushy Creek's main channel.

Comments may be submitted via mail, email, or fax with attention to: Norfolk Lake MP Planner, Natural Resources Management Section, USACE, Little Rock District, P.O. Box 867, Little Rock, AR 72203.

Fax: (501) 324-6230, Email: CESWL-NorfolkLakeMPUpdate@usace.army.mil

Website: <https://go.usa.gov/x7b9H>

Written comments must be postmarked, e-mailed, faxed, or otherwise submitted by December 31, 2020.

PRIVACY ACT STATEMENT INSTRUCTIONS

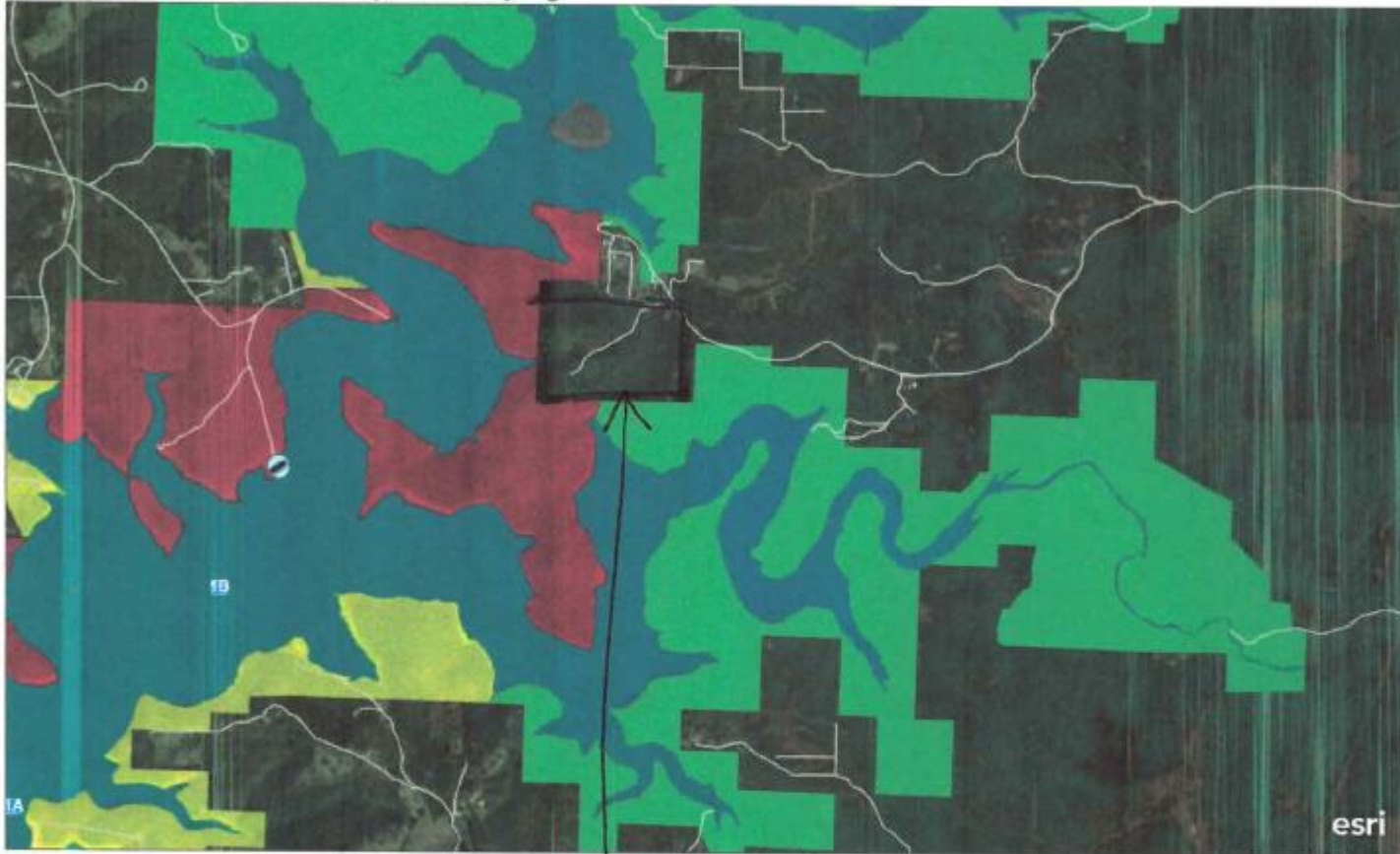
AUTHORITY: ER 1130-2-406, and the laws and regulations referenced therein.

PRINCIPAL PURPOSE(S): To provide a means for the maximum practicable public participation in Master Plan formulation, preparation and subsequent revisions, through the use of public meetings, group workshops, open houses or other public involvement.

ROUTINE USE(S): Information you provide will be available for public review or may be disclosed to members of the Department of Defense or other Government agencies who have a need for the information in performance of their official duties, and where use of such information is compatible with the purpose for which the information is collected.

DISCLOSURE: Voluntary; however, failure to furnish the requested information may prevent the Agency from being able to direct meeting notices or provide additional information to commenters.

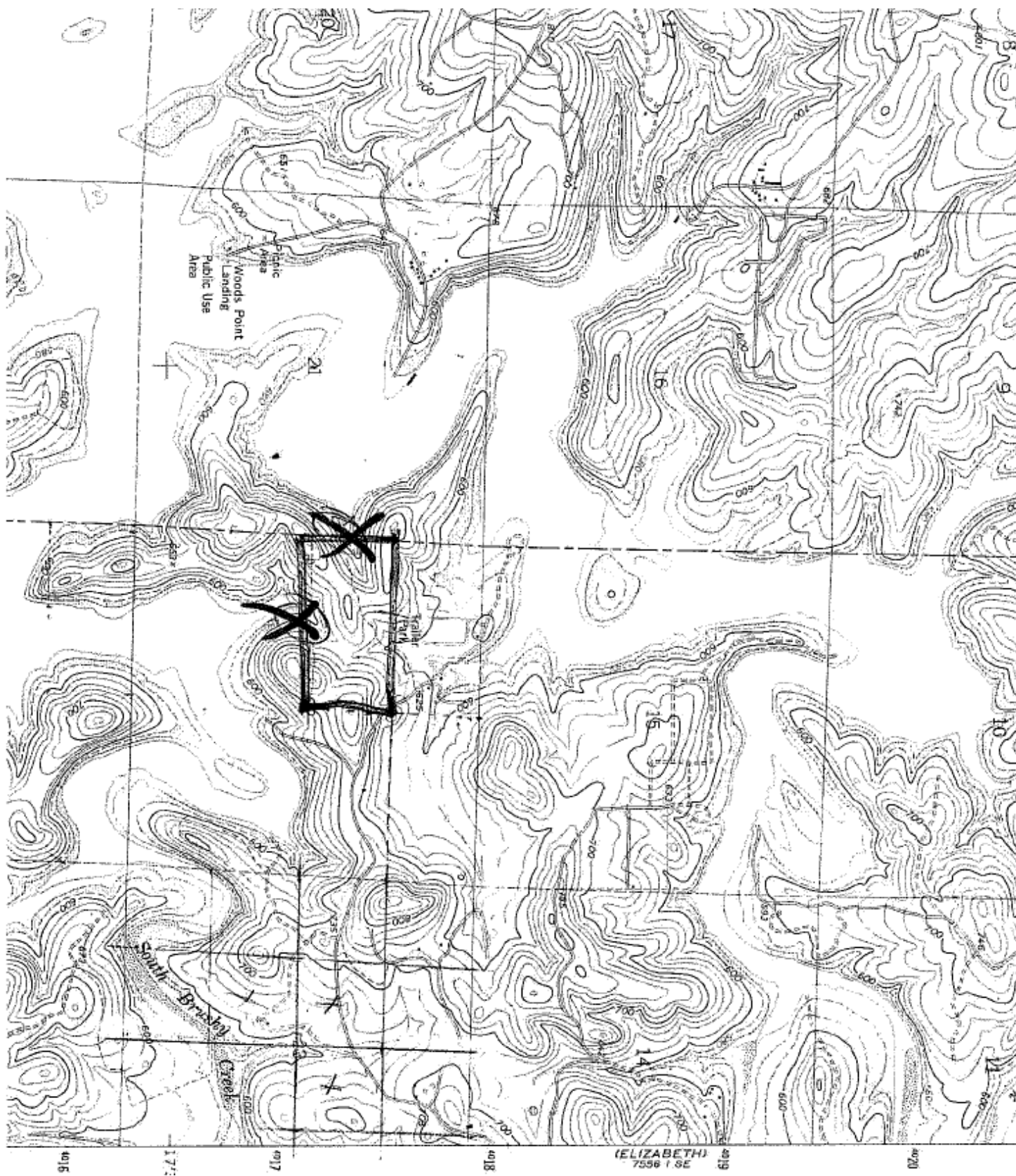
Norfolk Lake Master Plan Update Scoping



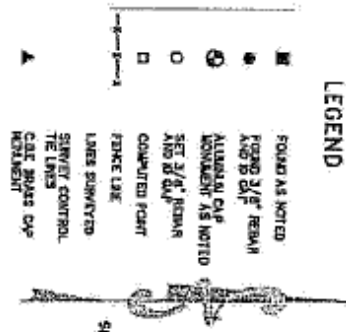
Norfolk Lake Master Plan Update Scoping Map for public input

0.4m
USDA FSA, Maxar

Dillinger Point Addition



LEGEND



CERTIFICATION

I, Robert W. Green, certify that this plat is a representation of the survey performed by me or under my supervision, and monuments found or set are as shown.

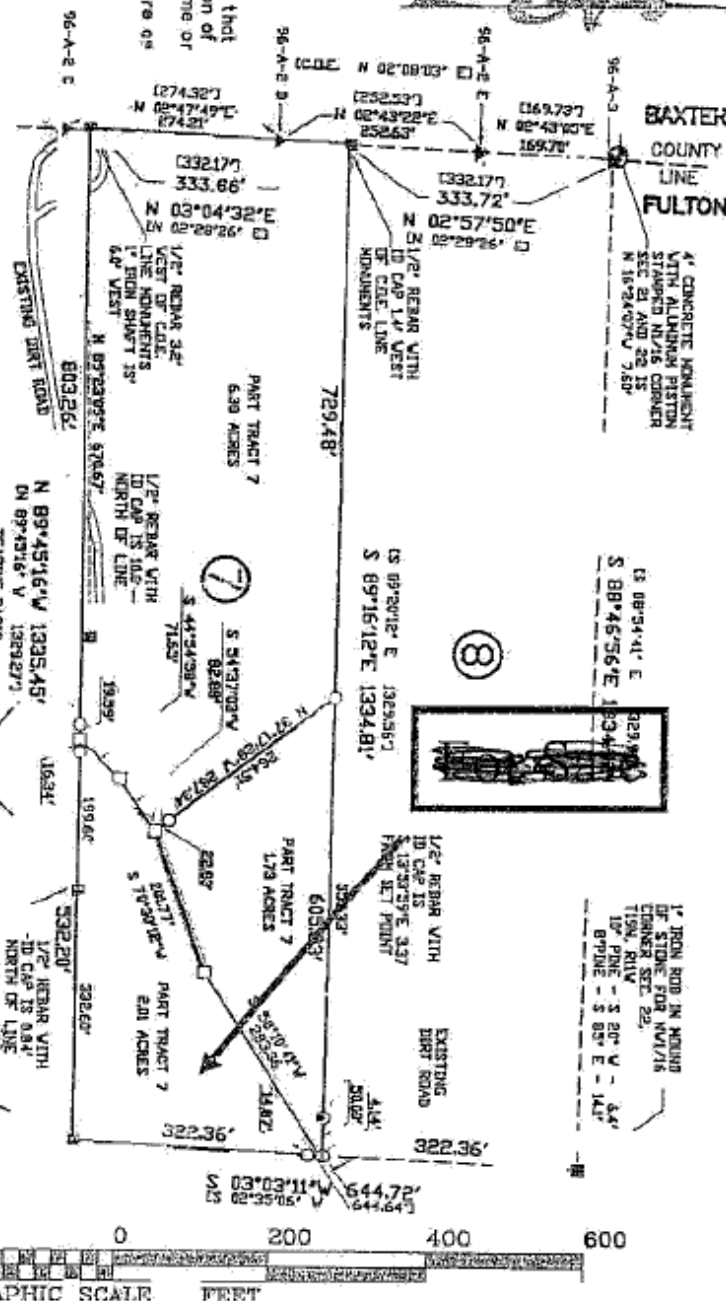
DESCRIPTIONS:

PART TRACT 7 (1.73 ACRES)

Part of Tract 7 in Dillinger Point Addition, Fulton County, Arkansas described as follows: BEGINNING at the Northeast corner of said Tract 7; thence along the East line thereof S 03°03'11\"/>

PART TRACT 7 (2.01 ACRES)

Part of Tract 7 in Dillinger Point Addition, Fulton County, Arkansas described as follows: BEGINNING at the Northeast corner of said Tract 7; thence along the East line thereof S 03°03'11\"/>



1. REFERENCES: C.O.E. (COPIES OF DILINGER) SURVEY DATA, PLAT BOOK 4, PAGE 159, AND SURVEY BOOK 1-A, PAGE 284. NOTE THAT THE CONFIGURATION OF TRACTS 7 AND 8 ARE ON THE GROUND PER THE UNRECORDED PLAT OF THE SAME, PROVIDED TO ME BY FAX FROM S. WHITE, PLS. 1982. THIS ALSO AGREES WITH THE DRAWING PROVIDED BY MY CLIENT, SUSAN ROBERTSON.
2. BEARING BASIS: SOUTH LINE OF TRACT 7 PER RECORD AND NON-RECORD PLATS.
3. PREVIOUSLY PLATTED CALLS IN PARENTHESES.



FILED
RECORDER'S FILING DATA
COUNTY OF FULTON
STATE OF ARKANSAS
DOC. # 2002 550

GREEN LAND SERVICES
ROBERT W. "COTTON" GREEN

A SUBDIVISION MAP OF THE

S $\frac{1}{2}$ SW $\frac{1}{4}$ NW $\frac{1}{4}$ and the W $\frac{1}{2}$ SE $\frac{1}{4}$ NW $\frac{1}{4}$ Section 22, Township 19 North, Range 11 West, Fulton County, Arkansas, as described hereon:

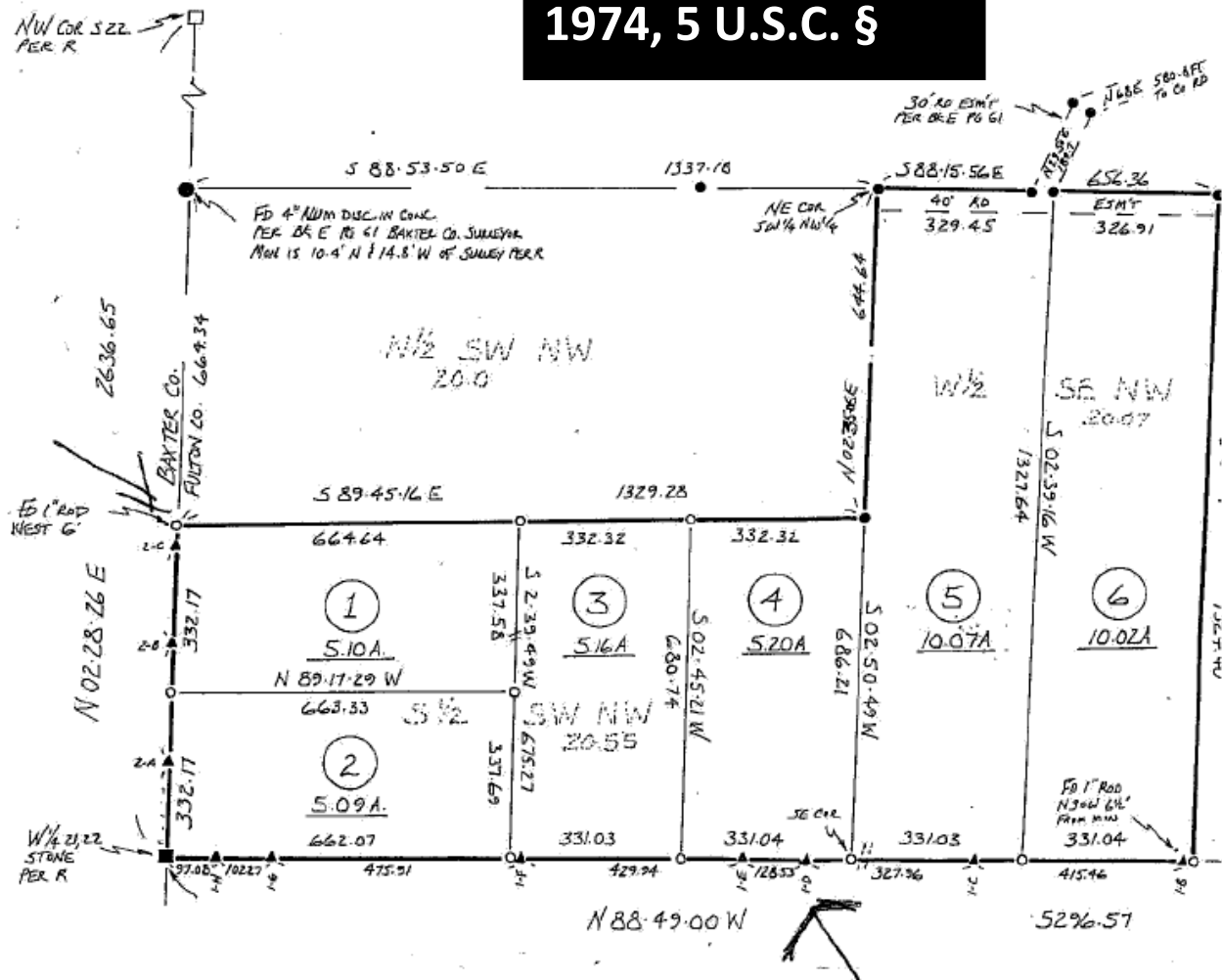
SURVEY DESCRIPTION

Beginning at the W $\frac{1}{2}$ Sections 21,22; thence N02°28'26"E along the W'y line of Section 22 664.34 feet; thence S89°45'16"E 1329.28 feet; thence N02°35'06"E 644.64 feet to the NE Corner of the SW $\frac{1}{4}$ NW $\frac{1}{4}$; thence S88°15'56"E 656.36 feet along the N'y line of the SE $\frac{1}{4}$ NW $\frac{1}{4}$; thence S02°28'44"W 1324.40 feet; thence N88°49'00"W 1986.21 feet along the S'y line of the NW $\frac{1}{4}$ to the POINT OF BEGINNING, containing 40.62 ACRES, including easemen

NOTE: All Property Lines and Future Roads are subject to a 10' Public Utility Easement.

Dillinger Point Addition

Privacy Act of
1974, 5 U.S.C. §



From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 1:18:57 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Based on the extended periods of very high water over the past decade, I would like to suggest that to increase recreational use of the lake, several high water ramps should be built around the lake. Included with the construction of the ramps, adequate parking for vehicles and trailers should be provided. High water is certainly an inconvenience for those who are able or choose to keep their boats in a marina. For those that the marina is not an option, not having access to a ramp with parking prevents access to the lake until the water level drops.

What about Norfolk Lake is most and least important to you:

Every amenity on the lake is important. I cannot think of any aspect that is not important to some but probably some of the least used part are the nature trails.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_TRUE_CLIENT_IP: 97.114.164.47

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 10, 2020 8:12:01 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see Norfolk Lake maintained not just for flood control and power generation but as the recreational area it has become in the last 20 years. The Lake levels need to be more static and less volatile. Since 1998 the lake has risen to and above 580 msl many times. This has created an environment in the lake that is unsafe for boating with incredible debris fields from shoreline erosion. The debris is not just organic material but also man made pollutants such as walls, refrigerators, insulation, water heaters and more. I have pictures of this in my back yard. I live by Lake Norfolk at Mallard Point. Furthermore, the many state RV parks are underwater and no camping is available when the lake floods. Fishing is heavily restricted due to boat ramps being inaccessible. This has a tremendous negative impact on the local economy, without the tourism that comes from recreational use. Many marinas have no parking areas and no boat launches due to high water which results in less revenues for the owners. Lake Norfolk is usually a pristine lake with inflows from springs flowing into the Norfolk River. In recent years the clarity and quality of the water has been compromised by flooding.

What about Norfolk Lake is most and least important to you:

The issue that impacts my neighbors and me the most is the current water management plan that allows the lake level to rise to 580 msl and above. Those of us that built or bought property on Mallard Point were told that the lake level would never exceed 580 msl. We found out in 2008 that the lake could rise above 580 msl if the Corp decided to go into "Surcharge Plan". No one knew about this part of the plan as it was never used prior to 2008. It exceeded that level in 2008, 2011 and 2017, damaging my property and others on Mallard Point. This year it rose to 579.83 msl in June, and stayed above 579 msl for nearly a month. While we expect some high water years, it is happening more often and the high levels stay throughout the summer. The water management plan needs to be revised as a result of the climate change that we seem to be experiencing.

The hydrologists in Little Rock should be allowed more discretion in managing the discharge of water from the lake. They are tied to a rigid plan that in my opinion is obsolete for the climate we are currently experiencing. The Newport gauge, which determines when and how much water is discharged, is regulated to provide

**Additional Comments on
the Master Plan Revision
or about issues that
should be studied:**

farmers with more land to plant downstream. In 1998 the regulating stage in the spring went from 16 feet to 14 and then 12 feet. This is too low for our dam to hold back the water from rainfall in the spring. I recommend that it be no lower than 16 feet and probably higher than that considering the weather these days. Additionally, the power management needs to be in the hands of the Corps and not the power companies, as their interests are certainly different from those of our community.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 11, 2020 3:57:12 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

My wife and I are going to retire at the lake. Planing on buying a house this summer (2021). I want the lake to be like it was in the late 1990's to early 2000's. Constant lake levels and crystal clear water. In the years past the lake has been very high during the summer months. The high water takes away from the clarity of the water.

Most important is the great memories we create every summer.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Sunday, December 6, 2020 4:25:12 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>One of the things that I like about Lake Norfolk is the lack of development on the shoreline, which makes it more scenic, however, would it be possible to designate a small area in the future that could support waterfront dining?</p> <p>It also seems like the lake water levels have been unusually high for several years in a row. I realize the purpose of the lake is flood control, but is there a way to draw the lake down lower in the winter to allow for the spring floods to be absorbed without as drastic an effect on recreation?</p>
What about Norfolk Lake is most and least important to you:	<p>Water quality and scenic beauty are most important. I have also enjoyed several of the nature trails. Access to commercial marinas are important.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, December 26, 2020 11:21:25 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	No more shore line development other than boat ramps. The beauty of Norfolk Lake is its shoreline. Expansion of wildlife management areas.
What about Norfolk Lake is most and least important to you:	The quality camping facilities and its limited shoreline developments. It's beautiful undeveloped shoreline. Having high water boat ramps and access.
Additional Comments on the Master Plan Revision or about issues that should be studied:	Maintain high quality water.

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 10:07:00 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I am a boating enthusiast and avid fisherman. I would like to see the lake continue to keep a natural look on the shoreline. We are blessed to have such a beautiful lakes in our state. I realize the lakes were built for flood control, but a lot of business is severely impacted during high water due to limited access.

Revision of the new plan needs to consider the construction of higher shoreline parking lots and launch ramps for high water years.

Docks located in low density areas of the lake need to be allowed riding trails, approved by the CORP, to access their docks. Some of these docks only have shoreline access from county roads and can't be accessed during high water conditions.

I feel that both, flood control and recreation, should be considered when developing the new plan.

What about Norfolk Lake is most and least important to you:

It's important to be able to pass the natural beauty onto our children and grandchildren.

Additional Comments on the Master Plan Revision or about issues that should be studied:

I think the normal pool stage needs to lowered from the current level. This would help to eliminate some high water conditions on the lake.

I think as the lake level goes up during winter months, more water releases should be done at that time. Keeping lake levels lower during this time, could prevent large releases and flooding downstream during rainy spring conditions. These releases should be done when farmers are not preparing to plant crops.

I feel that both, flood control and recreation, should be considered when developing the new plan.

HTTP_CMS_CLIENT_IP:

From: noreply@dma.mil
 To: [CESWL-NorfolkLakeMPUpdate](#)
 Subject: Public Comment Submission for Norfolk Lake SMP / MP
 Date: Wednesday, November 25, 2020 5:24:32 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I read over you master plan. First off, the dock at Udall is completely gone. It washed away during the 2016 floods.</p> <p>We live by Liner Creek on the east side with the access road to the lake between our property and the Liner Bridge. This is south of Udall but north of the Missouri/Arkansas border on the lake.</p> <p>In the last 20 years that we have lived here, the lake has been so high that the Liner Bridge gets flooded and we have to drive the long way around on 522 to get back to J highway. My husband, Jerry, has been the fire chief for Lick Creek FD for 30 years and this has caused time lost when he has to respond to calls. It really has been a hugh problem. This has occurred every time the lake reaches 575 or above.</p> <p>I know you cater to the trout fishing but ever since you raised the lake levels, it has caused a lot of problems. Besides making our bridge flooded, it has flooded the boat ramp and no one can launch here.</p> <p>Would you please consider reevaluating the lake levels and set them at a lower feet number?</p>
What about Norfolk Lake is most and least important to you:	<p>Most important if the flooding.</p> <p>Least important is the trout fishing below the dam.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>Also, you need to be able to monitor the boat landing at Liner. We get people who camp there, use drugs, leave condoms laying around and other trash. I am glad you finally closed off the land up here because of the people we have had show up who have been mudding and get stuck and want us to pull them out. Most are drunk or on drugs.</p> <p>This use to be a nice area up here but it's nasty, overgrown, washed out and not patrolled.</p> <p>We've also had our Permanent trailer tag stolen and so have people at Udall.</p>

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 21, 2020 10:29:43 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	I would like to see more Campgrounds available around the lake, like Panther Bay for instance. It is already a very rudimentary campground area and could be improved to allow more modern day camping. With all of the new interest in camping, it would be great to make more sites available to everyone. We have a whole new generation that are experiencing the joy and adventure in camping with Family and Friends! The Corp of Engineers have always made sure that all of the camping sites around the lake give you a glimpse into the natural beauty of our State. I feel like adding a few more campgrounds could be done as seamlessly as it has been in the past!
What about Norfolk Lake is most and least important to you:	Clean lake water and campsites are most important. Least important is private ownership of land around the lake.
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 97.114.36.165

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 9:31:49 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I grew up on Lake Norfolk. Now I am married with two kids. We camp on Lake Norfolk and the surrounding lakes frequently, but I'm partial to Lake Norfolk. I realize that flooding is out of your control alone, but my husband doesn't like camping on that specific lake because it's almost always flooded. For the past three years, camp sites have been limited and swimming areas are unavailable (mainly Bidwell and Robinson Point). Panther Bay and Cranfield easily hit flood stage due to the cross roads to the campgrounds. We were actually talking this past summer about how many people seem to own campers now, but it's almost impossible to find a last minute spot. Between additional campers and flooding, the campgrounds have limited space. I would love to see additional campgrounds added and swimming areas that were available before, during, and after flood stage. Panther Bay could also use a facelift. It seems to have been let go and it's a perfect spot for Lake Norfolk.

What about Norfolk Lake is most and least important to you:

It is home to me. I spent many many summers at my grandparents. We went to the lake daily throughout the summer. The clarity of the water is one of my favorite things about this lake. If you compare it to surrounding lakes, it is the top 2 in my opinion.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_TRUE_CLIENT_IP: 98.187.150.107

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Millwood Lake SMP / MP
Date: Monday, November 16, 2020 3:11:14 PM

Name / Organization	Privacy Act of 1974, 5 U.S.C. § 552a
Address	
E-Mail	
Phone	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?	
What about Norfolk Lake is most and least important to you?	Fishing, diving, and wildlife areas are the most important to me. Lake Houses and on lake restaurants are least important to me.
Additional Comments on the Master Plan Revision or about issues that should be studied	

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: a59c4743-52a4-4540-895d-babaa8b05731
HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 165.225.217.58

From: noreply@dma.mil
 To: [CESWL-NorfolkLakeMPUpdate](#)
 Subject: Public Comment Submission for Norfolk Lake SMP / MP
 Date: Wednesday, December 30, 2020 7:43:00 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<ol style="list-style-type: none"> 1. The Ozarks Keystone Trail Endowment (OKTE) continue to be empowered to machine-build and machine-maintain the dam-to-Dawt Mill Ozarks Keystone Trail (OKT). <ul style="list-style-type: none"> - The OKTE is a 501c(3) public charity focused on building, maintaining, and promoting the Ozarks Keystone Trail (OKT) and its health, wellbeing, and economic connection to Mountain Home Public Schools and trailside communities. 2. OKTE and COE continued cooperation and collaboration focused on <ul style="list-style-type: none"> - Construction and completion of the OKT. - Promotion of the OKT. - Improvements to the OKT to encourage expanding trail usage. 3. COE signage, Trail Maps, and informational kiosks to help students, community members, and visitors understand how they can use the OKT. 4. COE rules and regulations that enhance the value and long-term utilization of the OKT by diverse user groups. <ul style="list-style-type: none"> - hunting - fishing - walking - hiking (short hikes, day hikes, section hikers, all thru-hikers) - camping - bird watching - dog walking - running - biking - K-12 outside classrooms - outdoor education 5. COE (matching) financial support to build, maintain, and promote the OKT.
What about Norfolk Lake is most and least important to you:	<ol style="list-style-type: none"> 1. Continued local, state, and federal COE leadership that values and supports the OKT and the OKTE.
	<ol style="list-style-type: none"> 1. Strategies to help acknowledge and show gratitude to COE individuals who have (or are) gone above and beyond their call of duty by making key contributions to the OKT <ul style="list-style-type: none"> - BRIGADIER GENERAL DONALD E. (ED) JACKSON JR. - He helped start the trail.

Additional Comments on
the Master Plan Revision
or about issues that
should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

2. Strategies for monuments to celebrate OKT connection points
 - Where the OKT & OHT connect (around the dam/Quarry)
 - Where the OKT & OT connect (around Dawt Mill)
 - Where the OKT crosses the AR/MO State Line

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HTTP_TRUE_CLIENT_IP: 63.151.186.114

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 8:05:19 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	keeping it more accessible in high water years. More shoreline access.
What about Norfolk Lake is most and least important to you:	Getting to launch and use areas is most important. Electric generation is less.
Additional Comments on the Master Plan Revision or about issues that should be studied:	How to get the water control under closer supervision and better management for local as well as far reaching effects.

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From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 12:55:34 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I would like to own and operate a sailboat of 23 ft. to 28 ft. in length. I would like to store the sailboat at a marina in a slip on a hydro lift. At present, I cannot purchase of lift that is made for a sailboat with a keel and associated draft. At present all boat lifts at the marinas on Norfolk Lake are made for power boats. A company called HydroHoist of Oklahoma make lifts for power and sailboats accommodating boats up to 60,000 lbs. The sailboats I am interested in weighs between 1,500 to 2,000 lbs. At present I am not allowed to purchase and have installed any lift other than those made in Mountain Home and these lifts are made only for power boats</p> <p>As long as I pay the appropriate slip fee, it should not matter what brand or manufacturer of boat lift I might use. HydroHoist has been making boat lifts for 50+ years and they are a nation wide company. I previously owned and used HydroHoist lifts for 30 years for a sailboat.</p> <p>At present there is a bias to the Mountain Home boat lift manufacturers for a power boat lift as they do not know how to make a lift for a sailboat.</p> <p>At present, I cannot use the public use lake for the intent of sailing without ramp launching every time I want to go sailing. The bias and prejudice is contradictory to the mandate of a public use lake where the marina owners and managers are limiting.</p>
What about Norfolk Lake is most and least important to you:	<p>I worked in the Little Rock area for 18 years, retired and decided to move to where I go on my free time. I moved to the Mountain Home area because of the twin lakes and because I enjoy fly fishing, especially on the Norfolk river. My new home is 1 mile from Tracy Ferry Marina where I would like to sail and also row. The crystal clear waters, topography, vegetation make for great ambiance. The quiet solitude is very comforting where everything that is and of the Norfolk Lake area makes for a great place to live.</p>
Additional Comments on	<p>The marinas on the Norfolk Lake must accommodate the public and public use. Prejudice and bias toward a particular brand or company does not benefit the marina or the public or the US Corp</p>

**the Master Plan Revision
or about issues that
should be studied:**

of Engineers. The main function of the Corp is for flood control, the power generation while at the same time making provisions to accommodate and facilitate the public that in turn facilitates the Corp. Extensive and varied use of the Corp's waters generates great returns for all.

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HTTP_ORIGIN: Unavailable

HTTP_TRUE_CLIENT_IP: 148.170.192.123

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Sunday, January 3, 2021 4:50:36 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see low level docks installed at ideal rowing and paddling locations at a dock/ramp area to facilitate launching kayaks, canoes and rowing shells. By low height, I am referring to docks that are 4-5 inches above the water line that float with the rise and fall of the lake. The normal dock height of 12-15 inches for a power boat is too high to be able to launch a kayak, canoe or rowing shell. Especially for a rowing shell where the riggers need to overlap the dock (riggers extend ~3 ft. to the side of the shell) to facilitate getting on the shell to row. A low height swim platform is another form that would work well for launching a low height watercraft.

There are several manufacturers that make low height docks, Connect-A-Dock is one where their low height floating dock sits 4-5 inches above the water line. Or one can be made using polyethylene low height pontoons. The edging needs to be of wood or rubber bumper to preclude damaging the side of the kayak, canoe or rowing shell.

Two ideal locations are Tracy Ferry Marina and Buzzard Roost Marina areas where there is ample protected shoreline to paddle and row so as to not conflict with power boat activity. Henderson is another area with ample room along the south edge shoreline south of the docks before going west to the main lake area. There may be other areas that are well protected; Pigeon Creek is another that comes to mind.

I favor Tracy Ferry Marina area as I live in The Summit one mile distance.

Thank you.

What about Norfolk Lake is most and least important to you:

Crystal clear waters with ample area for power boats, sailboats, kayaks, canoes and rowing shells. The topography and landscape is picturesque with an ambiance that is relaxing and appealing. And I live within one mile of Tracy Ferry Marina.

Thank you.

I had made comment in a previous input about being able to use a

Additional Comments on the Master Plan Revision or about issues that should be studied:

sailboat where I would like for some of the marinas to accommodate a hydro lift system of the sailboat owners choosing. There are hydro lift systems that are specifically made for sailboats, or powerboats, or jet skis'. The issue with a sailboat versus power boat is the allowance for the keel where there is a slot in the lift for the area of the keel that may draft 3-5 ft. Tracy Ferry Marina, Buzzard Roost and Henderson marinas are ideal locations for open waters and area allowing good sailing with good winds.

Thank you.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: d03a964b-0106-4c73-bb0f-bf4de3fada19
HTTP_ORIGIN: Unavailable
HTTP_TRUE_CLIENT_IP: 148.170.192.123

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 5:45:39 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

The COE should provide sewage pump out stations for larger boats with heads that are becoming more numerous on the lake. Now there are only a few and they are hard to find and expensive. This would keep the lake cleaner and less polluted.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: ce9620f5-efd5-497b-835d-c56544feba11
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 97.114.99.50

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 4:06:52 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

The lake should be managed to limit really low lake levels and really high lake levels that limit lake access and launching ramps. Also leaving water levels too high for too long needlessly kills vegetation along the bank increasing turbidity during rainy periods.

During high and low water underwater obstructions and hazards should be marked with buoys, especially where campsites are totally flooded like Henderson was this past year. Picnic tables, signs and pavilion tops were under water and extremely hazardous and should be marked.

The road to the Cranfield camp area should be raised so the campsite is usable during high water.

Also reopen campsites as soon as possible after lake levels recede.

What about Norfolk Lake is most and least important to you:

Keeping water levels at near normal levels is important and keeping campsites and ramps open. Maintaining campgrounds and ramps including public docks at launch ramps is important.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 97.114.99.50

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 2:44:22 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Since my usage revolves around boating and fishing I have only some minor suggestions for the boat ramps. Since the addition of the large rock to prevent erosion around the boat ramps, some poles tall enough to be above the high water line and located on either side of the boat ramp would allow us to launch without tearing our trailers up on the large rock on either side of the ramp. Also during the time that the launch area restrooms are closed a flat spot for the greatly appreciated portable restrooms would be very nice. Doesn't seem like it would take too much, a load of gravel leveled out just above the high water line would do the trick. A lot of us older people won't use the portable john's when they are so unstable.

Of course the parking problem at the boat ramps during the high water is a real problem, and it seems there are areas above the high water line at most of the launches that could be made into additional parking areas.

sin

What about Norfolk

Most important is continued access for boating and fishing.

Lake is most and least important to you:

Can't think of much that would be least important, just keep up the good work on the access area's.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.213.95

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 11:41:00 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would like to see the continuation of the trails around the lake, such as David's trail. I would also like to see additional parking for trucks and trailers along with additional curtesy docks. I find launching our boat to be difficult during the busy summer months between the increased traffic and lack of parking especially with a toddler and a wife that isn't comfortable backing the trailer in.

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 216.163.4.140

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 8:43:15 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I desire Lake Norfolk to remain as natural and pristine as possible.

What about Norfolk Lake is most and least important to you:

I hope the Corps will facilitate the completion of hiking trail all the way from Norfolk Dam to Dawt Mill (see page 104 of old Master Plan rev 1988 and map plate 6-02). The 340-mile Ozark Highlands Trail from Lake Fort Smith to Dawt Mill is 85% complete, with only four remaining unfinished gaps. Two of these four gaps lie within the Lake Norfolk government strip.

Most important - natural beauty, parks and hiking trails for people to enjoy nature.

Additional Comments on the Master Plan Revision or about issues that should be studied:

Least important - development, buildings crowding the shoreline, an ugly urban lake lined with boat docks and subdivisions.

Signs and trailhead kiosks are needed to make the public aware of hiking and nature trails at Lake Norfolk.

Presently, there are approximately 50 miles of hiking trails on Lake Norfolk, half located in park areas, along with 31 miles of the Ozark Highlands Trail (known as Davids Trail and the Norfolk Trail along the lake).

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HTTP_TRUE_CLIENT_IP: 173.216.237.140

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 15, 2020 4:40:27 PM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	Water level more stable. I would like to be able to get to our pontoon without hiking. We are tired of not having a place to park because the water covers the parking area a good deal of boating season. We need more parking that is not under water. We are old and we are tired.
What about Norfolk Lake is most and least important to you:	We love the clean water and would like to see it stay that way. We like the fact that there are not private docks everywhere. Norfolk is a nice clean lake and family friendly, we love it!
Additional Comments on the Master Plan Revision or about issues that should be studied:	Is there anything that can be done about numerous dead, floating fish?

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 97.114.192.184

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 10:36:09 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

We would very much like to see improved public access, additional dock zones and an increase in boat launches and public use areas in parts of the lake located in Fulton County.

Most important is revitalization and increased access to areas of the lake in Fulton County. The Fulton County section of the lake is more remote than most of the lake located in Baxter County. Many people, locals and tourists alike, enjoy the beautiful remote and pristine nature of the lake in Fulton County but would very much appreciate and utilize increased and improved access for launching, parking, swimming and perhaps camping, particularly in the Kerley Point and surrounding area. There is no doubt that Baxter County has benefited disproportionately to Fulton County in terms of home and land values around the lake and in the generation of tax revenue derived from lake tourism due to the higher number of boat launch areas and dock zones in Baxter as compared to Fulton County. There are two very suitable areas for new dock zones in Fulton County in the Dillinger Point addition which adjoins both the Big Creek and Brushy Creek areas of the lake and we respectfully request your serious consideration of those two areas.

I would particularly like to bring to your attention the redevelopment of the Dillinger Point Addition in Fulton County. This particular area adjoins both the Big Creek and Brushy Creek areas of the lake and includes lots which are located within less than 100 feet of the normal pool. The lake backs up on lots 1 and 7 when the lake elevation hits 560 and is within 50 linear feet in normal pool. There is also an existing road, with no impact to the shoreline if a zone is added, resulting in access to a large deep cove on the main Big Creek channel. Lot 4 is encroached by the lake at just a slightly higher point, but is certainly within 100 feet at normal pool and has an original road bed used during construction of the lake resulting in very minimal disturbance to the shoreline if approved. This area would provide a much needed zone on Brushy Creek's main channel. Again, we respectfully request your evaluation and consideration of these two specific areas for new dock zones in Fulton County.

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 6:13:07 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Have 2 houses and 2 slips on a dock in Henderson. Would like to see the lake level maintained at winter pool beginning to lower ~November each year. If the level is then maintained at or about 25' below normal pool of 552', spring rains should not have such an impact on the lake level. Winter pool is set at 511'. However, in the past few years, it's been maintained at ~550'..... Spring rains which happen every year take the level to around 575' which is only 7' below flood pool.....

What about Norfolk Lake is most and least important to you:

Lake levels are the most important....., period. Park maintenance is least because I have property there....

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 71b91d27-95a5-4482-9b00-cda2709db3bd
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 96.90.105.154

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 15, 2020 10:11:46 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

PLEASE!!!!!!

1. Continue to limit the building on and around the lake.
 - a. Maintaining the Corp land around the lake to preserve the woods and avoid development.
 - b. Don't allow more docks, consider removing permits for docks that are not maintained.
2. Understanding that water levels and repeated releases impact the entire system, something needs to be done to correct what has become the new normal for water volumes. If more water can't be released could the engineers make changes in the lake's design to allow more volume retention without creating 20+ foot excess pool levels all summer. The excess pool renders boat ramps, picnic areas, camping, area, etc. unusable.
3. Support the marinas in their upkeep, similar to building leases. The Corp should support upkeep by providing capital investment funds back to marina lease holders for projects that maintain the aesthetics of the lake.

What about Norfolk Lake is most and least important to you:

Most important is the continued efforts to keep the lake as is with no building on the lake.

Least important is providing any new dock permits.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.193.91

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 2:02:58 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I would not change a thing. We drive 4.5 hours every summer from mid-missouri to spend our week of vacation boating on Norfolk lake. Sure, we could go somewhere closer, but Norfolk is our favorite. So clean and uncrowded! Well worth the drive.

Most:

Clean water

Availability of cabins and marinas

Laid back atmosphere

Scenery, bluffs and Ozarks

Fishing

Water sports

Least:

Shopping, retail

I think too many campsites were made "first come first serve" a few years back. Travellers from out of town need the security of a confirmed booked spot. Also more campsites need sewer dumps. When staying for an entire week a full hookup site is necessary.

HTTP_CMS_CLIENT_IP:

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HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 2600:387:b:9::68

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 10, 2020 10:30:49 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Privacy Act of 1974, 5 U.S.C. § 552a

It would be a great help and be an asset to public sasafety to have a warning siren or horn down river on the Norfolk tailwater. The horn at the dam cannot be heard down river.
An alert app for the cell phone might be another option. Either one of these might save a wade fisher from drowning.

**Privacy Act of 1974, 5
U.S.C. § 552a**

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 910b43da-f462-49c0-b918-e32bac465074
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HTTP_TRUE_CLIENT_IP: 74.50.249.43

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 11:51:32 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I would like to see Norfolk as one of the premier destinations in the country.</p> <p>Growing up in the twin lakes area, I always loved spending time on Norfolk.</p> <p>However, I struggle now to give my children the same opportunities that I had. One main issue with this is the lack of campsites where you can put up a tent. Especially, sites that are nearby, or on the waterline. I feel like we miss out on the opportunity to attract a large amount of people to the lake that cannot afford campers or RVs. I also feel like we do not invest enough money into keeping all of our parks updated and attractive for visitors. My last and largest area of concern is with the water level management. For the past several years the water level has been kept too high going into the spring. The spring rainfall then results in flooding and many campsites and parks being full or partially shut down for the majority of the summer.</p>
What about Norfolk Lake is most and least important to you:	<p>The natural beauty of the lake is by far the most important. Keeping the lake clean and having places that provide accessibility to the lake is very important. These places could be launching ramps, parks, or campsites.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	<p>With the lack of tent campsites and poor water level management, I feel like we are hindering the local economy as well as not allowing us to pass on the love of the outdoors to younger generations.</p>

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 5f607d94-26a9-46d2-87b4-09d3f837b3cc
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HTTP_TRUE_CLIENT_IP: 2600:100b:b10f:caa6:bd8e:f4d5:d36f:ea01

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Sunday, December 6, 2020 3:25:31 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

It is a beautiful lake the way it is now. I would like to see the public ramps able to be utilized during high water. For example places for parking to be made so people are able to enjoy the lake even when the water levels are being left higher.

I would like to see some regulations on the boats that are doing the surfing that are throwing out big wakes and doing damage to docks and shorelines.

Most important is keeping the lakes clean and peaceful.

The damage/killing of the trees around the lake due to the higher water levels left for such long periods of time.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: a044a877-754b-4e65-bf51-70ebf951f1d6
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 97.114.246.214

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 16, 2020 8:18:40 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Under the control of anyone but the ACOE that is regulated mostly by politicians that want their piece of the pie first.

Clean water, better flood control, better regulations of marinas, much better fireworks display.

Badge heavy water officers seeking the opportunity to raise as much revenue as possible all under the pretense of safety law and order.

Regardless of comments about the master plan revision as always you people are going to do what the politicians want you to do.

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 173.218.114.180

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, December 30, 2020 9:28:03 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

NOT like Lake of Ozark! there needs to be a boat size and power limit.

Better policing of the lake during high use time.

Most important preserve the natural beauty of the lake and surrounding areas.

Don't mark your boundaries like the KKK just marched through like you did on Bull Shoals!

You can identify boundaries with out the eye sore.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: fddafd52-4461-4071-bfa0-e99de9cf903b
HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.208.33

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 5:06:41 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

First I would like to see more parking and more campgrounds accessible during periods of water at 580 feet. Many times people complain about the water levels but what I think they are really complaining about is the lack of accessibility when the water is that High.

Second I want the trail systems that are on the Corp of engineers property To continue to be developed there has been great work done with David's Trail and I would love to see more of that With the possibility of even some backpacking Or mountain biking opportunities.

What about Norfolk Lake is most and least important to you:

Most important to me is that the Corps of Engineers maintains the buffer zone around the Lake. Norfolk Is unique in the fact that the land around the lake it's still natural.

Additional Comments on the Master Plan Revision or about issues that should be studied:

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HTTP_TRUE_CLIENT_IP: 173.218.119.231

From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 1:52:07 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

i would like to see my favorite lake stay relatively the same but if there is recreation areas that are not being used to full potential then i would be okay with new modern development just in those areas like Georges cove and others. i strongly believe the majority of my friends and family love that there is a large amount of the lake where it has a suclusive feel and doesn't have home built on the shoreline!!!!

most important is privacy while on the water! least important is the development of shoreline for finacial gain

i am totaly happy with the plan as is but would be okay with maybe a couple nice resorts

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 66.76.123.80

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, November 28, 2020 9:54:21 AM

Name / Organization:	Privacy Act of 1974, 5 U.S.C. § 552a
Address:	
E-Mail:	
Phone:	
How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:	<p>I would like the lake level to be at normal lake pool level more often than it has been the last 5 years.</p> <p>I would like to be able to preserve a " lake view" from our property which would require some tree maintenance on the government property between our property and the lake, to restore a view like we had when we bought the place 34 years ago.</p> <p>I would like the general feel of the lake to stay the same, not overly commercialized.</p>
What about Norfolk Lake is most and least important to you:	<p>Most important:</p> <p>Not overly populated</p> <p>Clean water</p> <p>Calm water</p> <p>Sand island</p> <p>Enjoying the lake itself, for it to remain not an entertainment/ retail/partying type of place like Lake of the Ozarks.</p> <p>For smaller/ medium size boats to be able to safely navigate the lake. Not to be overtaken by huge boats.</p> <p>To be able to see the lake from our property, which is how it was when we bought it.</p>
Additional Comments on the Master Plan Revision or about issues that should be studied:	

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HTTP_TRUE_CLIENT_IP: 2600:1700:a240:5c50:29f0:1b79:ab3a:2616

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 4:55:35 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

The lake needs better access, especially during high water. I feel many people are restricted from using the lake in high water because they are older or handicapped and do not have easy access.

I think Lake Norfolk should trend the way of Lake Ouachita. Minimized the number of private dock and allow the commercial zones to expand. Water quality is the most important.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 800a3c3c-77e8-4661-a105-f00f1110edf8
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 2600:100b:b1d0:c43b:5c5:9612:42bb:cb22

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 31, 2020 5:28:30 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

Public demand for outdoor recreation is increasing. People are also staying more active as they age. During the summer season when the largest group of people want to access the lake, the lake (for a multitude of reasons) has been well above normal, and is likely to be in the future.

For these reasons, Norfolk Lake needs to be easier to access in high water conditions. We need parking lots and boat ramps that can be used when the lake is above normal.

In 20 years, I would like to see people of all ages, including handicapped people, able to park a vehicle and access the lake safely, especially during the summer season. Parking lots need to expand to accommodate demand.

Marinas need to be allowed to adapt to changing demands... more slips, more amenities.

You also might consider establishing several zones for wake surfing. These would be areas with no docks and where shoreline erosion is not a issue. Wake surfing is fun and growing in popularity, but the wake surfing boats throw off a sizeable wake that can disturb fisherman or damage boat docks. Establishing zones might let people coexist peacefully.

What about Norfolk Lake is most and least important to you:

Most important to me are the commercial amenities. In the old days, people would throw their 9.9 outboard in the trunk of the car and rent a boat for their vacation...literally just that... a 14' wooden boat with no engine. Those days are gone.

The public wants to be able to rent boats (including engines!) from marinas, or launch their boat and get a slip for the weekend. All boaters want fuel, snacks, ice and things to do on the water. They want a quality place to stay that is close to the lake.

Commercial expansion under the current plan is far too limited. We need to follow the Corps plan used in the Vicksburg District and Lake Ouchita. It allows for marina expansion and development.

	Also, under the Bull Shoals Master Plan revision, new permit applications are only accepted from October through April. That seems to be restrictive. Business goes on year round, and waiting 6 months just to submit a plan is an unnecessary delay.
Additional Comments on the Master Plan Revision or about issues that should be studied:	I know that it is not part of the Master Plan, but lake levels are trending 'above normal' for excessive periods of time more often. In 2019, Norfork Lake was only at 'normal' or below for approximately 3 weeks out of 52. Ways of bringing that into balance need to be explored.

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 3b557a97-3cb5-42ef-9cb0-a12dbd6a6d2c

HTTP_ORIGIN: https://www.swl.usace.army.mil

HTTP_TRUE_CLIENT_IP: 2600:100b:b1d0:80fa:490b:3080:d60c:b8fe

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, November 28, 2020 8:11:35 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I have two thoughts about Norfolk Lake. Overall, I believe the Corp does a good job with managing the lake.

We are a 2nd generation family to use the lake and own a home overlooking the lake, soon to be 3rd generation.

1. Our number one concern, flood control the last 10 years or so is out of control. I understand the number 1 need when the lake was constructed was flood control and I understand weather patterns are changing. I also believe a better job could be done trying to keep the level more in check realizing mother nature is brutal sometimes.

2. We own a home on a couple of acres overlooking the lake and our family has owned it for over 45 years. Having a minimal view of the lake would be a great addition for us and the many families that own property on the lake. I am not talking about clearing the land, but trimming a few trees under supervision from the corp is what I am suggesting. The lake is a beautiful asset for the public and the people that own property around the lake.

What about Norfolk Lake is most and least important to you:

Most important would be maintaining the clean water for fishing and recreation that we have been enjoying on Norfolk Lake for generations.

Developing more commercial facilities on the lake would be the least important to us. There are many other lakes that boaters can go if they want bars and restaurants on the lake.

Additional Comments on the Master Plan Revision or about issues that should be studied:

We keep our boat at 101 Marina. The camp ground there has been a mess for years... Either clean it up or just eliminate it altogether, it is an eyesore. There are not good facilities there and there are many better campgrounds around the lake..

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: 0c114c2e-27fd-4d69-a776-488100b293e6

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 2600:1700:a240:5c50:3dfb:9811:aa89:6ac7

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Saturday, November 28, 2020 8:19:48 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I have been visiting Lake Norfolk for over 30 years. I grew up going to the lake and love being down there. Over the last 5-10 years it seems like the lake levels have been considerably higher during the summer busy season. This makes getting onto the lake very difficult at times. Parking at the marinas is a mess and finding a boat ramp that is reasonably accessible is very difficult. In addition there is so much debris in the lake for the first couple weeks of the season it creates a safety issue. Also the inability to use sand island by Jordan Marina is a shame. I have many happy memories as a child there and that is a huge draw for families with children. My parents and some family friends purchased vacation homes on the lake 30-50 years ago, when they purchased their homes, they had a very clear view of the lake which enhanced the lake experience and increased the home value. Over the last 20 years as the corps has adjusted their management of the land surrounding the lake, many of the homes of my family and friends have a very limited or no lake view. I love the natural feeling of the lake but feel like, with Corp approval one oversight, homeowners could be able to maintain a moderate lake view to maintain value of their home and the experience of being down at the lake. I love this lake and will continue visiting. I appreciate that it is not overly busy and commercialized and look forward to many many more years and wonderful memories at the lake.

What about Norfolk Lake is most and least important to you:

Lake levels during summer season
Homeowners being able to maintain a moderate view of the lake and be able to prune trees between their property and the lake to keep their view.

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 4ad47e38-12ad-4f5e-b7ba-43b55fea6410
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 172.221.213.238

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 3, 2020 12:43:22 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

I and my family would like to see the lake remain as is. NO development commercial or residential. We would like the lake and surrounding areas including government strips to remain as natural as possible. I vacationed as a boy in the mid 60s at lake of the Ozarks and would hate to see what has been done there happen on our twin lakes.

Most important would be to maintain the lakes natural state and its shore lines. Also to maintain the normal summer and winter pool levels.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: ad4fc71c-53f7-4d74-b3a9-46f450ce1363
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.192.136

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, December 29, 2020 8:28:32 AM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

The way it is set up is just right.

The abundance of nature and untouched shoreline is what I love about it. I spend the majority of mine time either on the lake or hunting the Corp land around the lake . Have been enjoying this lake for 30 years and hope to be able to enjoy it for the reminder of my life. All my kids grew up coming to the lake.

Please leave it the way it is know the use of the water for fishing boating fans recreation along with all the hunting on the Corp land.

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 97.37.34.4

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 16, 2020 9:10:26 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Well if it's going to keep getting flooded, you need to think about high water ramps and parking also maybe more high water campsites.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: 9bd3aeb0-86cd-4f0a-83f5-86ca7e682ca5
HTTP_ORIGIN: Blockedhttps://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.197.47

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 17, 2020 9:51:45 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I enjoy wade fishing which id difficult in the lake. It would be nice if some jetties were added so you could fish more of the water. The jetty would allow anglers to access a little deeper water. I feel these should be smooth for handicap accessibility as well.

What about Norfolk Lake is most and least important to you:

Most important is the water stored and later released in the river for trout.

Additional Comments on the Master Plan Revision or about issues that should be studied:

One thing that concerns many fly fisherman who wade fish concerns the sudden and dangerous rise in the river. It can come on sudden and create a hasty exit that leads to falls. If there was a warning system tied to a graduated release schedule it would help. The release app on the USGS site helps but you don't want to pull your phone out to keep checking a possible release change. One of the best things on the lake or river is that you should only use your phone to take pictures. Push notifications would help. It would also help if there was another entry point on the river. The walks would be shorter requiring less time to reach safety. The forecast release schedule would be of more value if it could forecast the project for a day or two. Certain times of the year you would like to visit the area and fish but feel the one day schedule is not enough to justify a long drive and expenses.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: d0daa6c9-6026-4268-bc8a-4ad5a9599784
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 2600:8804:8700:be:1857:3ec7:dc26:31a7

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 28, 2020 9:37:43 AM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

More Parking near Marinas and in Camp Grounds. Visitors park on Highways, roads, in private yards, and grassy areas in parks and marinas. There needs to be more structured parking areas so yards and grassy areas are not destroyed, causing erosion and killing vegetation. It is a safety hazard to park along highways, especially on holidays, that bring Many visitors to the area. The parking rules that we Do have, need to be more strictly enforced Thru out our campgrounds and around the lakes and picnic areas. There needs be more enforcement on the water during High Traffic times to watch for underage Jet Ski drivers, boating Safety issues; people riding on the Front of pontoons with feet hanging over, riding on Top of pontoons, riding on Back of boats, etc while boats are in motion.

In the last 30 years we have watched visitors become more abusive to our area. Showing much less consideration for resources, cleanliness and respect for nature, including waters, lands, floral and fauna.

What about Norfolk Lake is most and least important to you:

Most: Clean, Clear Water.
Preservation of Shorelines
Preservation of Campground areas
Preservation of Trails
More Water/Land clean-up (organized or otherwise)
Safety issues Enforced

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: ec12ea66-51ef-4666-b136-7d8eee551387
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.216.229.149

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Wednesday, November 18, 2020 2:42:52 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

We have been coming down to Norfolk our entire lives. We love the natural beauty of the lake, so we'd like to see it mostly unchanged in 20 years which is when we plan to retire in the area. The only changes we'd like to see revolve around the constant high lake levels the last 10 years or so.

When the lake is high, boat launching is quite difficult, if not dangerous on a crowded weekend. We've seen fist fights at launch areas (parking lots and roads) because of a lack of direction. Buzzard Roost is one particular trouble spot during high water, it's complete and utter chaos. While I understand that nothing can be done about the high water or climate change, it does seem like more attention could be paid to what is used as a boat launch and how (direction of traffic, parking areas, etc) when the water is high.

The other issue we see has to do with the debris and underwater hazards. As the water comes down, the debris on the shoreline needs to be dealt with sooner, if not, when the water comes back up the debris gets pulled back out into the lake causing a hazard to boaters. Also, with the changing water levels, underwater hazards appear and disappear, with no markings. This isn't as big of an issue for those that frequent the lake because we know where they are, but I've seen numerous boaters with damage from guard rails, light posts, park benches, etc.

What about Norfolk Lake is most and least important to you:

Most:
Natural beauty

Least:
Fancy marinas, and events that draw crowds

Additional Comments on the Master Plan Revision or about issues that should be studied:

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Thursday, December 17, 2020 4:59:59 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

Keep all boats with ballast tanks 1/2 mile from shore when tanks are filled. More high water boat launches at new locations.

Enjoyment, fishing, hunting, flood control, lake level, etc most important

high value on demand electricity output least important.

HTTP_CMS_CLIENT_IP:
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HTTP_ORIGIN: https://www.swl.usace.army.mil
HTTP_TRUE_CLIENT_IP: 148.170.197.37

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, December 21, 2020 2:22:24 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

I would like to see the interests of the people whose recreational interests or whose livelihood is dependent upon lake management be better balanced with the interests of the downstream farmers whose lands are near the White River. The economic interests of those whose interests are more closely tied to the lake itself are no less important than the economic interests of the downstream agricultural sector. Unusually high lake levels, particularly when held late into the spring and summer, represents detrimental "flooding" just as much as inundation of crop fields. As it is now, the agricultural interests seem to trump the interests of those whose interests are more directly tied to Lake Norfolk.

What about Norfolk Lake is most and least important to you:

To me personally, recreational interests are most important. That includes my participation in the multimillion dollar recreational fishing economy associated with the lake proper, as well as the tailwater trout fishing that also brings many visitors and millions of dollars into the local economy.

Additional Comments on the Master Plan Revision or about issues that should be studied:

Of least interest to me is the power that the agricultural sector located in the Arkansas Delta, which includes many individual farmers who are knowingly farming land that is near the river and susceptible to the flooding that is a natural part of the hydrological cycle of the White River, seems to have over control of the management of the lake.

The significant safety issue associated with releases from the dam into the tailwaters must be addressed. Anglers downstream of the dam cannot hear a siren when water is going to be released. In this days of high tech and wifi, there is no reason that sires could not be installed the short (~4 miles) length of the tailwaters so that anglers can get out of the river in advance of the relatively rapid rise that can occur. Someone is going to be killed some day if this is not corrected.

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: c14d7286-6652-4e93-a165-07970daeb284
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 148.170.193.181

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Tuesday, November 17, 2020 8:03:08 PM

Name / Organization:

Address:

E-Mail:

Phone:

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

What about Norfolk Lake is most and least important to you:

Additional Comments on the Master Plan Revision or about issues that should be studied:

Privacy Act of 1974, 5 U.S.C. § 552a

More consideration of the trout fishery that the lake supports. Also more cellular access around the lake.

The lake is a necessary part of the areas economy. This includes many small businesses that contribute to the area's fiscal viability. Many rely on sport fishing and other recreational activities. These should be a primary focus secondary to the main goal of the lake in water management of the Mississippi Delta Region.

My comment is more related to water releases from the Norfolk Dam. I am a trout fisherman who travels to the different rivers this state has to offer. I realize there are many factors that contribute to releases at the dams. In times of low power need when the lake is in power pool can we possibly get a minimum flow rate to avoid unnecessary trout kills. I would also love to have a more continual flow during a set 8-12 hour period. Large fluctuations in generated flows make things very unpredictable for those on the river and negatively affect the river system as a whole. If there is a non financial reason for these fluctuations I personally would love to hear from you.

Thanks,

Privacy Act of 1974, 5 U.S.C. § 552a

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: aaa0448f-0663-46a2-a42b-6bfc9df8c382
HTTP_ORIGIN: <https://www.swl.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 173.218.142.120

From: noreply@dma.mil
To: [CESWL-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Friday, December 11, 2020 6:49:08 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

In 20 years, I would like to see Norfolk Lake continuing to be clean and stocked with fish. I would like to see guests continue to come to enjoy boating, fishing, and recreating. However, with high water (561') we begin to have difficulty with the lake entering our parking lot. Then with higher levels, it becomes labor intensive to sustain access onto our boat dock. As lake levels rise, we lose our parking lot all together, and guests have to walk through the woods to get onto our boat dock -- the elderly, very young, and physically unfit struggle with this, and I worry about their safety.

Over at George's Cove during the summer, swimmers and waders take up the boat ramp area -- and our guests have encountered difficulty launching their boats. During high water, this is exacerbated. I wish the end of the gravel road by the launch area could be widened to help accommodate parking as well as boat launch trailer maneuvering.

What about Norfolk Lake is most and least important to you:

Most important: Tourism-related activities like fishing and boating. Good fish stocking. Clean water for swimming. Calm water for boating. Access onto our boat dock for tourism.

Least important: N/A

Additional Comments on the Master Plan Revision or about issues that should be studied:

None.

HTTP_CMS_CLIENT_IP:

HTTP_X_ARR_LOG_ID: cfa375b9-6ad5-402a-8467-84b6e9f93310

HTTP_ORIGIN: <https://www.swl.usace.army.mil>

HTTP_TRUE_CLIENT_IP: 148.170.193.54

Norfolk Lake Master Plan Revision and
Environmental Assessment



Please use this form to provide comments and suggestions about how you would like to see the Norfolk Lake Master Plan revised; or provide comments on the issues that should be studied before a decision is made on Master Plan revisions. Feel free to take an extra form to provide to friends or neighbors and send the forms back, before December 31, 2020, to USACE at the addresses below.

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?

Consistent lake levels to enable full recreational
use and access, pristine area for visitors and
social use, educational center for all ages

What about Norfolk Lake is most and least important to you?

Most important is clean, beautiful
and accessible area for recreational use, nature preservation
for sports fishing, hunting and viewing, non-crowded
boating and swimming

Additional comments on the Master Plan Revision or about issues that should be studied.

Comments may be submitted via mail, email, or fax with attention to: Norfolk Lake MP Planner, Natural Resources Management Section, USACE, Little Rock District, P.O. Box 867, Little Rock, AR 72203.

Fax: (501) 324-6230, Email: CESWL-NorfolkLakeMPUpdate@usace.army.mil

Website: <https://go.usa.gov/x7b9H>

Written comments must be postmarked, e-mailed, faxed, or otherwise submitted by December 31, 2020.

PRIVACY ACT STATEMENT INSTRUCTIONS

AUTHORITY: ER 1130-2-406, and the laws and regulations referenced therein.

PRINCIPAL PURPOSE(S): To provide a means for the maximum practicable public participation in Master Plan formulation, preparation and subsequent revisions, through the use of public meetings, group workshops, open houses or other public involvement.

ROUTINE USE(S): Information you provide will be available for public review or may be disclosed to members of the Department of Defense or other Government agencies who have a need for the information in performance of their official duties, and where use of such information is compatible with the purpose for which the information is collected.

DISCLOSURE: Voluntary; however, failure to furnish the requested information may prevent the Agency from being able to direct meeting notices or provide additional information to commenters.

USACE, Little Rock District
P.O. Box 867
Little Rock, AR 72203

Gentlemen:

I would like to take this opportunity to comment and address a major area of concern in regard to the Norfork Lake Master Plan Revision.

The current Master Plan land use classifications and permitting has been excellent in protecting the lake and shoreline. I would hope that any future revisions will follow along current guidelines.

My main concern at this time is the safety and recreational issues regarding water releases into the Norfork Tailwater. I would like to think several major issues could be fairly easily addressed and remedied.

Currently fishermen, kayakers, and others using the river rely on website and phone predictions for water release scheduling. Most make river use timing and travel plans based on those predictions. Very, very often these predictions are invalid, resulting often in putting recreational users in danger, and inconveniencing many more would-be users who travel to the river only to realize they will not be able to fish, or safely otherwise use the river. There have been many, many times when fishermen wade quite far from an access point, expecting the predicted release time. When releases are made hours ahead of schedule, these individuals face real danger, as the water may rise very quickly, trapping them where they cannot get back to the access point or safety, or even worse, they may be swept downstream. I realize SW Power's demands change, but I believe several avenues of communications are available to alleviate the danger and allow for consistently better planning.

Safety being the main concern, it would seem that with modern technology, one or more water release warning sirens could be placed along the river. Currently the horn at the dam cannot be heard on most of the river, certainly not in the main fishing areas above and at the highly used Ackerman Handicap access.

Secondly, to maximize safety, a great service would be the creation of a cell phone APP that would provide up-to-the minute release data and have a notification feature available to notify the user at the time of release changes.

For the immediate future, it would seem fairly easy to update website predictions on the current websites.

I do realize that recreational use and Fish and Game is a secondary consideration of the dam operation, but over the years the importance of these have become a major economic driver to the local areas surrounding the Lake and River. A very large

number of residents as well as a continual influx of fishermen from all over the state and surrounding states visit our area to fish. This continually growing number of fishermen need reliable information for their safety and the ability for proper planning. These needs should be vital components of the Lake's Master Plan.

Thank you for allowing public input on this Master Plan Revision.

Sincerely,

Privacy Act of 1974, 5 U.S.C. § 552a

CC: Senator John Boozman

CC: Representative Rick Crawford

Appendix G

Agency Scoping Comments



ARKANSAS

ENERGY & ENVIRONMENT

December 17, 2020

NRM Planner
U.S. Army Corps of Engineers
Little Rock District
Via Email: CESWL-NorfolkLakeMPUpdate@usace.army.mil

RE: Norfolk Lake Master Plan Update

To Whom It May Concern:

The Division of Environmental Quality (DEQ) appreciates the opportunity to comment on the Norfolk Lake Master Plan Update. At this stage of review, DEQ can provide only generalized comments on issues to consider during Environmental Assessment (EA) development. We request the opportunity to review both the draft and final EAs when available.

While the Office of Land Resources has no specific comments at this time, additional review may be required should the shoreline or flood relief footprints change.

The Office of Water Quality recommends that all necessary steps be taken to prevent or minimize erosion of materials and soils into surface waters. Proposed activities should include measures to protect both the water quality and designated uses of the waterways.

This letter is issued in reliance upon the statements and representations made in the submittal. DEQ has no responsibility for adequacy or proper functioning of the proposed project. Please contact the referenced offices with any questions.

Sincerely,

A handwritten signature in black ink that reads "Julie Nicol". The signature is written in a cursive, flowing style.

Julie Nicol
Director of Enterprise Services, Division of Environmental Quality
5301 Northshore Drive, North Little Rock, AR 72118

JN: mlg



Norfolk Lake Master Plan Revision and Environmental Assessment



Please use this form to provide comments and suggestions about how you would like to see the Norfolk Lake Master Plan revised; or provide comments on the issues that should be studied before a decision is made on Master Plan revisions. Feel free to take an extra form to provide to friends or neighbors and send the forms back, before December 31, 2020, to USACE at the addresses below.

(Optional Information)

Name/Organization :

Privacy Act of 1974, 5 U.S.C.

Arkansas Department of Health (ADH)

Address:

4815 W. Markham St. Little Rock, AR 72205

E-mail:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake?

What about Norfolk Lake is most and least important to you?

The protection of public drinking water intakes is the utmost priority to the Department of Health.

Additional comments on the Master Plan Revision or about issues that should be studied.

Arkansas Dept. of Health regulations require a public water system's effective control of lands within a restricted buffer zone 1/4 mile around an intake and within 300' of the shoreline. Additionally, a 300' buffer zone around the intake should be restricted to water supply activities. For these reasons, the Department of Health suggests that these areas be classified as environmentally sensitive in the Norfolk Lake Master Plan.

Additionally, the Arkansas Department of Health has generally concurred with a new proposed intake for Mountain Home Waterworks at Latitude (36.3954806) and Longitude (-92.3114949) on 9/22/20. Detailed plans / specifications are to be submitted at a later date. ADH notes the Norfolk master plan should offer a low impact recreation or more restrictive. ADH can provide additional information as needed.

Comments may be submitted via mail, email, or fax with attention to: Norfolk Lake MP Planner, Natural Resources Management Section, USACE, Little Rock District, P.O. Box 867, Little Rock, AR 72203.

Fax: (501) 324-6230, Email: CESWL-NorfolkLakeMPUpdate@usace.army.mil

Website: <https://go.usa.gov/x7b9H>

Written comments must be postmarked, e-mailed, faxed, or otherwise submitted by December 31, 2020.

PRIVACY ACT STATEMENT INSTRUCTIONS

AUTHORITY: ER 1130-2-406, and the laws and regulations referenced therein.

PRINCIPAL PURPOSE(S): To provide a means for the maximum practicable public participation in Master Plan formulation, preparation and subsequent revisions, through the use of public meetings, group workshops, open houses or other public involvement.

ROUTINE USE(S): Information you provide will be available for public review or may be disclosed to members of the Department of Defense or other Government agencies who have a need for the information in performance of their official duties, and where use of such information is compatible with the purpose for which the information is collected.

DISCLOSURE: Voluntary; however, failure to furnish the requested information may prevent the Agency from being able to direct meeting notices or provide additional information to commenters.

Privacy Act of 1974, 5 U.S.C. § 552a

Good afternoon Dana,

The Missouri Department of Natural Resources is in receipt of your letter advising us that the U.S. Army Corps of Engineers is in the process of revising the Norfolk Lake Master Plan.

At this time, we do not have any comments. We do request that you keep us in the loop as you move forward with this process.

Thank you,

Privacy Act of 1974, 5 U.S.C. § 552a

We'd like your feedback on the service you received from the Missouri Department of Natural Resources. Please consider taking a few minutes to complete the department's Customer Satisfaction Survey at <https://www.surveymonkey.com/r/MoDNRsurvey>. Thank you.

From:
To:
Cc:
Subject:
Date:

Privacy Act of 1974, 5 U.S.C. § 552a

oping comments

Monday, December 28, 2020 10:37:35 AM

Dear Ms. Coburn,

Thank you for the opportunity to comment on the Norfolk Lake Master Plan revision and Environmental Assessment. The Missouri Department of Conservation (Department) is the agency responsible for fish, forest, and wildlife resources in Missouri. As such, we actively participate in project review when projects might affect those resources. Our comments and recommendations are for your consideration and are offered to enhance the fish, forest, and wildlife resources in the project area.

The Department offers the following comments for USACE consideration as they revise the Norfolk Lake Master Plan:

- Identify changing demands for the water resources and identify zones to accommodate authorized uses. We encourage this to include access at varying water levels.
- Identify measures that will improve water quality in Norfolk Lake, including long-term watershed level Best Management Practices addressing sedimentation and erosion, as well as point and non-point sources of water quality.
- Identify measures that will improve the safety for all users of the Lake.
- Provide for protection of rare species and their habitats in and around the Lake.
- Identify steps to educate the public on invasive species and appropriate measures to limit their spread.
- Prescribe practices to be implemented that will maintain a quality fishery for future generations.
- Provide equal opportunity for multiple uses of the resource (fishing, hunting, boating, wildlife watching, etc.)
- Provide adequate law enforcement.
- Though outside the scope of the Master Plan, consider management of pool levels to optimize habitat conditions and vegetation management.

Privacy Act of 1974, 5 U.S.C. § 552a

Sincerely,

Privacy Act of 1974, 5 U.S.C. § 552a



Department of Energy
Southwestern Power Administration
One West Third Street
Tulsa, Oklahoma 74103-3502

December 22, 2020

Ms. Dana Coburn
Norfolk Lake MP/EA Project Manager Programs and Projects Management Division
U.S. Army Corps of Engineers, Little Rock District
P.O. Box 867
Little Rock, AR 72203

Dear Ms. Coburn,

Thank you for the opportunity to provide input on the update of the Norfolk Lake Master Plan (Master Plan). As the Federal agency responsible for scheduling and marketing the hydroelectric power and energy from the Norfolk project, Southwestern Power Administration (Southwestern) has comments and corrections regarding the update of the Master Plan. Please find Southwestern's specific comments regarding the update of the Master Plan in the attached enclosure.

Most importantly, it is imperative that any updates made to the Master Plan do not negatively impact hydroelectric power operations at the Norfolk project. Hydroelectric power is one of the two original Congressionally authorized purposes of the project, and Southwestern applies all of the revenues collected each year to repaying the U.S. taxpayers' original investment and ongoing reinvestment, plus interest, as well as annual operation and maintenance cost, for the Norfolk hydroelectric power plant and for an allotted portion of the joint-use infrastructure and project facilities. Therefore, other project uses should not receive additional benefits to the detriment of hydroelectric power.

Additionally, it is important to note that the Master Plan is not intended to address water level management at Norfolk Lake, and the Master Plan should clearly specify that it is not intended to address water control plans, water releases, or issues related to lake levels. The current Master Plan does a good job of asserting that the lake level will fluctuate as a result of a variety of factors including inflows, flood risk management and power demand. Prior to the construction of additional facilities in or around Norfolk Lake, developers should continue to be informed of these routine and sometimes significant fluctuations.

Southwestern also supports efforts to improve the water quality at Norfolk Lake. In addition to improving recreating and fish habitat, increased water quality has a positive impact on the severity of seasonal depleted dissolved oxygen (DO) conditions in the lake. Improved DO in the lake and subsequent hydropower releases downstream will allow Southwestern to maintain operational flexibility at the Norfolk project during the low DO season, which historically occurs during the months of July through November.



**United Keetoowah Band
Of Cherokee Indians in Oklahoma
Office of Historic Preservation**

P.O. Box 746 • Tahlequah, OK 74465

4547 S Whitmore Lane • Tahlequah, OK 74464 Phone: (918) 871-
2800 • Fax: (918) 414-4038 ukbthpo@ukb-nsn.gov



December 28, 2020

RE: USACE, Little Rock District, Norfolk Lake Master Plan

To whom it may concern,

Thank you for consulting with the United Keetoowah Band of Cherokee Indians in Oklahoma (UKB). This response is regarding the request from your office for a review of the project listed above located in the Little Rock District, Arkansas. After review of the consultation request, we find that we do not have information on this Plan and have not received a copy of Plan materials. We would appreciate the forwarding of any pertinent information so that we may formally comment.

Please note that due to COVID-19, response times are longer than expected for correspondences. Thank you for your patience during this time. We are diligently working to complete all Section 106 consultations in as timely a manner as possible. If you have any questions or concerns, please feel free to contact our office. These comments are based on information available to us at the time of the project review. We reserve the right to revise our comments as information becomes available. If you have any questions or concerns, please contact Certified Tribal

Privacy Act of 1974, 5 U.S.C. § 552a

Thank you for your consultation,

Privacy Act of 1974, 5 U.S.C. § 552a



Missouri Department of dnr.mo.gov

NATURAL RESOURCES

Michael L. Parson, Governor

Carol S. Comer, Director

December 14, 2020

USACE, Little Rock District
Attn: NRM Planner
P.O. Box 867
Little Rock, AR 72203

RE: **SHPO Number: 001-OZ-21 – Norfolk Lake Master Plan EA, St. Charles County, Missouri**

Dear Dana Coburn:

Thank you for submitting information about the above-referenced project for our review pursuant to Section 106 of the National Historic Preservation Act (P.L. 89-665, as amended) and the Advisory Council on Historic Preservation's regulation 36 CFR Part 800, which require identification and evaluation of cultural resources.

SHPO received the information submitted by your office on November 16, 2020. SHPO has no comments at this time but looks forward to working with your agency regarding the planning process for effects to any cultural and historic resources.

If you have any questions please write Missouri Department of Natural Resources, State Historic Preservation Office, Attn: Review and Compliance, P.O. Box 176, Jefferson City, Missouri

Privacy Act of 1974, 5 U.S.C. § 552a

STATE HISTORIC PRESERVATION OFFICE

Privacy Act of 1974, 5 U.S.C. § 552a



From: noreply@dma.mil
To: [CESWI-NorfolkLakeMPUpdate](#)
Subject: Public Comment Submission for Norfolk Lake SMP / MP
Date: Monday, November 23, 2020 12:49:06 PM

Name / Organization:

Address:

E-Mail:

Phone:

Privacy Act of 1974, 5 U.S.C. § 552a

How would you like to see Norfolk Lake in 20 years? What changes, if any, would you like to see at the lake:

To a large degree still see the solitude surrounding the lake itself. I do believe that as MH grows we do need additional boat stalls on the lake even if just at the commercial docks. We are in desperate need of not only High Water Boat ramps with additional parking but also more camping for high water periods. I would love to see the causeway at Cranfield Park raised 15 ft or more so that those campsites could be used regardless of water levels..due to water levels we are in need of more campgrounds for high water periods so that we do not lose tourist traffic when high water is issue.

What about Norfolk Lake is most and least important to you:

Flexibility of lake useage during high water is main issue due to loss of access points to lake and camping

Additional Comments on the Master Plan Revision or about issues that should be studied:

HTTP_CMS_CLIENT_IP:
HTTP_X_ARR_LOG_ID: cb663480-670d-4293-80e8-b15a61dd76e1
HTTP_ORIGIN: <https://www.sw1.usace.army.mil>
HTTP_TRUE_CLIENT_IP: 216.163.4.244

Appendix H

Media Coverage



Corps of Engineers seeks input for Norfolk Lake Master Plan revision

By: Staff

SITE SEARCH



CLICK HERE TO PRINT!

November 23, 2020 4:38 am



The U.S. Army Corps of Engineers is in its scoping comment period for the revision of its Norfolk Lake Master Plan. "Scoping" is the process of determining the scope, focus and content of the master plan update documents.

For a planning process like the master plan revision, a scoping process is used as an opportunity to get input from the public and resource agencies about the vision for the master plan update and any issues the plan should address where possible.

The master plan guides the management of the government lands around the Corps' reservoirs. It also affects future management of natural resources and recreational opportunities to ensure the sustainability of Norfolk Lake.

The planning process will include an analysis of potential effects on the natural and social environment, including fish and wildlife, recreation opportunities, economics, land use, cultural and historical resources, aesthetics, public health and safety.

For more information, contact the Mountain Home Project Office at 870-425-2700.

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